

Terms and Conditions of the Cell C Prepaid Data offer- Monthly Data for 12 months

1. It is important that you understand and agree to these terms and conditions in order for you to get access to the Prepaid Data offer.
2. All standard Terms and Conditions of Cell C Limited and Cell C Service Provider Company Proprietary Limited apply to the Prepaid Data offer.
3. All prices and usage rates advertised are inclusive of VAT, unless otherwise stated.
4. Standard RICA rules and processes apply. These shall be found at <https://www.cellc.co.za/cellc/static-content/PDF/RICA.pdf>

Availability and Eligibility

5. The Prepaid Data offer is exclusively available to individual customers across Prepaid, Postpaid and TopUp – both existing and new customers.
6. The Prepaid Data offer will be made available for purchase from 19 February 2020 until 30 June 2020.
7. The Prepaid Data offer is available for a once-off fee, which shall include data allocated every 30 days over 12 (twelve) instalments (i.e. one every 30 days).
8. The Prepaid Data offer will only be available for sale on the following Platforms;
 - 8.1. *147# USSD Menu,
 - 8.2. Cell C Mobile APP,
 - 8.3. Cell C Web Portal and
 - 8.4. Through Cell C Company owned and branded stores.

Purchase/Activation

9. The Prepaid Data offer will be activated immediately on successful purchase.
10. The initial / first bundle is allocated after successful activation of the Prepaid Data and is valid for 30 days thereafter.
11. The 11 subsequent monthly data will be allocated at 00h00:00 on the 1st day of the next cycle, and each data allocation is valid for 30 (thirty) days
12. The Prepaid Data cannot be converted to airtime.
13. There are no cancellations or refunds on successfully purchased Prepaid Data offers.
14. The Prepaid Data cannot be gifted to another Cell C customer (i.e. purchased for another Cell C customer).
15. The inclusive data offered on the Prepaid Data offer can be rolled over as per Cell C rollover rules.
16. The inclusive data offered on the Prepaid Data offer can be transferred as per Cell C transfer rules.
17. Prepaid and Hybrid customers can pay for the purchase of the Prepaid Data offer from their available Airtime balance or pay using an appropriate card on certain Cell C channels.
18. Postpaid customers can have the cost of the Prepaid Data offer purchase added to their monthly Cell C bill (subject to the customer's account being up-to-date and the customer having sufficient spend available on the account).
 - 19.1. The cost of the purchase will be collected at the next bill run and will not be split over the remaining contract term.

19. Postpaid customers who have reached their BML (Bill Monthly Limit) or threshold (soft locked) will not be able to add the purchase to their bill until the BLM threshold is reset.
20. Customers who are hot lined will not be able to purchase the Prepaid Data offer until their account is paid and the status back to active.

Usage

21. All Data usage, from the time of activation until expiry or depletion (whichever comes first) will be deducted from the balance of the Prepaid Data bundle.
22. The inclusive data offered on the Promotion:
 - 23.1. Can be used for local usage within South Africa only.
 - 23.2. Can be used anytime of the day.
 - 23.3. Can be used for any internet usage.
23. Data will deplete in 25KB increments.
24. Where a customer has multiple anytime data bundles loaded the bundle with the earliest expiry date will be depleted first.
25. Once the inclusive data allocation is depleted additional Internet usage will deplete from any available and applicable data bundle or may be charged for at the rate of the plan the customer is on.

Validity

26. The inclusive Data is valid until 23h59:59 on the 30th day.
27. Unused inclusive data will be automatically carried over / rolled over for an additional 30 days, thereafter any unused data can be rolled over using the Cell C rollover service.
28. The Data that is automatically carried over may not exceed two times the allocated value of the respective monthly allocation plan (e.g. on 100MB allocation customer can have a maximum included data balance of 200MB).
29. Data carried over will expire at the end of the next 30 day cycle.
30. Carried over data will have a higher priority and will deplete before the newly allocated volume. (i.e. earliest expiry will deplete first).

Migrations

31. Customer migrating from Prepaid to another Prepaid plan OR to a TopUp plan will have their bundle balance carried over as long as the bundle is still within its validity period and there is a data balance remaining.
32. Customer migrating from a Postpaid plan to another Postpaid plan will have their bundle balance carried over as long as the bundle is still within its validity period and there is a data balance remaining.
33. Customers migrating from any of the options below will forfeit any remaining bundle balance at the time of migration:
 - 32.1. Prepaid to Postpaid,
 - 32.2. TopUp to Postpaid,
 - 32.3. Postpaid to Prepaid and
 - 32.4. Postpaid to TopUp.

General

34. Cell C reserves the right to verify, by whatever means necessary, your eligibility to participate in this Prepaid Data offer.
35. Cell C has the right to withdraw this Prepaid Data offer at any stage, in its absolute and sole discretion.
36. It is important that you understand that all participants in the Prepaid Data offer indemnify Cell C and its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss and/or damages, either direct, indirect, consequential or otherwise, arising from its participation in this Prepaid Data offer.
37. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. By participating or continuing to participate in this Prepaid Data offer you agree and understand that you will be bound by the amended terms and conditions.