

## Cell C's Data bundles- Terms and Conditions

1. All standard Terms and Conditions of Cell C Limited and Cell C Service Provider Company Proprietary Limited apply.
2. All prices and usage rates advertised are inclusive of VAT, unless otherwise stated.
3. The Data bundle is available to Cell C Prepaid, Hybrid and Post-paid customers.
4. The Data bundles will be available on a once-off and recurring basis.
5. The Data bundles are valid for 30 (thirty) days from the date of purchase for both once off and recurring purchases.
6. In order to carry-over any unused data beyond the validity period, you must purchase another Data bundle before the expiry of the initial validity period.
7. The Data balance (remaining Data bundle + newly purchased Data bundle) will be carried over and the date will be extended to the new validity date. This means that the total Data balance will be valid for a further 30 (thirty) days.
8. Should you purchase a recurring data bundle, your remaining data balance after the 30 (thirty) day period will be added to your newly purchased data bundle and will be carried over to the next 30 (thirty) day cycle.
9. If you purchase another Data bundle after the expiry of the validity period, then your Data bundle will not be extended and any of your remaining Data will expire.
10. If you deplete the Data bundle before the end of your validity period, then out of bundle Data rates will apply, depending on the applicable tariff plan you are on.
11. The Data bundle offer for Prepaid, Hybrid and Post-paid customers may be purchased via the following channels:
  - a Cell C \*147# USSD menu
  - b Cell C App
  - c Cell C Portal
  - d Cell C airtime and partner channels
  - e Cell C WhatsApp Recharge Channel
12. Where the Data bundle is inclusive of Nite data, Nite data allocation will be used between 00h00 to 04h59:59.
13. 30-day bundles will be available for gifting as once-off only.
14. The customer purchasing the gift will be billed.
15. Gifting will be available on Cell C USSD (\*147# menu), the Cell C App and Cell C portal.
16. Inclusive Data can be transferred to other active Cell C customers. Data transfer rules apply.
17. Inclusive Data is not for specific use and can be used for any internet usage.

18. Once the Data bundle is depleted additional data usage will deplete from any available Data bundle or will be billed for at the rates of the tariff plan that the customer is on.
19. Once-off 30-day Data bundles are valid for 30 days from time of activation for Prepaid, Hybrid and Postpaid customers and will expire on the 30th day at 23h59:59.
20. Recurring 30-day Data bundles are valid for a calendar month and any remaining balance will be carried over into the next month (see rollover rules below).

## General

1. All standard terms and conditions of Cell C Limited and Cell C Service Provider Company Proprietary Limited apply.
2. All prices shown include VAT.
3. The Cell C depletion rules, prepaid, post and hybrid tariff plan and business rules apply. These can be found at [www.cellc.co.za](http://www.cellc.co.za) or at a Cell C store.
4. Standard RICA process and business rules apply. These processes and business rules can be found at <http://www.cellc.co.za/about/rica>.
5. All Data usage, from the time of activation until expiry or depletion (whichever comes first) will be deducted from the balance of the preloaded Data bundle.
6. Data may not and cannot be transferred from one user to another or converted into Rand value.
7. Upon expiry of the relevant validity period, there shall be no carry-over of remaining Data unless a further Data bundle is purchased before such expiry.
8. Should the customer deplete his/her Data allocation before the end of the validity period, the applicable out of bundle Data rates will apply.
9. The billing increments will be at 25KB.
10. Non-Data usage (voice, SMS and MMS) shall be billed as per the Customer's tariff plan.
11. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. By continuing to use the Data bundles, you agree and understand that you will be bound by the amended terms and conditions.