

Terms & Conditions – Honor 600 and 600 Pro x Launch Campaign

1. The **Honor 600 and 600 Pro x Launch Campaign** (“Promotion”) is organised and administered by Honor Technologies Africa (Pty) Ltd (“HONOR”), together with its affiliates where applicable.
 - 1.1. The Promotion applies to purchases of an HONOR 600 or 600 Pro device made during the Promotion Period from participating physical Telco stores (Telkom, Cell C, MTN) and participating open market retailers (Ackermans, Ackermans Connect, American Swiss Jewellers, Checkers Hyper, Dunns, Edgars, Exact, Foschini, Game, Hi Store, HiFi Corporation, Incredible Connection, Jet, Makro, Markham, Metro, Mr Price, Mr Price Cellular, Pep, Pep Cellular, Pep Home, Sportscene, Sterns, The FIX, Totalsports, Truworths, Woolworths) nationwide (“Participating Stores”).
 - 1.2. Participating Stores for **Honor 600 and 600 Pro x Launch Campaign** act solely as points of sale for the qualifying device and are not organisers of the Promotion. Participating Stores shall not be responsible for the administration of the Promotion, the claims process, or the fulfilment of the Promotional Gift, all of which remain the sole responsibility of HONOR.
 - 1.3. To stand a chance to receive a promotional gift, participants must purchase an HONOR 600 or 600 Pro device from a Participating Store during the Promotion Period and successfully submit a valid claim in accordance with these Terms and Conditions.
2. Eligible participants will be entitled to a gift bundle consisting of an **Honor Watch 2i AND an Honor Earbuds Clip** (“Promotional Gift”), subject to availability and successful submission of a valid claim in accordance with these Terms and Conditions. The Promotional Gift may be delivered by a third-party courier company.

Promotion Period and Stock Availability

3. The term and availability conditions are as follows-
 - 3.1. The Promotion will run until 7 July 2026, both days inclusive, (“Promotion Period”);
 - 3.2. To stand a chance to receive the Promotional Gift, participants must purchase an HONOR 600 or Honor 600 Pro device during the Promotion Period at a Participating Store **and** must successfully submit their claim on or before 7 July 2026 23:59 SAST (“Claim Deadline”) as set out in these Terms and Conditions.
 - 3.3. The Promotional Gift is subject to availability. A total of **4300 units of the Promotional Gift** are available and will be allocated to the first eligible and valid claims received. The Promotion will automatically end once all Promotional Gifts have been allocated, even if this occurs before the end of the Promotion Period.

4. By claiming the Promotional Gift and/or accepting the Promotional Gift, you, the participant, confirm that you have read and understand the Promotion rules as set out in these Terms and Conditions, including, any other terms and conditions applicable to this Promotion. You agree to be bound by these Terms and Conditions.

Eligibility

5. To be eligible to claim in terms of this Promotion, the participant must –
 - 5.1. be a natural person over the age of 18 years, and must be resident in the Republic of South Africa;
 - 5.2. purchase an HONOR 600 or Honor 600 Pro device during the Promotion Period from a Participating Store within the Republic of South Africa;
 - 5.3. voluntarily submit a claim for the Promotional Gift as set out in these Terms and Conditions
6. The Promotion is not open to companies or other juristic persons, or to any directors, members, partners, agents, employees, or consultants of HONOR, or of any supplier involved in the providing of goods or services in connection with the Promotion.

Claim Process

7. The claim process is only possible through the designated portal set out in these Terms and Conditions. There is no claim process in store.
8. After purchasing the HONOR 600 or Honor 600 Pro during the Promotion Period at a Participating Store, you may claim the Promotional Gift by scanning the below QR code. Claims submitted after the Claim Deadline will strictly not be considered. If your claim is submitted within the Claim Deadline, but is found to be incomplete or invalid as determined by these Terms and Conditions, your claim will be deemed unsuccessful and you will automatically forfeit the chance to receive the Promotional Gift.



- Follow the prompts in the QR code and submit the required supporting documents and information to validly register and submit your claim. If you have multiple valid purchases you are required to follow a separate claim process for each claim. You may submit a claim for each HONOR 600 or Honor 600 Pro device you purchase at a Participating Store during the Promotion Period.

<u>Personal Details</u>	<u>Qualifying Device Information</u>
Participants' – <ul style="list-style-type: none"> • Full names as they appear on your ID • Contactable telephone number • Valid email address • Delivery address with postal code • A valid copy of the Participant's official Identity Documents (ID, Drivers Licence or Passport) 	<ul style="list-style-type: none"> • Device IMEI • Clear issued Tax Invoice / valid proof of purchase

- Participants will be notified of their successful or unsuccessful claim promptly via SMS and/or email address using the contact details provided. If you do not receive a successful claim notification, you may assume that your claim is unsuccessful. For queries you may reach out to the support team via email: claims@honorrewards.co.za.
- The successful participants may expect their Promotional Gift(s) to be delivered within 14 business days from the date of successful claim notification, provided they have provided the correct delivery address and contact details and subject to any delays outside the control of the Organiser. The Organiser will take reasonable steps to ensure safe delivery with an independent courier service appointed by the Organiser. In the event of loss or damage to the Promotional Gift(s) while in transit, the Organiser will not be obliged to provide a replacement once the available stock has been fully allocated.

12. The Organiser will not be liable for any other claims for loss or damages resulting from incorrect information supplied by a participant during this Claim Process. As such, should you provide any incorrect contact information, the Promotional Gift may be forfeited.
13. Upon delivery, and to accept the Promotional Gift, the successful participant must present a valid ID document (Green ID book, smart ID card, Driver's license or passport), and should the participant fail/refuse to do so, the Organiser reserves the right to instruct the courier company to return with Promotion Gift(s) and the Promotion Gift(s) will immediately be forfeited.
14. The Organiser reserves the right to validate all claims and may reject a claim where the participant has not complied with these Terms and Conditions or where the claim is incomplete, fraudulent, or invalid.
15. All personal information of the participants will be used strictly for purposes of verifying the claim and where applicable, delivering the Promotional Gift(s) as well as verifying identity of participant upon delivery. The personal information will be stored in a secure repository in terms of HONOR's Data Privacy Policy, and will not be transferred to any third parties save for the purposes of this Promotion and delivery of the Promotional Gift. Participants agree that their personal information may be shared with third parties for this purpose and any other purpose in relation to this Promotion. For further information, please refer to the HONOR Privacy terms and conditions located at <https://www.honor.com/global/>.
16. It is the responsibility of the participant to ensure that the Promotional Gift is claimed timeously, before the Claim Deadline and while stocks last. The Organiser will take reasonable steps to ensure the claim portal is available is not responsible for any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer hardware or software failure or malfunction, traffic congestion (whether physical, or on the Internet, telephone lines or at any service provider, website or other device or medium), or any combination thereof, or any other technical or other problems which may result in the participant not claiming the Promotion Gift timeously or at all.

Promotional Gift Terms and Conditions

17. The Promotional Gift is subject to stock availability and only the first **4300** stand a chance of success.
18. Should a purchased HONOR 600 or Honor 600 Pro device be returned, the participant may be liable for the return of the Promotional Gift to the Organiser.
19. The Organiser makes no warranties or guarantees in respect of the Promotional Gift, and it is accepted as is, as such –

- 19.1. When submitting your claim, you indemnify the Organiser against any direct, indirect, special, incidental, consequential, or punitive damages or loss of any kind regardless of how this was caused, and whether it arose under the law of contract or delict or otherwise.
- 19.2. The Organiser will not be responsible, and disclaim all liability, for any loss, liability, injury, expense or damage (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, which is suffered by your participation in the promotion or the acceptance and/or use by you, (or any person) of any Promotional Gift, or by any action taken by the Organiser in accordance with these Terms and Conditions.
- 19.3. You acknowledge that the Promotional Gift holds no cash value and is not transferable. It is purely complimentary and may not be exchanged for cash.
- 19.4. If the Promotional Gift is defective within **six (6) months** of delivery to the participant, the participant may contact the Promotion support team at claims@honorrewards.co.za for assistance. Subject to verification of the defect and availability of stock, the Organiser may replace the Promotional Gift with the same or a similar item at its discretion. This clause does not affect any rights the participant may have in terms of applicable consumer protection legislation.

Forfeiture:

20. A participant shall forfeit the Promotional gift in the following situations:

- 20.1. If they do not successfully complete the claim process before the Claim Deadline;
- 20.2. If they fail to provide any required participant information within 24 (Twenty-Four) hours of a request to do so;
- 20.3. If they are found to have breached any of the Promotion rules stated Terms and Conditions;
- 20.4. If they fail to accept or validly receive delivery of the Promotional Gift after one reasonable delivery attempt by the Organiser or its elected courier company,
- 20.5. If it is unlawful for any other reason for the participant to receive the Promotional Gift, and
- 20.6. If they fail to present their original ID (Green ID book, smart ID card, passport or drivers license) matching the ID particulars provided during the claiming process.

General Terms and Conditions

21. The Promotion is valid only in relation to HONOR 600 or Honor 600 Pro device purchases made within the Republic of South Africa, from Participating Stores and during the Promotion Period while stocks last.

22. All references made to time in these Terms and Conditions must be read and understood as South African Standard Time.
23. Claims for the Promotional Gift must be submitted and completed before the Claim Deadline.
24. The Promotion, the Promotional Gifts, and any terms and/or conditions surrounding them may be amended with or without notice at any time and will be applied and interpreted at the sole discretion of the Organiser. Such altered terms and conditions shall become effective immediately upon being altered or on such date as may be determined by the Organiser. No Participants shall have any recourse against the Organiser as a result of any alterations of the Terms and Conditions.
25. The Organiser reserves the right to extend, shorten or suspend the Promotion and Claim periods of the Promotion for technical or commercial or operational reasons or for the greater public good or due to a “force majeure” event or generally for any reason whatsoever within its sole discretion, on condition that the Organiser notifies the participants in a manner that is expedient and according to its best ability.
26. The Organiser reserves the right to amend the rules and/or terminate this Promotion immediately at any stage, whether required as a result of changes in legislation, or if required by any national, provincial or municipal authority, or within the sole discretion of the Organiser for any reason. In such event, all Participants waive any rights that they may have/purport to have in terms of this Promotion and acknowledge that they will have no recourse against the Organiser whatsoever.
27. In the event of a dispute relating to this Promotion or these Terms and Conditions, the Organiser’s decision will be final, subject to applicable law. For queries regarding the promotion, please contact claims@honorrewards.co.za.
28. All participants indemnify the Organiser, and their directors, officers and employees, against any and all claims for any loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever from the Participants’ participation in any way whatsoever in this Promotion.
29. The laws of the Republic of South African shall govern these Promotion Terms and Conditions.
30. The above clauses are severable from each other. If any clause or part thereof is found to be unenforceable by operation of law, then such clause or part thereof shall be severed from these terms and conditions, and the remaining clauses and parts thereof shall remain in force.