Terms and Conditions of the Cell C All-In-One bundle Promotion.

- 1. It is important that you understand and agree to these terms and conditions in order for you to participate in the All-In-One bundle Promotion (the "Promotion").
- 2. All standard Terms and Conditions of Cell C Limited and Cell C Service Provider Company Proprietary Limited apply to the Promotion.
- 3. All prices and usage rates advertised are inclusive of VAT, unless otherwise stated.
- 4. Standard RICA rules and processes apply. These shall be found at <u>https://www.cellc.co.za/cellc/static-content/PDF/RICA.pdf</u>

Availability

5. The Promotion is available from 10 July 2019 and until 31 August 2019 (the "Promotional Period").

Eligibility

6. The Promotion will be made available directly to select Cell C Prepaid customers only.

Purchase/Activation

- 7. The bundles will only be available for once-off purchases (i.e. no recurring option is available).
- 8. The bundle is activated and the applicable voice minutes and data will be allocated immediately on successful purchase.
- 9. All-In-One bundles will be available to purchase via USSD only.
- 10. There is no limit on the number of bundles a customer can purchase.
- 11. Customers may purchase multiple bundles across the available bundle options at the same time.

General

- 12. The bundle value cannot be converted to airtime.
- 13. The inclusive voice minutes cannot be transferred or have the validity extended.
- 14. The inclusive data validity cannot be extended.
- 15. The inclusive data cannot be transferred to other Cell C customers.
- 16. The All-In-One data bundles cannot be gifted to another Cell C customer.
- 17. The inclusive data has the same priority as Cell C data bundles the bundle with the earliest expiry will deplete first.
- 18. The cost of a bundle purchased will be deducted from the customer's available airtime balance.

Usage

- 19. The data allocated for All-In-One bundles can be used for any internet usage.
- 20. Voice minutes will be allocated and split into On-net minutes (for Cell C to Cell C calls) and Any-net minutes.
- 21. Voice minute usage excludes calls to non-geographic numbers, like toll-free, share call or smartaccess numbers. All other non-geographic numbers to other operators is excluded from All-In-One bundles.
- 22. Voice minutes are depleted on a per-second basis.

Cancellation

23. Bundles purchased cannot be cancelled and no refunds will be considered.

Migrations

- 24. Customers migrating to other prepaid tariff plans will keep the remaining balance(s) and expiry date(s) of any active bundle.
- 25. Customers migrating to postpaid will lose any remaining bundle(s) and balance(s) at the time of the postpaid line being activated.
- 26. Customers migrating to TopUp will keep the remaining balance(s) and expiry date(s) of any active bundle but will not be able to purchase the bundles after the migration has been completed.

Validity

- 27. All-In-One 30MB bundle is valid until 23:59:59 on the day of purchase
- 28. All-In-One 120MB bundle is valid until 23:59:59 on the 14th day (from date of purchase).
- 29. All-In-One 2.5GB bundle is valid until 23:59:59 on the 30th day (from date of purchase).

General

- 30. Cell C reserves the right to verify, by whatever means necessary, your eligibility to participate in this Promotion.
- 31. Cell C has the right to withdraw this Promotion at any stage, in its absolute and sole discretion.
- 32. It is important that you understand that all participants in the Promotion indemnify Cell C and its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss and/or damages, either direct, indirect, consequential or otherwise, arising from its participation in this Promotion.
- 33. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. By participating or continuing to participate in this Promotion, you agree and understand that you will be bound by the amended terms and conditions.