

Cell C R29 SIM Deal

Terms and Conditions

1. It is important that you understand and agree to these terms and conditions in order for you to make use of the Cell C R29 SIM Deal (“the SIM”).
2. All standard Terms and Conditions of Cell C Ltd and Cell C Service Provider Company (Pty) Ltd apply to the SIM.
3. All prices and usage rates advertised include VAT, unless otherwise stated.
4. Standard RICA rules and processes apply.

Availability

1. The SIM will be available from 12 April 2019.

Activation/Access

1. Cell C will offer prepaid customers a new value for money prepaid SIM pack marketed through DNI and BASSA who are Cell C retail dealers.
2. The SIM will be activated on the Cell C ULTRABONUS tariff plan. For ULTRABONUS terms and conditions visit www.cellc.co.za.
3. The SIM will be available to all new prepaid customers and, to new prepaid customers porting in to Cell C.
4. Existing prepaid customers may not migrate into the SIM plan.

Product Offering

1. The SIM will be priced at R29.00 once-off charge (including VAT) and will have the following inclusive value allocated every month (based on day of activation) for a period of 3 (three) months:
 - a. 30 Any-net minutes (local calls to any network in South Africa) per month, for 3 (three) months, and only valid for 7 (seven) days from date of allocation.
 - b. 30 on-net minutes (Cell C to Cell C calls) per month, for 3 (three) months, and only valid for 7 (seven) days from date of allocation.
 - c. 100MB of data per month, for 3 (three) months and, only valid for 7 (seven) days from date of allocation.
 - d. On activation of the SIM, the initial inclusive value allocated will count as the allocation for month 1 (one).
2. All inclusive value as mentioned above is only valid for 7 (seven) days from date of allocation and may not be carried over. That is: if the value is not used up within 7 (seven) days it will be forfeited.
3. The Inclusive value does not attract any bonus rewards (including but not limited to ULTRABONUS value).

Sim Swap:

1. Customers performing a Sim Swap will carry over any available inclusive value related to the SIM, if such inclusive value is still within the validity period.

Migrations:

1. Customers on the SIM migrating out of the ULTRABONUS tariff plan to another prepaid tariff plan will carry over any available inclusive value and continue to receive the inclusive value on the sim for the remaining period.
2. Customers on the SIM migrating out of the ULTRABONUS tariff plan to Top-Up or Contract will lose any available inclusive value on the SIM and future benefits will stop if the migration is done within the initial 3 (three) months.

Exclusions

1. The 30 any-net minutes and 30 on-net minutes loaded on the SIM monthly may not:
 - a. Be transferred or shared;
 - b. Be used for premium rated, special number, international or international roaming calls or SMS's.
2. The 100MB data loaded on the SIM monthly may not:
 - a. Be shared or transferred;
 - b. Be used for any international roaming usage.

General Rules

1. Cell C reserves the right to suspend the SIM and its benefits in its sole discretion, including when any fraudulent activity is suspected, and if the outcome of an investigation proves that fraudulent activity did occur, Cell C shall be entitled to terminate the SIM and/or associated benefits.
2. The SIM may not be used in conjunction with any other promotion included in other Cell C's products to generate additional benefits. Cell C will regard this act as a fraudulent activity and will suspend the service immediately pending an investigation.

3. The SIM may not be consumed for commercial usage or any form of on-seller usage where the customer uses this product and charges for the service.
4. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. By continuing to make use of the SIM you agree and understand that you will be bound by the amended terms and conditions.
5. It is important that you understand that all customers who make use of the SIM indemnify Cell C, its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from its use thereof.
6. Cell C has the right to withdraw, or shorten the duration of availability of the SIM, in its sole and absolute discretion, and will notify customers if it chooses to do so. Customers will not have a claim against Cell C in this event.