MEGADATA TERMS AND CONDITIONS

- 1. It is important that you understand and agree to these terms and conditions in order for you to participate in the MegaData tariff plan promotion (the "**Promotion**").
- 2. All standard Terms and Conditions of Cell C Limited and Cell C Service Provider Company (Pty) Ltd apply to the Promotion.
- 3. All prices and usage rates advertised include VAT, unless otherwise stated.
- 4. Standard RICA rules and processes apply.

Recharge with MegaData

- 1. The MegaData Promotion is only available to Cell C customers on the EasyChat tariff plan.
- 2. New and existing customers on the EasyChat tariff plan shall automatically qualify for MegaData.
- 3. Customers will receive FREE MegaData on all single (non-cumulative) recharges of R50.00 (fifty rand) and above.
- 4. Every recharge of R50.00 (fifty rand) and above will attract 3X the recharge value in FREE MegaData on the EasyChat tariff plan.
- 5. All variable/flexi recharges shall also receive the FREE MegaData in terms of the Promotion. For example, R55.00 (fifty-five Rand) recharge at an ATM will receive 165MB FREE MegaData.
- 6. All FREE MegaData in terms of the Promotion shall have an applicable validity period for usage as per table 1 below.

Recharge		Airtime		Free MegaData MB	Free MegaData validity
R50	=	R50	+	150MB	3 days
R60	=	R60	+	180MB	3 days
R70	=	R70	+	210MB	3 days
R100	=	R100	+	300MB	3 days
R120	=	R120	+	360MB	5 days
R150	=	R150	+	450MB	5 days
R200	=	R200	÷	600MB	5 days
R300	=	R300	+	900MB	5 days
R500	=	R500	+	1500MB	5 days
R1000	=	R1000	÷	3000MB	5 days

- 7. If a customer recharges with R50 to R100, the MegaData benefits will be valid for 3 (three) days.8. Should a customer recharge with R101 and above the MegaData benefits will be valid for
- 5 (five) days.

- 9. Customers on the EasyChat plan will still be allowed to purchase EPIC Bundles.
- 10. Any FREE MegaData data not used during the applicable validity period (as set out in the table above) will expire permanently there is no carryover of the unused FREE MegaData data.
- 11. Any non-airtime recharge such as an Airtime Share (C Transfer), FREE loyalty of Promotional airtime credits, Emergency Airtime, C Advance, All-In-One vouchers, R39 SMS voucher, SMS bundles, prepaid data packages or bundle purchases are specifically excluded from the Promotion. Only valid airtime recharges qualify for the FREE MegaData in terms of the Promotion.
- 12. The FREE MegaData cannot be used for any International/Roaming usage.
- 13. Out of bundle usage will apply if no other FREE, bundled or inclusive value is available.
- 14. If a customer recharges with R999.00 (nine hundred and ninety-nine), the customer shall receive, upon specific request from Cell C, the value of the Infinity Prepaid voucher instead of receiving the Free Data in terms of the MegaData Promotion. The Infinity Prepaid Voucher shall include unlimited Any-Net calls, 1000 SMSs and 1GB Data only.
- 15. Customers shall be informed of this option when recharging with R999.00 (nine hundred and ninety-nine).
- 16. MegaData data benefits are not applicable on the Infinity Prepaid voucher.

Validity/Expiry:

- 1. There is no carryover of FREE MegaData data value. Any FREE MegaData data value not consumed within the validity period will be forfeited.
- 2. Subsequent qualifying recharges made within any existing FREE MegaData validity period will be consolidated with the latest FREE MegaData value and will extend the expiry date of the latest FREE MegaData allocated (latest expiry date will apply).
- 3. All FREE MegaData shall expire at midnight of the last day of expiry.

Migrations

- 1. All customers wanting to migrate either in or out of the EasyChat tariff plan can do so via *108# or *147# USSD menu's, the following business rules apply to all migrations;
- 2. Migration out:
 - Customers will be allowed to migrate to other Prepaid tariff plans e.g. SUPACHARGE; the customer will however lose all the associated benefits that are applicable on the EasyChat tariff plan thereafter.
 - 2. Any available recharged airtime balances (paid for airtime, data bundles, campaign benefits Emergency Airtime and Airtime Share values) will be migrated as well.
 - 3. The only benefits that are forfeited are the available FREE MegaData data values.
- 3. Migration in:
 - 1. Existing Cell C customers wanting to migrate to the EasyChat tariff plan will be allowed. Current migration rules apply. Customers will lose all bonus benefits that may be applicable on migration.
 - 2. Customers will thereafter receive the FREE MegaData data values on qualifying recharges.
- 4. Migration Fee:
 - 1. The first migration in the month is FREE, any subsequent migrations are charged at R5 per migration.

SIM Swaps

- 1. Customers will be allowed to do a SIM swap by using a Cell C starter pack.
- 2. All Prepaid benefits will be transferred to the new SIM when a SIM swap is performed.

Exclusions

- 1. The MegaData Promotion is not available to
 - 1. Contract/Postpaid and;
 - 2. Top Up Customers.
- 2. The FREE MegaData received in terms of the Promotion is available for national/local usage only, with the following usage types being excluded:
 - 1. Data consumption while roaming internationally will not deplete from the FREE MegaData value. Data roaming rates will apply and will be charged as out of bundle usage,
 - 2. Out of bundle usage will be depleted from the Customers airtime account.
 - 3. The MegaData Promotion and the associated recharge bonus are not available to customers who are on any CST, WASP and/or LCR (least cost routing) products/services.
- 3. The FREE MegaData Promotional benefits in terms of the Promotion may not be used in conjunction with any other Promotion included in other Cell C's products to generate additional benefits. Cell C will regard this act as a fraudulent activity and will suspend the service immediately pending an investigation.
- 4. The FREE MegaData data in terms of the Promotion is available to customers for personal usage whether they are individual or belong to a corporate or business account held at Cell C on Prepaid. This product is not to be consumed for commercial usage or any form of on-seller usage where the customer uses this product and charges for the service.

General

- 1. Any valued added services added to the account will be deducted from the customer's airtime.
- 2. All Premium rated or special numbers calls, SMSs and MMSs will be charged as out of bundle usage.
- 3. Cell C reserves the right to suspend the MegaData Promotion and its benefits in its sole discretion, including when any fraudulent activity is suspected, and if the outcome of an investigation proves that fraudulent activity did occur, Cell C shall be entitled to terminate the Promotion and/or benefits.
- 4. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. By continuing to participate in the Promotion you agree and understand that you will be bound by the amended terms and conditions.
- 5. It is important that you understand that all participants in the Promotion indemnify Cell C, its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from its participation in this Promotion.
- 6. Cell C has the right to withdraw, modify and/or shorten the duration of the Promotion in its sole and absolute discretion and will notify customers if it chooses to do so. Customers will not have a claim against Cell C in this event.