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CELLC Black STB - Manual Firmware Update Procedure

In order to proceed with the STB manual software upgrade, you will need the following prerequisites:

- A 4GB (Giga Byte) USB Memory Stick formatted with FAT Filesystem (NOT FAT32). Note that larger USB memory sticks which are 8GB and above may not work.
- The latest Firmware available for download from [here](#):
 - o (update_CELLC_PRD_Cellc_cellc_Secured_4.0.1.115_SB522.zip)
- Any pin similar to **Sim Card Tray Eject Pin Key** to conduct a reset. See Figure A below:

Figure - A



Following steps to be done in sequence:

Step 1 – Format the USB memory stick

- To format USB you need to insert the USB stick to your computer and access your windows PC's **devices and drivers**.
- Right click the USB drive and click format - see Figure B below
- Then proceed to format the drive to FAT filesystem - see below Figure C

Figure - B

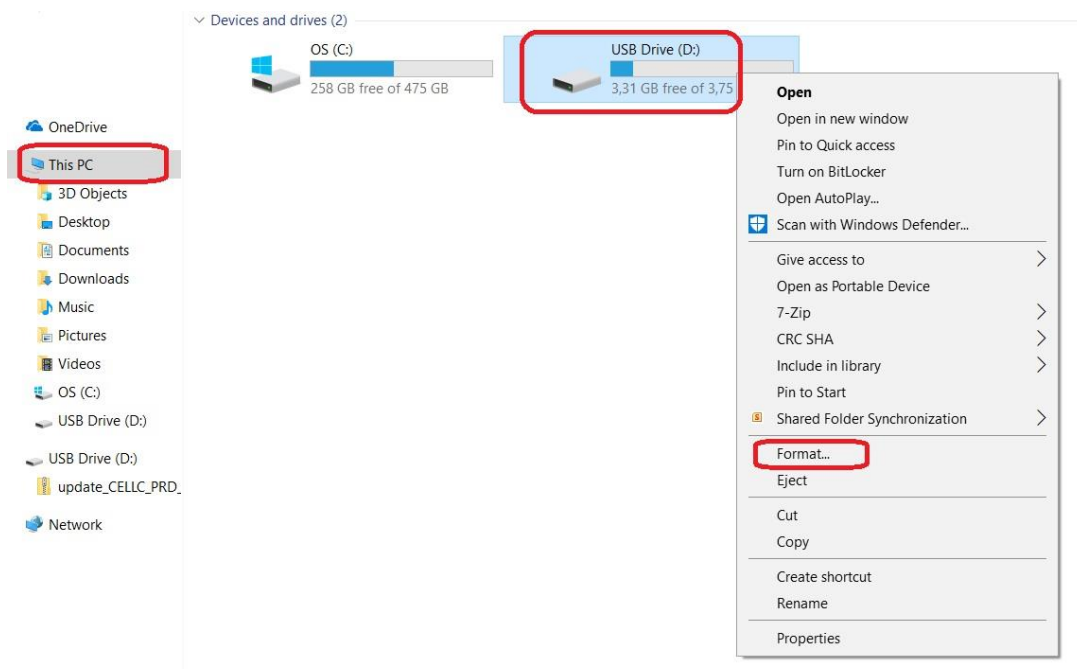
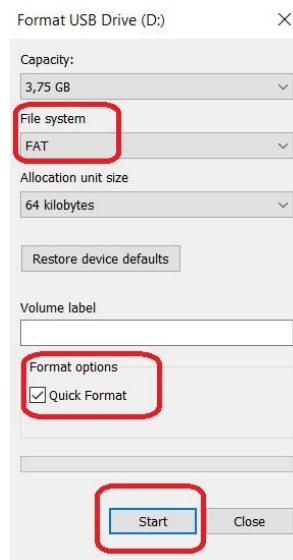


Figure - C



Step 2)

- Copy the firmware you downloaded to the USB stick
- The size of the firmware should be at least 453MB (Mega Bytes). If the size is lower, you will need to download the firmware again.

Step 3)

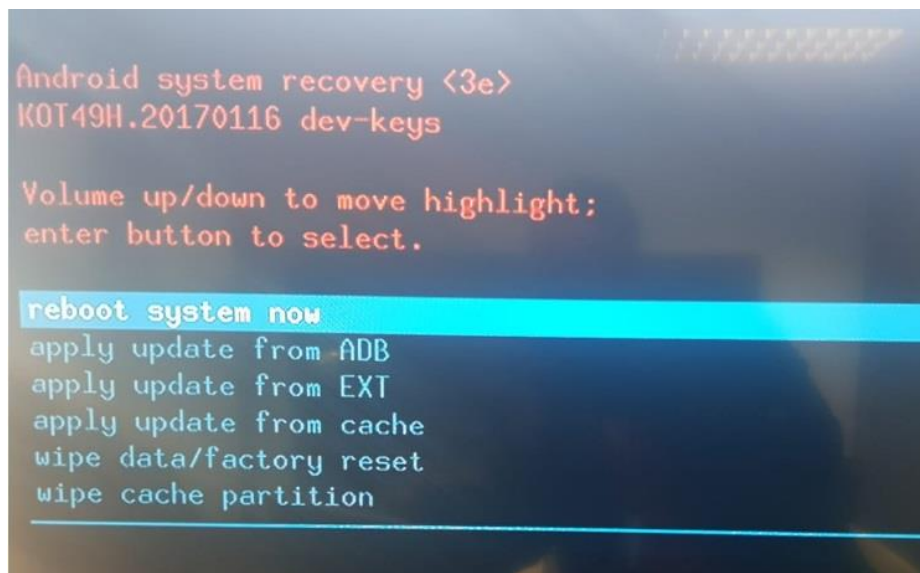
- Connect the USB stick and HDMI cable to the STB. Do not connect the power cable yet.
- Once done, use the pin to press the pin hole button at the back of the STB - highlighted by the red square in Figure D below.

Figure - D



- While pressing the pin hole button, connect the DC IN power cable, continue to press the button until you see image on Figure E on the screen, see below:

Figure - E

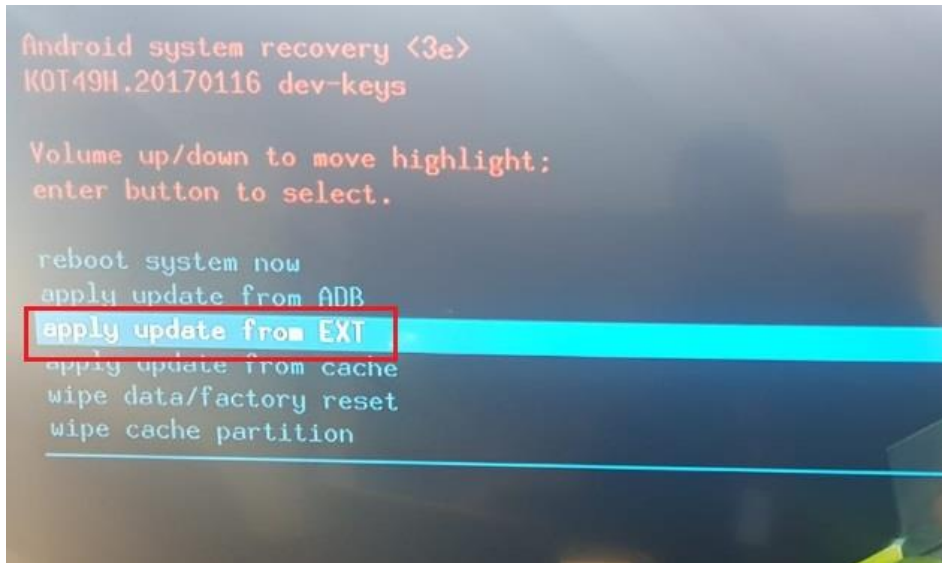


- Once you see image above you can release the pin hole reset button and proceed to step 4.

Step 4)

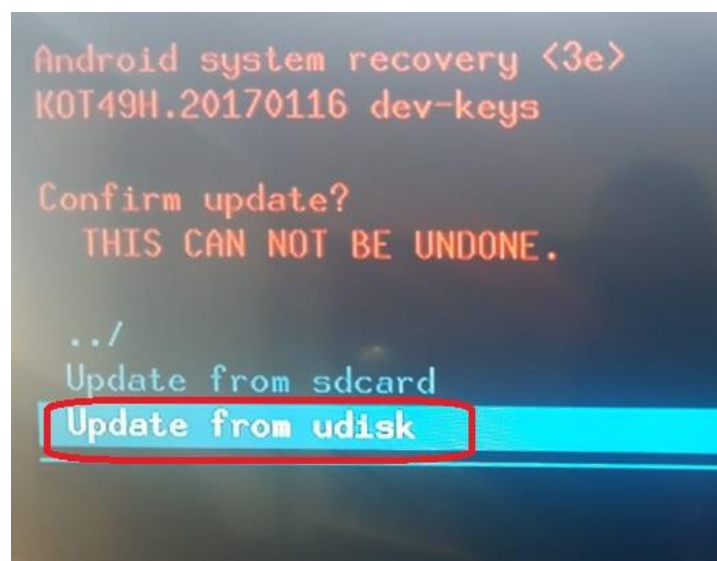
- Choose option “**apply update from EXT**” highlighted on Figure F below:

Figure - F



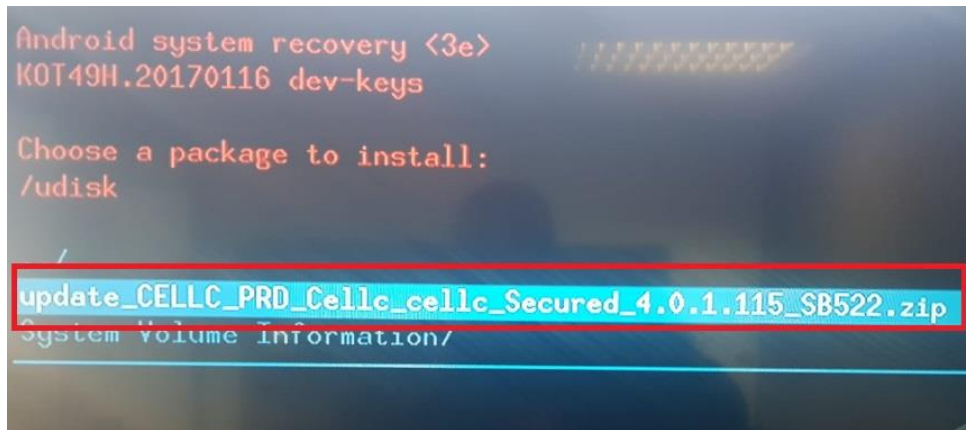
- Next choose option “**Update from udisk**” highlighted on Figure G below:

Figure - G



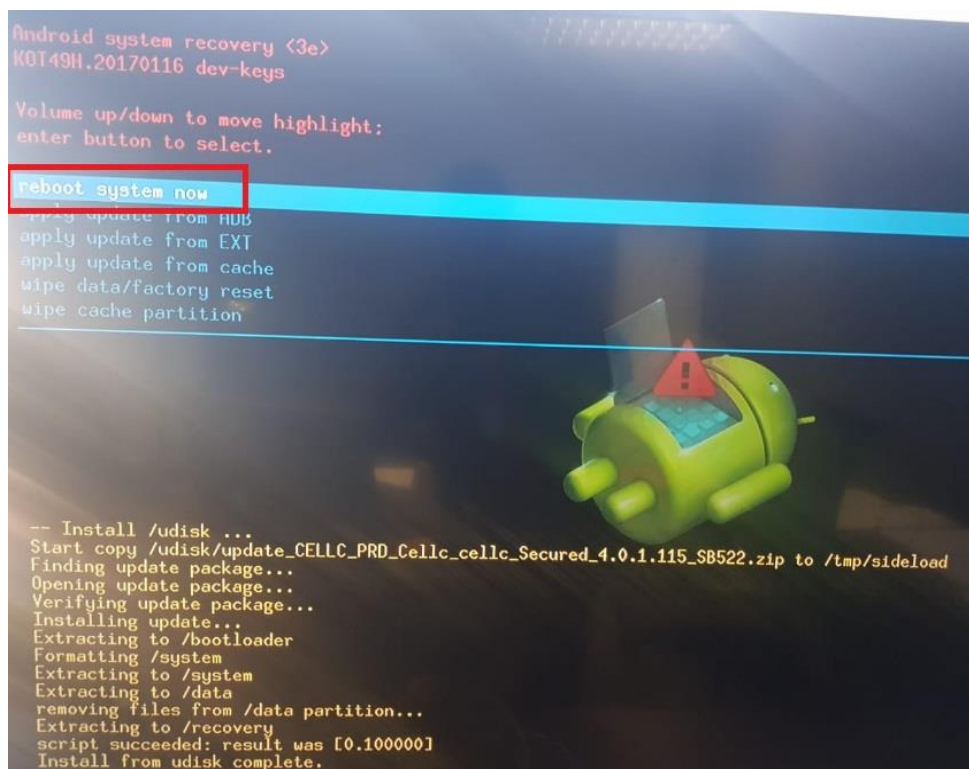
- Next choose the firmware on the USB - highlighted on Figure H below:

Figure - H



- The software update will start, once complete choose option "reboot system now" highlighted on Figure I below:

Figure I



Step 5)

- After reboot the network screen will be displayed. Choose either wifi or Ethernet.
- Next the STB will attempt to check for firmware. An error will be displayed "firmware check failed" - Choose skip



- The display adjustment screen will be displayed. After adjusting the screen arrows to fit your TV screen, you will be able to login with your email and password.

