



THE POWER IS IN YOUR HANDS

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Dear Valued Cell C Customer

CELL C PRODUCT AND PRICE CHANGES

1. As per the notification you have received from Cell C, there are certain pricing and product changes that will come into effect on 1 February 2017.
2. We confirm that in terms of your subscriber agreement with Cell C, as well as the Consumer Protection Act, Cell C has the option of varying any of its charges from time to time, by means of publishing an amended tariff plan and submitting such tariff plan to ICASA, and by informing you before any of these charges are varied.
3. Please note that these charges include applicable connection fees, subscription fees, usage charges, SIM card fees, goods fees and any other charge relating to the provision of Cell C's services to you in terms of your subscriber agreement.
4. Cell C will submit the amended tariff plan information to ICASA as per the current regulations.
5. Cell will also ensure that all our affected customers will receive reasonable notification of these pricing and product changes via one or more of the following methods: SMS, pop up messages on data devices, monthly invoices, or on the Cell C website.
6. To view the details of all changes to our product suite and charges please visit the Cell C website at www.cellc.co.za/productchanges

Thank you for your continued support as one of our valued and loyal customers.

Yours sincerely

Cell C Service Provider Company (Proprietary) Limited

PRODUCT AND PRICING CHANGES 01 FEBRUARY 2017

As from 01 February 2017 the pricing and construct of certain Cell C products and services will change.

In order to make this as simple as possible we have broken the detail down into Prepaid, Contract and Data, with the relevant changes highlighted in each section.

PREPAID

Item	Package / plan affected	Old Price	New Price
Data Out Of Bundle (Rate/MB)	66c	R2.00	R1.10
	MegaBonus	R1.00	R1.10
	SUPACHARGE, Sharks Mobile, TRACE Mobile, Bhansela Data, AVBOB	R0.99	R1.10
	EasyChat	R0.79	R1.10
Calls Out of Bundle (Rate/Min)	SUPACHARGE	R0.99	R1.10

Prepaid Product changes

Free WhatsApp on TRACE Mobile

The free WhatsApp benefit on TRACE Mobile prepaid will be removed from 01 February 2017. Customers have the option to purchase a WhatsApp bundle, a DataExtenda bundle, use their airtime and reward benefits (where applicable) to continue to use WhatsApp.

CONTRACT VOICE

Item	Package / plan affected	Old Price	New Price
Monthly Subscription fee	StraightUp 30 / StraightUp 30 TopUp	R35.00	R40.00
	StraightUp 50 / StraightUp 50 TopUp	R55.00	R60.00
	StraightUp 100 / StraightUp 100 TopUp	R110.00	R120.00
	StraightUp 200 / StraightUp 200 TopUp	R220.00	R240.00
	StraightUp 400 / StraightUp 400 TopUp	R440.00	R485.00
	StraightUp 800 / StraightUp 800 TopUp	R880.00	R950.00
	Hi5	R165.00	R180.00
	ChatMore 200	R159.00	R179.00
	ChatMore 400	R319.00	R349.00
	SmartChat 1GB / SmartChat 1GB TopUp	R99.00	R110.00
	SmartChat 2GB / SmartChat 2GB TopUp	R199.00	R220.00
	SmartChat 3GB / SmartChat 3GB TopUp	R249.00	R270.00
	SmartChat 6GB / SmartChat 6GB TopUp	R449.00	R490.00
	SmartChat 8GB / SmartChat 8GB TopUp	R599.00	R650.00
	CasualChat Anytime	R130.00	R145.00
	CasualChat 100	R115.00	R125.00

	Casual SMS	R115.00	R125.00
	ActiveChat Standard	R150.00	R165.00
	ActiveChat 100	R250.00	R275.00
	ActiveChat 220	R399.00	R440.00
	All Week 100	R100.00	R110.00
	BusinessChat 400	R650.00	R715.00
	BusinessChat 700	R1100.00	R1200.00
	BusinessChat 1000	R1500.00	R1650.00
	BlackBerry All Week 100	R199.00	R220.00
	BlackBerry CasualChat 100	R139.00	R150.00
Calls Out of Bundle (Rate/Min)	All StraightUp and StraightUp TopUp	R1.05	R1.25
	Hi5	R1.05	R1.25
	Chatmore 200 & 400	R0.79	R0.99
	All SmartChat and SmartChat TopUp	R1.50	R1.65
Data Out Of Bundle (Rate/MB)	All Smartchat Postpaid	R0.79	R0.99
	All SmartChat TopUp	R0.79	R1.10
	All StraightUp TopUp	R0.99	R1.10

DATA

Item	Package / plan affected	Old Price	New Price
SmartData Bundle	25MB	R8.00	R10.00
	50MB	R13.00	R16.00
	100MB	R25.00	R29.00
	300MB	R60.00	R65.00
	500MB	R90.00	R99.00
DataExtenda Bundle	30MB	R11.00	R12.00
Daily Data Bundle	20MB	R3.00	R4.00
	50MB	R7.00	R8.50
	100MB	R13.00	R14.00
WhatsApp Bundle	WhatsApp Bundle	R7.50	R12.00
Prepaid Broadband Once-off Allocation products (once-off price)	100GB (valid one year)	R999.00	R1499.00
	200GB (valid one year)	R1599.00	R1999.00
Prepaid Broadband Monthly Allocation products (once-off price)	1.2GB (100MB every 30 days x 12m)	R89.00	R99.00
	2.4GB (200MB every 30 days x 12m)	R79.00	R159.00
SmartData Contract	SmartData 500MB (incl. TopUp)	R39.00	R45.00

	SmartData 1GB (incl. TopUp)	R69.00	R75.00
	SmartData 10GB (incl. TopUp)	R349.00	R299.00
Data Out Of Bundle (rate/MB)	All SmartData TopUp plans	R0.99	R1.10

Data Product changes

Nite Data on SmartData TopUp contracts

The Nite Data allocation will be removed from SmartData TopUp contracts that are activated from 01 February 2017. Customers who are currently in contract (or activated before 01 February 2017) will continue to receive their Nite Data allocation until the end of their contract term.