CELL C INTERNATIONAL CALLING TERMS AND CONDTIONS

1. INTRODUCTION

- 1. These terms and conditions are to be read together with the terms and conditions as contained in your starter pack.
- 2. All Prepaid and Least Cost Routing customers benefit from the international calling rates, subject to the exclusion set out below.
- 3. All Postpaid customers who have inclusive minutes in their contract cannot use these minutes for international calling. Such international minutes will be billed separately. The customer's inclusive minutes, SMS and data will not apply to calls, SMSs/MMSs to international numbers when the customer is dialing from South Africa. The customer will be billed separately (at the applicable rates) for calls, SMSs/MMSs to international numbers.
- 4. It is important to note that TopUp International Roaming is only available with Prepaid services and Prepaid participating countries and network operators, not Postpaid services.
- 5. Community Service Telephone customers are excluded from the benefitting from the international calling rates.
- 6. International calls are charged at a per-minute rate. Rates differ according to the country a customer is calling.
- 7. All rates apply to fixed line and mobile calls unless specified
- 8. These rates apply to voice calls only.
- 9. Premium rated calls are excluded.
- 10. National calls remain unaffected and will be charged as per the customers' current price plan and product.
- 11. Cell C will offer a reconnect service to an end-user on a per minute tariff plan for valid dropped calls. Cell C customers may call the Call Centre in a case of a valid dropped call and will be reimbursed accordingly.

2. GENERAL

- 1. In the event of any dispute, Cell C's decision shall be final and binding and no correspondence will be entered into.
- 2. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion and the amended version will be displayed in the same media as these terms and conditions. Cell C will notify you before Cell C amends or otherwise changes the terms and conditions. By participating or continuing to participate in the Promotion, you agree and understand that you will be bound by the amended terms and conditions.
- 3. Cell C and any of its agents, directors or employees shall not be responsible in any way for claims, loss or damage suffered by you or any third party arising out of the Promotion.
- 4. If required, as a result of changes in legislation, or for any other reason, Cell C shall have the right to extend this Promotion or terminate it immediately. Cell C will notify you before Cell C extends or terminates the Promotion. In the event of extension or termination, it is important that you understand that you waive any rights that you may have in terms of the Promotion and acknowledge that you will have no recourse against Cell C, its directors, agents, employees and promoters.