

## CELL C 20GB PROMOTION TERMS AND CONDITIONS

1. It is important that you understand and agree to these Terms and Conditions in order to participate in the Cell C 20GB Promotion (the “**Promotion**”).
2. All standard Terms and Conditions of Cell C Limited and Cell C Service Provider Company Proprietary Limited apply to the Promotion.
3. All prices and usage rates advertised in connection with the Promotion include VAT, unless otherwise stated.
4. Standard RICA process and business rules apply.
5. The Promotion is available from 1 October 2019 until 31<sup>st</sup> December 2019 (the “**Promotional Period**”).
6. During the Promotional Period, you will receive a 20GB (Twenty Gigabyte) data Sim Card on any 20Mbps or higher Cell C Fibre installation.
7. The Promotion only applies within live Cell C Fibre areas in accordance to the Cell C Fibre coverage map.
8. The Promotion applies only to new installations during the Promotional Period within live Cell C Fibre areas.
9. The 20GB of data will be valid for 180 days from the service activation date for the Cell C Fibre service and thereafter it will expire.
10. Downgrade of the Cell C Fibre service shall not be allowed for a period of 12 months.
11. The 20GB can be used for Cell C National roaming on Vodacom and MTN, within the borders or South Africa. Any international roaming will not be covered by the 20GB of data and will be for your own account.
12. The 20GB data may not be transferred or shared.
13. A 24 month pro-rated clawback in the event of an early cancellation of the contract, will apply i.e. the customer will be liable for the outstanding pro-rata amount of the installation, connection or Wi-Fi router (as applicable) should they cancel the Cell C Fibre contract within the first 24 month period from the service activation date for the Cell C Fibre service, and the 20GB data Sim shall be cancelled should cancellation occur within the first 6 months of data Sim activation with no cost implication to the customer.
14. The data Sim activation shall occur within 24-48 hours after successful installation and billing of the Cell C Fibre service.

### General

1. Cell C reserves the right at any time to shorten or withdraw the availability of the 20GB promotional data offer.
2. Cell C reserves the right to verify, by whatever means necessary, your eligibility to participate in this Promotion.
3. It is important that you understand that all participants in the Promotion indemnify Cell C and/or its directors, affiliates, members, partners, employees, agents, consultants, suppliers,

contractors and sponsors against any loss and/or damages, either direct, indirect, consequential or otherwise, arising from its participation in this Promotion.

4. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. By participating or continuing to participate in this Promotion, you agree and understand that you will be bound by the amended terms and conditions.