

Cell C Canva Business Terms and Conditions

Last Update: September 2026

1. **IMPORTANT NOTICE:** In terms of Section 49 of the Consumer Protection Act 86 of 2009, your attention is specifically drawn to all clauses which are underlined and printed in bold which, amongst others:
 - a. contain a limitation of risk or liability of Cell C Proprietary Limited and/or its group of companies;
 - b. constitute an assumption of risk or liability by you;
 - c. constitute an indemnification of Cell C Proprietary Limited and/or its group of companies; or
 - d. is an acknowledgement of fact by you.

INTRODUCTION

- 1) The Cell C Canva Business Promotion ("Promotion") provides eligible Cell C customers who take up a qualifying Cell C deal with access to a Canva Business subscription for ninety (90) days at no additional charge, subject to these Terms and Conditions.
- 2) It is important that you understand and agree to these Terms and Conditions before taking up a qualifying Cell C Business deal and participating in the Promotion.
- 3) **PLEASE CAREFULLY READ AND UNDERSTAND THESE TERMS AND CONDITIONS, AS WELL AS ALL OTHER TERMS, CONDITIONS AND POLICIES REFERENCED IN THESE TERMS AND CONDITIONS. IF YOU DO NOT UNDERSTAND ANY OF THESE TERMS AND CONDITIONS, PLEASE CONTACT CELL C CUSTOMER CARE ON 135 FROM A CELL C PHONE OR 084 135 FROM ANY OTHER NETWORK, AND CELL C WILL EXPLAIN THEM TO YOU. IF YOU DO NOT UNDERSTAND OR AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE PROMOTION. YOUR CONTINUED PARTICIPATION IN THE PROMOTION WILL CONSTITUTE YOUR AGREEMENT TO BE BOUND BY AND COMPLY WITH THESE TERMS AND CONDITIONS AND ALL OTHER APPLICABLE TERMS AND CONDITIONS.**
- 4) All applicable standard Terms and Conditions of Cell C Proprietary Limited and Cell C Service Provider Company Proprietary Limited as may be amended from time to time, collectively referred to as "Cell C", apply to this Promotion and are available through the [Cell C Terms and Conditions](#).
- 5) Cell C's Privacy Policy ("Privacy Policy") as may be amended from time-to-time https://www.cellc.co.za/cellc/static-content/PDF/Privacy_Policy.pdf is applicable to this promotion and is binding upon you.
- 6) These product specific Terms and Conditions ("Terms") apply to Corporate subscribers (herein referred to as "customer") as subscribed to the Service, in terms of the Cell C Corporate Subscriber Agreement [CellC-Corporate-Subscriber-Agreement-Terms-Conditions-Updated.pdf](#)
- 7) If there is any conflict between these Terms and Conditions and Cell C's standard Terms and Conditions relating specifically to this Promotion, these Terms and Conditions will apply to the extent of the conflict.

DURATION

- 8) The Promotion will run from 22/ 09/2026 to 21/12/2026, or such period communicated by Cell C ("Promotion Period").
- 9) For the avoidance of doubt, the Promotion Period is the period during which eligible customers must successfully take up a qualifying Cell C Business deal in order to qualify for the Canva Business benefit. This period does not represent the duration of the Canva Business voucher validity period or the Canva Business subscription period.
- 10) Subject to applicable law, Cell C may amend, extend, suspend, discontinue or terminate the Promotion at any time.

ELIGIBILITY

- 11) The Promotion is open to new and existing eligible Cell C Corporate customers who successfully take up a qualifying Cell C Business deal during the Promotion Period.
 - 12) Only the specific Cell C Business deals identified by Cell C as qualifying deals will qualify for the Promotion.
 - 13) Customers whose qualifying Business deal is unsuccessful, cancelled, reversed, terminated, fraudulent or irregular will not qualify for the Canva Business benefit.
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- 14) Eligibility remains subject to Cell C's right to verify a customer's qualification for the Promotion in accordance with these Terms and Conditions, including the verification rights set out in the General clause below. Cell C may withhold, cancel, refuse to issue or withdraw the Canva Business benefit, or disqualify any customer, where Cell C reasonably determines that the customer does not meet the eligibility requirements or has failed to comply with these Terms and Conditions.

PROMOTION RULES

- 15) A qualifying customer will receive one (1) Canva Business voucher code.
- 16) Only one (1) voucher code may be issued per qualifying customer and redeemed per Canva account. Repeat purchases of the qualifying Cell C Business deals will not trigger additional Canva Pro vouchers/codes.
- 17) The Canva Business voucher:
- a) is non-transferable;
 - b) may not be sold, transferred, ceded or assigned;
 - c) cannot be exchanged for cash, airtime, data or any other benefit; and
 - d) may only be used for the Canva Business subscription offered under this Promotion.
 - e) is subject to Canva's own terms and conditions, platform rules and redemption rules, which can be found at <https://www.canva.com/help/redeem-canva-pro-code/>
- 18) The Canva Business benefit is subject to voucher/code availability, successful purchase verification and Cell C's abuse-prevention rules.
- 19) Cell C reserves the right to withhold, cancel or refuse to issue a voucher where:
- a) the qualifying deal is cancelled, reversed or terminated;
 - b) fraud, abuse or irregular activity is suspected;
 - c) duplicate allocations or redemptions are identified; or
 - d) the customer fails to comply with these Terms and Conditions.

BENEFIT ALLOCATION AND VOUCHER DELIVERY

- 20) An eligible customer who successfully takes up and activates a qualifying Cell C Business deal will receive one Canva Business voucher code.
- 21) Cell C will send the voucher code via SMS to the Cell C mobile number associated with the qualifying Business deal, after verification of the qualifying purchase.
- 22) Customers who have not received a voucher after qualifying may contact Cell C Customer Care on 135 from a Cell C phone or 084 135 from any other network.

VOUCHER REDEMPTION

- 23) The Canva Business voucher must be redeemed directly on Canva.
- 24) The voucher must be redeemed within seven (7) calendar days from the date on which the voucher SMS is sent by Cell C to the customer.
- 25) If the voucher is not redeemed within the seven-day redemption period:
- a) the voucher will expire;
 - b) the customer will lose the right to claim the Canva Business benefit; and
 - c) a replacement or extension will not be granted.
- 26) The customer must have or create a Canva account to redeem the voucher.
- 27) The customer may redeem the voucher:
- a) during the Canva checkout process by selecting the coupon code option and applying the voucher code or through Canva's redemption page.
- 28) Once redeemed, the voucher cannot be transferred to another Canva account.
- 29) Voucher redemption remains subject to Canva's redemption requirements.
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- 30) Any data charges incurred while redeeming or using Canva remain the customer's responsibility.

CANVA BUSINESS SUBSCRIPTION

- 31) Following successful redemption, the customer will receive access to Canva Business for ninety (90) consecutive calendar days.
- 32) The ninety-day subscription period begins on the date the voucher is successfully redeemed and activated on Canva.
- 33) The seven-day voucher redemption period and the ninety-day Canva Business subscription period are separate periods.
- 34) A customer redeeming the voucher on the last day of the redemption period will still receive the full ninety-day subscription period.
- 35) The Canva Business subscription will automatically expire at the end of the ninety-day period.
- 36) The promotional Canva Business subscription will not automatically convert into a paid Canva subscription as part of this Promotion.
- 37) Customers wishing to continue using Canva Business after expiry must subscribe directly with Canva using Canva's then-current pricing and terms.
- 38) Any subscription purchased directly from Canva after expiry is concluded solely between the customer and Canva and will not be billed or administered by Cell C.

GENERAL

- 39) Failure by Cell C to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 40) Data charges may be incurred for redeeming or using the Canva Business subscription. Standard network rates apply.
- 41) Cell C does not own or operate Canva and is not responsible for any interruption, unavailability, suspension, cancellation, functionality, technical issue or limitation relating to Canva's platform or services.
- 42) If any benefit is interfered with in any way or is not capable of being claimed or delivered as reasonably anticipated due to any reason beyond the reasonable control of Cell C, including but not limited to technical difficulties, unauthorised intervention, fraud, supplier failure, platform issues or force majeure events, Cell C reserves the right, in its sole discretion, to the fullest extent permitted by law to:
- a) disqualify any Eligible Participant; or
 - b) modify, suspend, terminate or cancel the benefit or Promotion mechanic as appropriate, subject to the approval of relevant regulatory authorities where required.
- 43) Save as permitted by law, Cell C reserves the right to cancel, suspend or terminate the Promotion or any benefit, without notice at any time, and such cancellation, suspension or termination shall be deemed to have taken effect from the date of publication on Cell C's website at <https://www.cellc.co.za/cellc/termsconditions>.
- 44) No liability shall lie against Cell C in favour of any Eligible Participant, customer and/or any third party arising from such cancellation, suspension or termination. Therefore, the Eligible Participant waives any right which they may have against Cell C and hereby acknowledges that they will have no right of recourse or claim of any nature whatsoever against Cell C.
- 45) The awarding or issuing of benefits is governed by these Terms and Conditions, as well as those of the relevant applicable terms available on Cell C's website as incorporated by reference in these Terms and Conditions.
- 46) Any dispute or claim arising out of or in connection with this Promotion shall be governed by and construed in accordance with the laws of the Republic of South Africa.
- 47) Cell C accepts no liability or responsibility, whether occasioned by any circumstance not foreseeable and not within its reasonable control, for late or delayed delivery of the benefit, including but not limited to stock unavailability, supplier delay, platform unavailability, strike, lock out, civil commotion, riot, threat of war, action taken by governmental authority or public authority of any kind, fire, explosion, storm, flood, earthquake or other acts of God.
- 48) If part or all of any clause of these Terms and Conditions is illegal, invalid or unenforceable:
- a) it will be severed from these Terms and Conditions and the remaining provisions of these Terms and Conditions will continue to have full force and effect; or
 - b) it will be read down to the extent necessary to ensure that it is not illegal, invalid or unenforceable.
- 49) To the extent permitted by the Consumer Protection Act and any other applicable law, the Eligible Participant hereby indemnifies Cell C against any direct, indirect, special, incidental, consequential or punitive damages or loss of any kind regardless of how this was caused, and whether it arose under the law of contract or delict or otherwise.
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- 50) Cell C excludes all warranties, express or implied, representations and liabilities regarding this Promotion, other than for death or personal injury caused by its negligence and/or fraud.
- 51) All Personal Information exchanged with the usage of third-party applications will not be monitored or controlled by Cell C. The Eligible Participant bears the responsibility to ensure that it is aware of the terms and conditions applicable to usage of third-party applications. The Participant understands and agrees to indemnify Cell C from all liability arising from the use of any third-party application, platform, redemption link or voucher redemption process.
- 52) In accordance with the confidentiality policies and practices of Cell C, none of the entry or participation details of any Eligible Participant in this Promotion will be disclosed or used by Cell C for any purposes other than for administering the Promotion and issuing the benefit, unless otherwise permitted by law or consented to by the Eligible Participant.
- 53) Data charges may be incurred for redeeming any benefit or using the online voucher redemption platform. Network rates apply.
- 54) Eligible Participants acknowledge and accept that Cell C may utilise a third-party agent or supplier to contact the Participant or facilitate delivery, redemption or activation of the benefit. In order to affect the contacting, delivery, redemption or activation process, Cell C may provide the Eligible Participant's information to such third-party agent or supplier.
- 55) Details of Eligible Participants will not be used for Cell C related communication unless the Eligible Participant opts in to receive further communication from Cell C.
- 56) Cell C may in its sole discretion amend these Terms and Conditions at any time, without notice, and such amendments shall be deemed to have taken effect from the date of publication of the revised Terms and Conditions on its website, which can be accessed at <https://www.cellc.co.za/cellc/terms-conditions>. The onus rests on the Eligible Participant to constantly check the website for updates to the Terms and Conditions.
- 57) Cell C reserves the right, at any time, to verify the validity of Eligible Participants, including an Eligible Participant's identity, age, place of residence and qualifying purchase, and to reject any Eligible Participant who has not agreed to and/or complied with these Terms and Conditions.
- 58) Cell C reserves the right to modify, suspend or cancel the Promotion at any time. Benefits are non-transferable and not redeemable for cash. Cell C shall not be liable for any lost, delayed, expired, unused or misdirected vouchers or voucher codes.

USE OF PERSONAL INFORMATION

- 59) By electing to participate in the Promotion, you understand and acknowledge that Cell C is required to comply with the provisions of the Protection of Personal Information Act, 2013 ("POPIA") to, amongst other things, ensure the privacy and confidentiality of your Personal Information, as such term are defined in POPIA.
 - 60) For purposes of this Promotion, you confirm, agree, understand and acknowledge that by participating in the Promotion:
 - a) you disclose and provide your Personal Information to Cell C voluntarily and consent and authorise Cell C to collect, use, process, share and/or transfer your Personal Information in accordance with Cell C's Privacy Policy;
 - b) you consent that your Personal Information may be used to manage the Promotion, verify qualification, issue the benefit, conduct reporting, analytics, market research and statistical analysis, and for marketing and public relations purposes where permitted by law;
 - c) you agree to immediately inform Cell C in writing if there is any change of whatsoever nature in any of your Personal Information, including your physical address, previously supplied to Cell C; and
 - d) you agree and consent to be bound by the terms and conditions of the Privacy Policy, which you have read, understood and agreed to as part of this Promotion.
 - 61) In order to fulfil the obligations set out in these Terms and Conditions, Cell C will process your Personal Information. Such processing may include sharing personal information with any related entity to Cell C, agencies, suppliers, fulfilment partners, third-party service providers or Canva, but only to the extent necessary for the purposes contemplated in this Promotion.
 - 62) In accordance with Cell C's confidentiality practices and policies accessible on Cell C's website at <https://www.cellc.co.za>, Cell C will not disclose your Personal Information to any other person or institution other than as stated under this clause, for purposes of fulfilling its obligations under this Promotion, or where compelled to do so in terms of any law and/or in terms of a court order.
 - 63) Cell C has no control over the interception or loss of your Personal Information over the internet and assumes no liability for any such interception or loss.
 - 64) Your Personal Information will not be used for Cell C related communication unless you opt in to receive further communication from Cell C in writing.
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- 65) Your Personal Information may be retained and further processed as necessary to comply with legal and regulatory requirements, or for statistical, research and marketing purposes, provided that such processing aligns with applicable data protection legislation.

TRANSFER OF RIGHTS AND OBLIGATIONS

- 66) You may not at any time for the duration of this Promotion without Cell C's permission:
- a) transfer or cede any of your rights under this Promotion to any other entity or person; or
 - b) transfer, delegate or hand over any of your obligations or responsibilities under the Promotion to any other entity or person.
- 67) You agree that Cell C may at any time for the duration of this Promotion without your permission:
- a) transfer or cede any of its rights under this Promotion to any other entity or person; or
 - b) transfer, delegate or hand over any of its obligations or responsibilities under the Promotion to any other entity or person.

WHOLE AGREEMENT

- 68) Except for Cell C's right to amend these Terms and Conditions, this is the whole agreement between you and Cell C and no amendment, deletion or addition by you will be valid unless it is stipulated in writing and agreed to by Cell C.

BOUND BY TERM, REPRESENTATION, WARRANTY OR PROMISE

- 69) No party shall be bound by any express or implied term, representation, warranty, promise or the like, not recorded herein.

UNENFORCEABLE PROVISIONS

- 70) If any term of these Terms and Conditions is unenforceable, illegal, void or contrary to public policy then it will be deleted from these Terms and Conditions. The remaining provisions of these Terms and Conditions will however remain binding and in full force.
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