

CELL C TERMS & CONDITIONS FOR TRANSFER

According to the End-User Subscriber Service Charter Regulation, customers must be allowed to transfer data to other users on the same network. Transfer is only applicable to data.

Transfers are available to:

- All TopUp, Postpaid, Upfront and Prepaid Cell C customers may transfer data to other TopUp, Postpaid, Upfront and Prepaid Cell C customers.
- Customers are able to transfer to any active number on the Cell C network.

The existing beneficiary function will be made compatible with the new transfer service.

The following bundle types are allowed to transfer data:

- Daily data bundles
- Daily nite data bundles
- 30-day data bundles
- Monthly nite data bundles
- Inclusive data (on voice and data contracts)
- 365-day data bundles

Transfer will have the following limitations:

- 1GB transfer limit per customer per month
- Maximum 3 transfers per customer per day
- All transfers are FREE
- Data is transferred with the current expiry date
- No extension of the expiry date happens on transfer
- Data can be transferred multiple times
- Subject to the Rollover Terms and Conditions, transferred data can be rolled over (i.e. have the validity extended) if it is from a bundle that is compatible with rollover
- The person doing the transfer (A party) will receive a confirmation
- The person receiving the transfer (B party) will receive a confirmation

The following bundle types are NOT allowed to transfer data:

- Data given on recharge on prepaid plans like EasyChat (MegaData) and SupaCharge.
- Additional data that is added at no cost to the customer (i.e. free) onto voice and data contracts, both monthly and/or once-off.
- Promotional data like the additional double data value on SmartData and the Nite Data on SmartData (i.e. data given on prepaid plans like SupaCharge / MegaData).

- Any data added for the customer having responded to a campaign.
- black data, including the black data on MegaBonus and MegaData and on Pinnacle and MediaPlay contracts.
- ShoutOut data.
- Customers are not able to transfer data to MVNO customers (for eg. FNB and Virgin Mobile) who are active on the Cell C Network,
- Cell C MVNO customers (for eg. FNB and Virgin Mobile) cannot transfer data to Cell C customers

General

1. You are responsible for managing your transfer on the various Cell C platforms, and you will be liable for any and all charges incurred (where applicable) should you choose to transfer your data (whether Prepaid, Hybrid, Upfront or Postpaid).
2. It is important that you understand that all customers indemnify Cell C and its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from your use of Cell C's products and services.
3. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. By continuing to make use of Cell C's products and services, you agree and understand that you will be bound by the amended terms and conditions.