TERMS AND CONDITIONS: CELL C SHARKS COMPETITION

- 1. This Competition is organized by Cell C Limited, with registration number 1999/007722/06 ("Cell C"). The Sharks sponsors the prize ("Sharks" or "Sponsor").
- The Competition will run for 6 hours from 09:00 to 15:00 on the 29th of January 2020 ("the Competition Period"). Entries received after the closing date and time will not be considered. Winners will be drawn and contacted on the 29th of January at 16:00.

WHO CAN ENTER?

- 3. This Competition is open to all persons who are Cell C customers over the age of 18 years, follow the Cell C Twitter account, in possession of a valid South African ID book or passport and based in South Africa during the Competition Period (the "Participants/you/your").
- 4. Directors, members, partners, employees or agents of, or consultants to, Cell C, or the Sponsor, or spouses, life partners, parents, children, brothers, sisters, business partners or associates of such persons are not eligible to enter the Competition and cannot win prizes.
- 5. The Competition is not open for entry by or on behalf of a legal entity and Participants cannot use the account of a legal entity to enter the Competition. Entries must be submitted by the Participant themselves and not by a third party on the Participant's behalf.
- 6. All information (including these terms and conditions) relating to this Competition published on any promotional or advertising material or on our or The Sharks website at any time before or during the Competition Period will form part of the terms and conditions of entry. Cell C also has the right to withdraw this Competition before the final draw.
- 7. By entering this Competition, all Participants agree to be bound by these terms and conditions, which will be interpreted by Cell C and Cell C's decision regarding any issue with the Competition, will be final and binding and no correspondence will be entered into. Should any of the terms and conditions be unclear to you, you are welcome to contact the Cell C Social Media team via Twitter direct message.

PRIZES

8. The following prize can be won in this Competition:

5X Double tickets [for 5 winners] to the Sharks VS Bulls game taking place in Durban on the 31st of January 2020 at Jonssons Kings Park stadium. Each ticket is valued at R110, 5X **double stand** tickets.

- 9. The prize will not cover, transportation to and from the venue, food or beverages or any other expenses incurred.
- 10. Prize collection: The winner will be contacted via Twitter DM and advised on the venue, date and time in Durban, where they can collect their prize.

Venue

Cell C

La Lucia Ridge Office Park

6 Torsvale Crescent

Torsvale Park

(Collect at Cell C Reception)

Collection Date

Thursday 30.01.2020 and Friday 31.01.2020

Collection Time

Between 10:00am and 04:00pm

11. The prize may not be exchanged for cash. Cell C and/or The Sharks reserve the right to substitute, change or exchange any prize with another prize of similar commercial value without notice, in their sole discretion. You will not have a claim against Cell C or The Sharks in this event.

HOW TO ENTER

- 12. Cell C social media followers will be prompted to engage with a Tweet from the Cell C Twitter account where they will be prompted to name 5 of the newly signed players who joined the Sharks squad for the 2020 season. Followers who list 5 players correctly will have an entry that is deemed valid. The call to entry opens on Wednesday 29 January 2020 at 09:00 and closes on the same day at 15:00.
- 13. Only 1 entry will be deemed valid.

- 14. Cell C has the right to remove your entry from the Competition should any form of foul play or fraud be suspected. Participants must adhere to the rules and terms of use of Twitter. Cell C reserves the right to remove or block any inappropriate or offensive entries.
- 15. Participants are required to have their own personal Twitter account.
- 16. Incomplete or incorrect entries will not be eligible to be considered or entered into the draw.
- 17. Participants are responsible for their own costs of connecting to Twitter and the internet. No responsibility is accepted for any entry that is not delivered, received or is delayed or damaged due to technical reasons or failure on the part of your service provider. Proof of sending is not proof of receipt.
- 18. The winner will be chosen via random draw from the pool of correct entries, under the supervision of the relevant auditors.

DETERMINATION OF THE WINNER

- 19. You will be contacted by Cell C or Cell C's authorized agent, on the same day as the draw. Cell C may contact you via SMS or direct message on Twitter. You agree that should Cell C be unable to contact you in this time frame [12 hours], you will forfeit the prize, and shall have no claim against Cell C or The Sharks in this event. You are advised to monitor your Twitter account regularly for any notifications.
- 20. Should a winner not be available on the contact number provided or cannot be contacted within (12) hours of the first attempt by Cell C, or should a winner reject, forfeit or decline acceptance of the prize, that winner's right to the prize will be deemed to have been waived and the prize will be forfeited. Cell C thereafter reserves the right to award the prize to an alternate winner selected in a subsequent draw.
- 21. All risks and ownership of the prize shall pass to the winner upon transfer or collection, as well as Cell C and The Sharks and obligations with regards to this Competition.
- 22. The judges' decision is final. Cell C confirms that it will ensure that a chartered accountant, registered auditor, admitted attorney or commissioner of oaths oversees the Competition and this will be reported on Cell C's internal audit reporting procedures.
- 23. Cell C reserves the right to verify, by whatever means necessary, your eligibility to

participate in this Competition.

- 24. If you are the winner, Cell C may ask you if we can publish your name and photograph at no cost to you, for any advertising, promotional, print, point of sale or public relations material for a period of 12 (twelve) months from the end of the competition period. You are entitled to say no to this request.
- 25. Cell C or our partner cannot be held liable for the interception or loss of your personal information while transmitted, stored or processed across the internet, including social media sites and assumes no liability for any such interception or loss.
- 26. Cell C assumes no liability for any entry that may be omitted from this Competition, for any reason whatsoever.
- 27. All Participants and the winner indemnify Cell C and its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from its participation in this Competition. Prior to awarding the prize, Cell C may require you to sign such an indemnity.
- 28. Cell C reserves the right to select an alternative winner in the event that they reasonably believe, in their sole discretion, that the winner is not eligible to win, the winner has contravened any of these terms and conditions and/or the Twitter Terms, acted fraudulently with regards to the Competition, has acted in a manner that is not in the spirit of the Competition, their conduct can be reasonably interpreted as scamming or circumventing the rules of the Competition, acted fraudulently with regards to the Competition if it would be unlawful to award the prize or if the winner fails to accept the prize after 2 (two) attempts for any reason whatsoever, if after first being contacted by Cell C or its authorized agent, is not reachable, or the winner fails to provide Cell C or its authorized agent with the required information to hand over the prize. In this instance the winner will be disqualified and forfeit the prize. The Promoter's decision shall be final and no correspondence will be entered into.
- 29. The Prize winner will be required to provide to Cell C their name and identity number in terms of the Consumer Protection Act and they will be required to sign an acknowledgement of receipt of their prize.
- 30. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be

displayed in the same media as these terms and conditions. By participating or continuing to participate in the Competition, you agree and understand that you will be bound by the amended terms and conditions.

RESTRICTIONS ON CONTENT OF COMMENT AND/OR IMAGE

- 31. Cell C reserves the right to remove any comments, images and content uploaded should this be deemed unsuitable by Cell C.
- 32. Any comments or other material uploaded by Participants do not necessarily reflect Cell C or The Shark's views or ideals.
- 33. Participants participate at their own risk and take responsibility for all comments and images under their Twitter account and information provided.
- 34. The comment or image cannot violate the copyright or other rights of any third party.
- 35. The comment or image cannot include inappropriate, offensive, illegal or obscene material or gestures (e.g., hate speech or pornographic images).
- 36. The comment or image cannot disparage, reflect poorly upon or otherwise adversely affect the goodwill and/or reputation of Cell C, and the Cell C Sharks.
- 37. Any comment determined by Cell C in their sole discretion to be in violation of the preceding criteria will not be published or removed immediately, will be void and will not result in Competition entry.