



CHANGE YOUR WORLD

CELL C SERVICE PROVIDER  
COMPANY (PTY) LTD

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Registration Number: 2001/008017/07

## CELL C 100GB and 200GB FOR 6 MONTHS PROMOTION TERMS AND CONDITIONS

1. It is important that you understand and agree to these terms and conditions in order for you to participate in the once off 100GB and 200GB for 6 months Promotion (the “**Promotion**”).
2. All standard Terms and Conditions of Cell C Limited and Cell C Service Provider Company Proprietary Limited apply to the Promotion, which can be found at [www.cellc.co.za/cellc/termsconditions](http://www.cellc.co.za/cellc/termsconditions).
3. All prices and usage rates advertised are inclusive of VAT, unless otherwise stated.
4. Standard RICA rules and processes apply. These shall be found at <https://www.cellc.co.za/cellc/static-content/PDF/RICA.pdf>
5. **IN THE EVENT THAT YOU DO NOT UNDERSTAND ANY OF TERMS AND CONDITIONS, PLEASE GET IN TOUCH WITH US AND WE WILL EXPLAIN THEM TO YOU. IF YOU DO NOT UNDERSTAND OR AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT CONTINUE PARTICIPATING IN THIS PROMOTION. YOUR CONTINUED PARTICIPATION IN THE PROMOTION WILL CONSTITUTE YOUR AGREEMENT TO BE BOUND BY AND COMPLY WITH THESE AND APPLICABLE TERMS AND CONDITIONS.**

### AVAILABILITY AND ELIGIBILITY

6. The Promotion is exclusively available to individual Cell C customers across Prepaid, Postpaid and TopUp – both existing and new customers.
7. The Promotion is available from 05 March 2021 to 31 January 2022 (the “Promotional Period”). The availability will be at Cell C’s sole discretion and the Promotion will not be made permanently available.
8. The Promotion will have a FREE Nite Data allocation during the Promotional Period.
9. The Promotion is available for a once-off fee, which shall include anytime data PLUS Nite data, allocated once-off upon activation and can be used over a 180-day (6 months) period starting from the day of activation.
10. Any customer that purchases the Promotion will be allocated additional FREE Nite Data, over and above the anytime data. This means that the 100GB customer will receive 100GB Anytime

data plus 100GB Nite Data and 200GB customer will receive 200GB Anytime data plus 200GB Nite Data .

11. You will be allocated FREE Nite Data once-off upon activation during the specified Promotion Period. The FREE Nite Data allocated will be available for use during the 180-day period (6 month) period.
12. Please note that the period of use of Nite Data differs from Anytime data. In this regard, please note that Nite Data can only be used daily during the hours of 00h00 to 04h59:59. For example, a customer using data between 00h00 to 04h59:59 will deplete from Nite Data and a customer using data between 05h00 to 023h59:59 will deplete from Anytime Data.
13. Data allocations for the Promotion is outlined in Table 1 below:
14. **PLEASE NOTE THAT THE DATA IN THE PROMOTION CANNOT BE CARRIED OVER BEYOND THE STATED 180 DAYS VALIDITY PERIOD. THIS MEANS THAT THE ANYTIME INCLUSIVE DATA AND FREE NITE DATA DOES NOT CARRY OVER INDEFINITELY AND WILL EXPIRE AFTER 180 (ONE HUNDRED AND EIGHTY) DAYS.**

Price (incl. VAT)	Anytime Data	Free Nite Data	Total Data	Validity
R899.00	100 GB	100 GB	200 GB	180 days
R1699.00	200 GB	200 GB	400 GB	180 days

15. The Promotion will only be available on the following Platforms:
  - 15.1. \*147# USSD Menu;
  - 15.2. Cell C Mobile APP;
  - 15.3. Cell C Web Portal; and
  - 15.4. Through Cell C Company owned and branded stores.

#### **PURCHASE/ACTIVATION**

16. The Promotion is activated immediately on purchase of the Promotion.
17. This means that the anytime data plus Nite Data will be loaded immediately on completion of a purchase.
18. The anytime data plus Nite Data is valid for 180 days from the date of purchase.
19. The data in the Promotion cannot be converted to airtime.
20. There are no cancellations or refunds on successfully purchased Promotions.

#### **ROLLOVERS**

21. The inclusive Anytime data offered in the Promotion can be rolled over, using the Cell C rollover service. Standard terms and conditions of this service apply and can be found at [www.cellc.co.za](http://www.cellc.co.za)

22. The inclusive 50GB Nite data offered in the promotion CANNOT be rolled over.

**23. PLEASE ENSURE THAT YOU READ AND UNDERSTAND THE TERMS AND CONDITIONS THAT ALLOW FOR THE ROLLOVER.**

#### **TRANSFERS**

24. The inclusive Anytime data offered in the Promotion can be transferred using the Cell C data transfer service. Standard terms and conditions of this service apply and can be found at [www.cellc.co.za](http://www.cellc.co.za)

25. The inclusive Nite data offered in the Promotion can be transferred using the Cell C data transfer service. Standard terms and conditions of this service apply and can be found at [www.cellc.co.za](http://www.cellc.co.za)

**26. PLEASE ENSURE THAT YOU READ AND UNDERSTAND THE TERMS AND CONDITIONS THAT ALLOW FOR TRANSFER.**

#### **PAYMENT**

27. Prepaid and Hybrid customers can pay for the purchase of the Promotion from their available Airtime balance or pay using an appropriate card on certain Cell C channels.

28. Postpaid customers can have the cost of the Promotion purchase added to their monthly Cell C bill (subject to the customer's account being up-to-date and the customer having sufficient spend available on the account). The full cost of the purchase will be collected at the next bill run and will not be split over the remaining contract term.

29. Postpaid customers who have reached their BML (Bill Monthly Limit) or threshold (soft locked) will not be able to add the purchase to their bill until the BLM threshold is reset.

30. Customers who are hot lined will not be able to purchase the Promotion until their account is paid up in full and the hot line status removed.

#### **USAGE**

31. Anytime Data usage, from the time of activation until expiry or depletion (whichever comes first) will be deducted from the Anytime data balance of the Promotion.

32. Nite Data usage, from the time of activation until expiry or depletion (whichever comes first) will be deducted from the Nite data balance of the Promotion.

33. The inclusive data offered on the Promotion can be used:

33.1. for local usage within South Africa only;

33.2. anytime of the day; and

33.3. for any internet usage

34. Data will deplete in 25KB increments. This means that any data usage will be depleted in amounts of 25KB.

35. Where a customer has multiple anytime data bundles loaded, the bundle with the earliest expiry date will be depleted first.

36. Where a customer has multiple Nite data bundles loaded, the bundle with the earliest expiry date will be depleted first.

37. Once the inclusive data allocation is depleted, additional Internet usage will deplete from any available and applicable data bundle or may be charged for at the rate of the plan the customer is on.

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## VALIDITY

38. The inclusive Data is valid for a period of 180 (one hundred and eighty) days from time of the date of activation until midnight of the 180th day after activation.
39. Unused inclusive anytime data will be rolled over only by using and adhering to the Cell C rollover service.
40. Anytime Data carried over will expire at the end of the rollover period unless the customer extends the validity using the Cell C rollover service.
- 41. PLEASE NOTE THAT ANYTIME DATA NOT USED WITHIN THE ALLOCATED PERIOD WILL NOT BE AUTOMATICALLY CARRIED OVER. ANYTIME DATA WILL ONLY BE CARRIED OVER BY USING AND ADHERING TO THE CELL C ROLLOVER SERVICE.**
- 42. PLEASE NOTE THAT NITE DATA NOT USED WITHIN THE ALLOCATED PERIOD WILL NOT BE AUTOMATICALLY CARRIED OVER. NITE DATA CANNOT BE CARRIED OVER BY USING THE CELL C ROLLOVER SERVICE**

## MIGRATIONS

43. A Customer migrating from Prepaid to another prepaid plan OR to a TopUp plan will have their bundle balance carried over as long as the bundle is still within its validity period and there is a data balance remaining.
44. A Customer migrating from a Postpaid plan to another postpaid plan will have their bundle balance carried over as long as the bundle is still within its validity period and there is a data balance remaining.
45. A Customer migrating from any of the options below will forfeit any remaining bundle balance at the time of migration:
  - 45.1. Prepaid to Postpaid
  - 45.2. TopUp to Postpaid
  - 45.3. Postpaid to Prepaid; or
  - 45.4. Postpaid to TopUp

## GENERAL

46. Cell C reserves the right to verify, by whatever means necessary, your eligibility to participate in the Promotion.
  47. Cell C has the right to withdraw this Promotion at any stage, in its absolute and sole discretion.
  48. It is important that you understand that all participants in the Promotion indemnify Cell C and its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss and/or damages, either direct, indirect, consequential or otherwise, arising from its participation in this Promotion.
  - 49. CELL C MAY AMEND, MODIFY OR OTHERWISE CHANGE THESE TERMS AND CONDITIONS IN ITS SOLE AND ABSOLUTE DISCRETION ON NOTICE TO YOU AND THE AMENDED VERSION WILL BE DISPLAYED IN THE SAME MEDIA AS THESE TERMS AND CONDITIONS. BY PARTICIPATING OR CONTINUING TO PARTICIPATE IN THIS PREPAID DATA OFFER YOU AGREE AND UNDERSTAND THAT YOU WILL BE BOUND BY THE AMENDED TERMS AND CONDITIONS.**
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