

Terms and Conditions of the Cell C WhatsApp Boosta Promotion

1. It is important that you understand and agree to these terms and conditions in order for you to participate in the WhatsApp Boosta Promotion (the “Promotion”)
2. All standard Terms and Conditions of Cell C Limited and Cell C Service Provider Company (Pty) Limited apply to the Promotion.
3. All prices and usage rates advertised are inclusive of VAT, unless otherwise stated.
4. Standard RICA rules and processes apply. These shall be found at <https://www.cellc.co.za/cellc/static-content/PDF/RICA.pdf>

Eligibility

5. The Promotion is exclusively available to individual customers from 07 June 2019 and until 31 August 2019 (the Promotional Period”)
6. The Promotion is available to all Cell C Postpaid, Prepaid and Top Up customers.
7. Customers have a choice of purchasing a once-off data bundle only and Boost it with a WhatsApp Boosta.
8. Customers that purchase a WhatsApp Boosta bundle, irrespective of the tariff plan, will automatically get access to WhatsApp while the bundle is still valid.
9. The WhatsApp Boosta Promotion will only be available for sale on the following Platforms:
 - 9.1. Cell C Mobile App
 - 9.2. *147# USSD Menu
 - 9.3. Cell C Web Portal

Purchase/Activation

10. Customers can make purchases and pay via airtime, add to bill, credit cards and debit cards.
 11. Prepaid and TopUp customers will be able to make purchases and pay via airtime (i.e. from airtime they have recharged on their account).
 12. Postpaid customers will be able to make purchases via add to bill.
 13. All Prepaid, Postpaid and TopUp customers will be able to make payment via debit/credit card on the Cell C Portal and Cell C Mobile APP
 14. Multiple bundle purchases can be made for WhatsApp Boosta bundles for the duration of the Promotion.
 15. Customers will only be able to purchase a WhatsApp Boosta bundle if they purchase a qualifying 1-day, 5-day or 30-day data bundle.
 16. The bundle and WhatsApp Boosta is activated immediately on successful purchase.
 17. WhatsApp Boosta purchase options will only be available to the customer during the standard data bundle purchase session.
 18. If the customer does not purchase a WhatsApp Boosta bundle during that session, the boost options will not be made available as a separate purchase or as a standalone purchase unless the customer purchases another 1-day, 5-day or 30-day data bundle.
 19. The customer may choose to purchase a standard data bundle and not boost it.
 20. On purchasing data bundles, the customer will be presented with a standard data bundles on sale and after selecting the desired data bundle then they will be presented with an option to purchase a WhatsApp Boosta.
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Usage

21. Making WhatsApp (VOIP) Calls will incur additional data costs outside the WhatsApp Bundle offer.
22. The WhatsApp Boosta bundle shall not be allowed to be depleted for any other data usage, only usage through the IP addresses configured for WhatsApp.
23. Customers will be able to browse other websites if customers have activated other data bundles, have free data available or pay per use according to their tariff plan rates. Access to other websites will incur data charges

Cancellation

24. There is no cancellation or refund once a WhatsApp Boosta bundle or a data bundle is purchased.

Migrations

25. Customers migrating between prepaid and hybrid plans with an active WhatsApp Boosta will carry over the WhatsApp Boosta bundle.
26. Customers migrating between prepaid plans with an active WhatsApp Boosta will carry over the WhatsApp Boosta bundle
27. On migration, the validity date of the WhatsApp Boosta will remain as is and will not extend.
28. Migration from prepaid or hybrid to postpaid will mean the WhatsApp Boosta bundle and any remaining balance is forfeited.

Validity

29. The validity of the WhatsApp Boosta bundle is the same as that of the standard daily, 5-day or 30-day data bundle being purchased - as defined by the applicable terms and conditions for daily, 5-day and 30-day bundles.
 - 29.1. On daily bundles the WhatsApp Boosta will be valid until midnight on the same day of purchase.
 - 29.2. On 5-day bundles the WhatsApp Boosta will be valid until midnight on the 5th day post purchase (including the day of purchase).
 - 29.3. On 30-day bundles the WhatsApp Boosta will be valid until midnight on the 30th day post purchase (including the day of purchase).
30. The WhatsApp Boosta data validity cannot be extended by adding another WhatsApp Boosta data bundle or standard priced data bundle before expiry of the current bundle.

Rollover

31. There will be no data carryover of any unused data balance from the WhatsApp Boosta data bundle.
32. Unused WhatsApp Boosta data will be expired and will be forfeited.

Depletion

33. In the case where a WhatsApp Boosta bundle is loaded WhatsApp usage will deplete from the WhatsApp Boosta data.
34. Where a customer has multiple WhatsApp Boosta bundles active or a 1GB WhatsApp bundle active the bundle with the earliest expiry will deplete first.

General

35. Cell C reserves the right to verify, by whatever means necessary, your eligibility to participate in this Promotion.
36. Cell C has the right to withdraw this Promotion at any stage, in its absolute and sole discretion.
37. It is important that you understand that all participants in the Promotion indemnify Cell C and its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from its participation in this Promotion.
38. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. By participating or continuing to participate in this Promotion, you agree and understand that you will be bound by the amended terms and conditions.