

Cell C Bhansela Data Terms and Conditions

1. It is important that you understand and agree to these terms and conditions in order for you to get access to the Cell C Bhansela Data Plan (“Cell C Bhansela Data”).
2. All standard Terms and Conditions of Cell C (Pty) Ltd and Cell C Service Provider Company (Pty) Ltd apply to the plan.
3. All prices and usage rates advertised include VAT, unless otherwise stated. Standard RICA rules and processes apply.

Availability

1. Cell C Bhansela Data will be available from 11 March 2016.

Activation

1. Cell C Bhansela Data is a new tariff plan that will be available to active prepaid Cell C customers only
2. Current RICA rules apply whereby all customers must have successfully completed the Cell C RICA process
3. This is not a default tariff plan on Cell C prepaid sim cards and customers will be required to migrate to the tariff plan by dialling
 - *147# or *108# (USSD)
 - 141 (IVR)

The Cell C Bhansela Data tariff plan is structured as follows:

CELL C BHANSELA DATA TARIFF PLAN	
BILLING INCREMENTS VOICE	1:1 Per Second
BILLING INCREMENTS DATA	Minimum 25KB
VOICE CALL CHARGES	
PEAK & OFF-PEAK	
ON-NET CALLS (CELL C TO CELL C)	R 1.50
CALLS TO OTHER MOBILE NETWORKS & LANDLINES	R 1.50
MESSAGING	
SMS LOCAL	R 0.50
SMS INTERNATIONAL	R 1.70
PREMIUM RATED SMS & MMS	As per rated tariff
MMS LOCAL	R 0.50
DATA	
DATA (PAY PER USE MB)	R 0.99
INTERNATIONAL CALLS & ROAMING	
INTERNATIONAL CALLS	As per international calling zones
ROAMING CALLS	As per roaming zones
ROAMING SMS	As per roaming zones
DATA ROAMING	n/a

Recharges

1. Upon migrating to Cell C Bhansela Data customers will qualify for 50MB of free data when they reach a cumulative recharge value of R20 (twenty rand) or more within a calendar month. At the beginning of every calendar month, the calculation will begin again to determine when R20 (twenty rand) or more in recharges is reached for that particular month.
2. The free data must be allocated upon customers recharging with the minimum qualifying recharge value and the Cell C Bhansela Data Out of Bundle rate will change from 99^c (ninety nine cents) to 35^c (thirty five cents).
3. The 50MB free data is valid for 7 (seven) days from allocation and includes the day of allocation. Any subsequent recharges within the same calendar month will not attract any further bonus values.
4. Upon qualifying for the free data, customers will receive an out of bundle rate of 35^c (thirty five cents) per MB and this rate will return to 99^c (ninety nine cents) at the beginning of the next Calendar month
 - Example:
 - 3rd day of the month 1, recharge with R5
 - 7th day of the same month 1, recharge with R15. You now have a cumulative recharge value of a minimum of R20 and will qualify for the free data.
 - 7th day of the same month 1, receive 50MB of Data for free, valid for 7 days (Bonus 1)
 - 7th day of the same month 1, the Out of Bundle rate changes from 99^c to 35^c MB (Bonus 1)
 - 9th day of the same month 1, recharge with R30, no additional value is received
 - 13th day of the same month 1, i.e. 7 days later (inclusive of the 7th day, of the month, when the allocation was done), free data expires if not used up
 - 1st day of the new calendar month 2, the out of bundle rate returns to 99c per MB
 - 3rd day of the new calendar month 2, recharge with R30. Again, you have a cumulative recharge value of a minimum of R20 and will qualify for the free data.
 - 3rd day of the new calendar month 2, receive 50MB of Data for free, valid for 7 days (Bonus 2)
 - 3rd day of the new calendar month 2, the Out of Bundle rate changes from 99^c to 35^c per MB
 - And the cycle continues based on the minimum recharge value...
5. The cumulative recharge counter will start on the first day of every month and the bonus data along with the lower Out of Bundle rate will be made available to customers when they reach the cumulative recharge value of R20 (twenty rand) or more.
6. Any recharge vouchers that come with inclusive value like the All-in-One Vouchers and Straight-up prepaid vouchers will be excluded when determining whether a customer is entitled to free/bonus data or; a low out of bundle rate.
7. No carry over of free data is allowed. If not used within the validity period, it will be forfeited.
8. Free data allocated may not be shared

Migrations

1. Migrations Out

Prepaid to Prepaid

- Customers migrating from Cell C Bhansela Data to any other prepaid tariff plan will immediately forfeit any benefits and bonus values obtained through the Cell C Bhansela Data plan

Prepaid to Hybrid/TopUp

- Customers migrating from Cell C Bhansela Data to any Hybrid/Topup package will immediately forfeit any benefits and bonus values obtained through the Cell C Bhansela Data plan

Prepaid to Contract

- Customers migrating from Cell C Bhansela Data to any Contract package will immediately forfeit any benefits and bonus values obtained through the Cell C Bhansela Data plan

2. Migrations In

Prepaid to Prepaid

- Customers migrating to Cell C Bhansela Data from any other prepaid tariff plan will immediately forfeit any benefits and bonus values obtained through their previous prepaid tariff plan. Where a customer migrated out of the Cell C Bhansela Data plan and migrates back into the Cell C Bhansela Data plan within the same calendar month the customer's cumulative recharge counter will restart at that point where the customer migrates back into the Cell C Bhansela Data plan. This means that the customer will lose all recharge accumulations for the same calendar month which were done prior to migrating back into the Cell C Bhansela Data Plan.

Prepaid to Hybrid/TopUp

- Customers migrating to the Cell C Bhansela Data plan from any other Hybrid/Topup plan will immediately forfeit any benefits and bonus values obtained through their previous tariff plan

Prepaid to Contract

- Customers migrating to the Cell C Bhansela Data plan from any other Contract plan will immediately forfeit any benefits and bonus values obtained through their previous tariff plan

3. Migration Fee

- The first prepaid migration in the month is FREE, any subsequent prepaid migrations are charged at R5 (five rand) per migration.

SIM Swaps

1. Customers shall be allowed to do a SIM swap by using a new Cell C starter pack. The current SIM swap rules for Cell C customers apply.
2. All Valid Inclusive Value available shall be transferred to the new SIM when a SIM swap is performed.

Validity and Expiry

1. Any Free data allocated will be valid for 7 (seven) days including the day of allocation and will expire at midnight on the 7th day. Lower out of bundle rates will run in parallel to the free value however this will expire at midnight of the last calendar day in the month of allocation.
2. The calculation of days is based on calendar days and is inclusive of the day on which the Free data is allocated
3. No carry over of Free data is allowed
4. Free data value may not be shared

Exclusions

1. Cell C Bhansela Data is not available to Contract Postpaid and TopUp Customers.
2. The free data allocated on the Cell C Bhansela Data plan is only available for on-net national local usage, the following usage types are excluded:
 - Premium rated services,
 - International roaming;
 - Premium rated and Special numbers
3. Any Out of bundle usage (where the bundle/benefit rules exclude the transactions or where the value is either expired or depleted) will be depleted from the Customers airtime account in the absence of any applicable data bundle
4. Cell C Bhansela Data and associated recharge bonuses are not available to customers who are on any CST, WASP and/or LCR (least cost routing) products/services.
5. Cell C Bhansela Data value benefits may not be used in conjunction with any other promotion included in other Cell C's products to generate additional benefits. Cell C will regard this act as a fraudulent activity and will suspend the service immediately pending an investigation.
6. The Cell C Bhansela Data value is available to customers for personal usage whether they are individual or belong to a corporate or business account held at Cell C on Prepaid. Cell C Bhansela Data is not to be consumed for commercial usage or any form of on-seller usage where the customer uses this product and charges for the service.
7. The Cell C Bhansela Data plan free data benefits received:
 - may not be transferred or shared with anyone
 - are forfeited if not used within the expiry period
 - should not deplete when a customer visits any of Cell C's zero rated websites or uses any of Cell C's zero rated services
 - cannot be used for international data roaming.

General Rules

1. Each MMS will deplete at a maximum of 300KB, should the MMS exceed this amount, multiple MMSs will be billed for the single transaction
2. Any valued added services added to the account will be deducted from the customer's airtime account.
3. All Premium rated or special numbers calls/ SMSs and MMSs will be charged as out of bundle usage.
4. Cell C reserves the right to suspend Cell C Bhansela Data and its benefits in its sole discretion, including when any fraudulent activity is suspected, and if the outcome of an investigation proves that fraudulent activity did occur, Cell C shall be entitled to terminate Cell C Bhansela Data and/or benefits.
5. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media

as these terms and conditions. By continuing to make use of Cell C Bhansela Data you agree and understand that you will be bound by the amended terms and conditions.

6. It is important that you understand that all customers who make use of Cell C Bhansela Data indemnify Cell C, its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from its use thereof.
7. Cell C has the right to withdraw, or shorten the duration of the Cell C Bhansela Data plan availability in its sole and absolute discretion and will notify customers if it chooses to do so. Customers will not have a claim against Cell C in this event.