

Cell C Game Community Value Plan Terms and Conditions

1. It is important that you understand and agree to these terms and conditions in order for you to get access to the Cell C Game Community Value Plan ("the Product").
2. All standard Terms and Conditions of Cell C (Pty) Ltd and Cell C Service Provider Company (Pty) Ltd apply to the Product.
3. All prices and usage rates advertised include VAT, unless otherwise stated.
Standard RICA rules and processes apply.
4. The Product is only available through Game stores countrywide.

Availability

1. The Product will be available from 20 April 2016.
2. The Product is only available to new and existing Cell C Hybrid (TopUp) customers and only on a 24 (twenty four) month contract.
3. The Product is only available on selected devices. For more information in respect of applicable devices, please enquire in store.

Game 100 and 200 Package

The table below details the packages available on the Product for a SIM Only deal:

PACKAGE	GAME 100	GAME 200
ONCE OFF SIM & CONNECTION FEE	R195.00	R195.00
MONTHLY SUBSCRIPTION FEE FOR SIM ONLY	R129.00 *	R249.00 *
INCLUSIVE RAND VALUE	R100.00	R200.00
INCLUSIVE DATA	100MB	200MB
WHATSAPP BUNDLE	1 GB	1 GB
CONTRACT PERIOD	24 MONTHS	24 MONTHS
BILLING INCREMENTS	1:1 (PER SECOND BILLING)	1:1 (PER SECOND BILLING)
VOICE RATE (OTHER CELL C)	R0.99	R0.99
CUG RATE (GAME COMMUNITY)	R0.50	R0.50
VOICE RATE (OTHER NETWORK)	R1.50	R1.50
MESSAGING		
SMS/MMS (LOCAL TO ANY NETWORK)	R0.25	R0.25
SMS INTERNATIONAL	R1.70	R1.70
DATA		
DATA (PER PAY USE PER MB)	R0.99	R0.99
INTERNATIONAL/ROAMING CALLS		
INTERNATIONAL CALLS	AS PER INTERNATIONAL ZONES	AS PER INTERNATIONAL ZONES
ROAMING CALLS	AS PER ROAMING ZONES	AS PER ROAMING ZONES

**Monthly Subscription Fees will vary depending on device chosen*

Game 100 Package

1. Inclusive value of R100 (One Hundred Rand) shall be loaded from the date of activation- thereafter the R100 (One Hundred Rand) inclusive value shall be loaded on the 1st of every month for the 24 month contract period.
2. Inclusive value of 100MB shall be loaded from the date of activation- thereafter the 100MB shall be loaded on the 1st of every month for the 24 month contract period.
3. Inclusive values i.e. R100 and 100MB Data shall be prorated should a customer activate after the 1st of the month the 24 month contract period.
4. The WhatsApp Bundle shall be loaded onto the customer's account from date of activation- thereafter the WhatsApp Bundle shall be loaded on the 1st of every month.
5. Existing Cell C WhatsApp Bundle terms and conditions apply. For more information visit www.cellc.co.za
6. The inclusive value of R100 (One Hundred Rand) cannot be consumed for any International/Roaming Calls/SMS/MMS or Premium Rated Calls, SMS/MMS, Special Numbers or 086X/080X numbers.
7. The inclusive value i.e. R100 and 100MB Data cannot be used for any International/Roaming Data consumption.
8. The Inclusive value i.e. R100 cannot be used to purchase any VAS products or services.

Game 200 Package

1. Inclusive value of R200 (Two Hundred Rand) shall be loaded from the date of activation- thereafter the R200 (Two Hundred Rand) shall be loaded on the 1st of every month for the 24 month contract period.
2. Inclusive value of 200MB shall be loaded from the date of activation- thereafter the 200MB shall be loaded on the 1st of every month for the 24 month contract period.
3. Inclusive values i.e. R200 and 200MB Data shall be prorated should a customer activate after the 1st of the month.
4. The WhatsApp Bundle shall be loaded onto the customer's account from date of activation- thereafter the WhatsApp Bundle shall be loaded on the 1st of every month for the 24 month contract period.
5. Existing Cell C WhatsApp Bundle terms and conditions apply. For more information visit www.cellc.co.za
6. The inclusive value of R200 cannot be consumed for any International/Roaming Calls/SMS/MMS or Premium Rated Calls, SMS/MMS, Special Numbers or 08600/0800 numbers.
7. The inclusive value i.e. R200 and 200MB Data cannot be used for any International/Roaming Data consumption.
8. The Inclusive value i.e. R200 cannot be used to purchase any VAS products or services.

BONUS AIRTIME VALUE ON RECHARGE (100% back in Bonus Airtime)

1. If the customer recharges on either the Game 100 or Game 200 packages on the Product, they shall receive 100% bonus airtime value back.
2. Minimum recharge denomination to qualify for the 100% Bonus Airtime is a R20 (Twenty Rand) single recharge
3. Example: Recharge with R20 and get R20 bonus airtime value which gives customers a total of R40, which is 2X the value of the recharge.
4. The recharged airtime amount can be consumed for any usage; however, the FREE Bonus Airtime value can only be used On-Net, i.e. Cell C to Cell C voice calls/ SMS and Data.
5. The FREE Bonus Airtime value is valid for up to 3 (three) days from date of recharge for recharges of R99 or below and up to 5 (five) days for recharges of R100 or more.
6. All new customers that activate on Game Plan will receive the benefits when recharging.
7. All variable/flexi recharges shall also receive the associated FREE Bonus Airtime, e.g. R27 recharge at an ATM will receive R27 FREE Bonus Airtime value. Bonus airtime value is only awarded on recharges of R20 and above.
8. Table 2 below reflects the associated FREE Bonus Airtime value on recharge and the validity of the bonus airtime value;



Recharge with		Free Value		Total Value		Validity
R 20		R 20		R 40		3 days
R 25		R 25		R 50		
R 30		R 30		R 60		
R 35		R 35		R 70		
R 50		R 50		R 100		
R 60		R 60		R 120		
R 70		R 70		R 140		
R 100		R 100		R 200		5 days
R 120		R 120		R 240		
R 150		R 150		R 300		
R 200		R 200		R 400		
R 300		R 300		R 600		
R 500		R 500		R 1000		
All Flexi/Variable recharges will also receive the 100% FREE bonus airtime value. The bonus is awarded according to the recharge amount.						

Table 2: Recharge Bonus table

Migrations:

1. Existing in contract Postpaid or TopUp customers are allowed to migrate to the Game Plan. Claw back will apply as per applicable rules for downward migrations. Existing Upward, downward and parallel migrations will apply.
2. Prepaid customers are allowed to migrate to Game Plan. All Inclusive benefits will be forfeited upon migration.

3. Existing contract customers that fall due for an upgrade shall be allowed to upgrade to the Game Community Plan. Existing benefits will be forfeited.
4. Downward, upward and cross migration within the Game packages and migration out to the other contract packages launched post July 2012 (Straight Up (Postpaid and TopUp) ChatMore, Smartchat (Postpaid and Top Up) and Hi5 will be allowed.
5. Downward migration will attract cancellation fees.

Cancellation

1. Once the contract has matured, the Product will continue on a month to month basis until the customer decides to migrate, convert or terminate, as per the rules in the customers Individual Subscriber Agreement.
2. The current claw back rules will apply on cancellations where a handset deal is activated.

Validity/Expiry of Bonus Airtime

1. All Bonus Airtime for recharges of R99 or below will carry a 3 (three) day validity period and recharges of R100 or more will carry a 5 (five) day validity period.
2. Out of bundle usage will apply if no other free or inclusive value is available.
3. Subsequent recharges within the original validity period will consolidate the bonus value (old plus new) and extend the expiry date to the new voucher expiry (latest or longest voucher expiry).
4. Unused Inclusive value i.e. inclusive airtime plus inclusive Data will carry-over and be valid only for 90 days from date of allocation. Inclusive value not utilized within 90 days will be forfeited.

General Rules

1. Any valued added services added to the account will be deducted from the customer's airtime account.
2. All Premium rated or special numbers calls, SMSs and MMSs will be charged as out of bundle usage.
3. Cell C reserves the right to suspend the Product and its benefits in its sole discretion, including when any fraudulent activity is suspected, and if the outcome of an investigation proves that fraudulent activity did occur, Cell C shall be entitled to terminate the Product and/or benefits.
4. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. By continuing to make use of the Product you agree and understand that you will be bound by the amended terms and conditions.
5. It is important that you understand that all customers who make use of the Product indemnify Cell C, its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from its use of the Product.

6. Cell C has the right to withdraw, or shorten the duration of the Product availability in its sole and absolute discretion and will notify customers if it chooses to do so. Customers will not have a claim against Cell C in this event.