



## Dream Bundles Promotion - Terms and Conditions

1. It is important that you read these terms and conditions carefully and understand them as participation in this offering will constitute your agreement to be bound by and comply with these terms and conditions for the Dream Bundles (the “Promotion”). If you do not agree to these terms and conditions, please do not continue participating in this offering.
2. Collectively, Cell C Limited and Cell C Service Provider Company Proprietary Limited shall be referred to as “Cell C” in these terms and conditions.
3. Dream Team Channel mean the direct marketing dealer channel known as the Dream Team
4. All Cell C standard terms and conditions will apply. These terms and conditions can be accessed at <http://www.cellc.co.za/terms-and-conditions>.
5. All prices and usage rates advertised in these terms and conditions include VAT (at the prevailing rate, being, as at the date of these terms and conditions, 15%), unless otherwise stated.
6. The Promotion is available from 2<sup>nd</sup> February 2024 and will continue to be available until the 2<sup>nd</sup> of August 2024 unless otherwise communicated by Cell C.
7. Standard RICA processes and business rules apply. These processes and business rules can be found at <http://www.cellc.co.za/about/rica>.
8. The following bundles will be available during the Promotional period:

Product Name	All Network Minutes	Anytime Data	Price (Incl VAT)
Dream Bundle One	100	1GB	R79
Dream Bundle Two	300	3GB	R259
Dream Bundle Three	500	5GB	R389

- 8.1. These bundles are valid for 30 days from the date of purchase.
  - 8.2. Available as a once-off purchase.
  - 8.3. Once the voice bundle is depleted any further usage will automatically deplete from any available voice bundle balance or will be charged as usage as per the customer’s tariff plan.
  - 8.4. Once the data bundle is depleted any further usage will automatically deplete from any available data bundle balance or will be charged as usage as per the customer’s tariff plan.
  - 8.5. Data and voice bundle expiry and carry-over will be as per the customer's tariff plan.
  - 8.6. Per second billing will apply for voice calls.
  9. The Dream bundles are exclusively available to customers that make a purchase from the Dream Team Channels .
  10. The Dream Bundles will be available through the following channels:
    - 10.1. Cell C \*147# USSD menu
    - 10.2. Cell C App
    - 10.3. Cell C Portal
    - 10.4. Cell C WhatsApp Recharge Channel
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11. Any additional value added services or bundles added to the account will be deducted from the customer's airtime.
  12. All Premium rated voice calls, SMSs, MMSs, and Internet usage will be charged for at the customers' applicable tariff plan.
  13. The Dream Bundles are exclusively for personal use and the inclusive voice minutes and or data may not be resold. The customer agrees that the Dream Bundle data and or voice minutes may not be used for purposes of least cost routing, SIM boxes, international bypass, payphones, WASP services and/or call centres. Failure to adhere to this condition constitutes a breach of the Promotion terms and conditions. Cell C reserves the right to suspend the customer's account and all ancillary benefits.
  14. Cell C may amend, modify and/or otherwise change these terms and conditions in its sole and absolute discretion from time to time and the amended version will be posted at <https://www.cellc.co.za/terms-and-conditions> or may be displayed in any other media as may be communicated to you.
  15. Cell C will notify customers before it amends or otherwise changes the terms and conditions. By continuing to use and or purchase the Promotion, the customer agrees and understands that he/she will be bound by these terms and conditions as amended from time to time. Please note however that it is the customer's responsibility to review these terms and conditions regularly. Any changes to the terms and conditions are effective from the date that they are published on the abovementioned website or elsewhere in any media.
  16. Cell C and any of its agents, directors, affiliates, members, or employees (each an "Indemnified Person") shall not be responsible in any way for claims, loss, or damages (either direct, indirect, consequential, or otherwise), arising from customers' use of the product. Additionally, no Indemnified Person shall be liable to you or any third party, in any manner whatsoever, and you indemnify each Indemnified Person accordingly, for –
    - 16.1. any damage, loss liability, costs, or expense whether direct, indirect or of a consequential nature that resulted from a breach of these terms and conditions by you or arising out of or in connection with the failure or delay in the performance of the Promotion or your use of the Promotion, other than in respect of losses caused by the gross negligence or intentional misconduct of an Indemnified Person; and
    - 16.2. any breach of these terms and conditions or failure to perform any obligations as a result of technical problems relating to the Cell C network, termination of any license to operate or use the Cell C network, act of God, government control, restrictions or prohibitions or other government act or omission, whether local or national, act of default of any supplier or service provider, agent or sub-contractor, industrial disputes, or any other cause beyond Cell C's reasonable control.
  17. Cell C has the right to withdraw the Promotion, suspend and/or discontinue the Promotion in its sole and absolute discretion and will notify customers if it chooses to do so. Customers will not have a claim against Cell C in this event.
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