Terms and Conditions of the Cell C GIG-A-MANIA Deals

- It is important that you understand and agree to these terms and conditions for the GIG-A-MANIA Deals.
- 2. All standard Terms and Conditions of Cell C Limited and Cell C Service Provider Company Proprietary Limited apply to the GIG-A-MANIA Deals.
- 3. All prices and usage rates advertised are inclusive of VAT, unless otherwise stated.
- 4. Standard RICA rules and processes apply. These shall be found at https://www.cellc.co.za/cellc/static-content/PDF/RICA.pdf

Eligibility

- 5. The GIG-A-MANIA Deals are exclusively available to individual customers.
- 6. The GIG-A-MANIA Deals will be available to all Postpaid, Prepaid and Top Up customers.
- 7. The GIG-A-MANIA Deals will be available as follows:
 - 7.1. Two data bundles will be on sale on Friday, for one hour only (times will be communicated to customers every week for the sale start and end times); and
 - 7.2. The data bundles will only be available for sale on the Cell C Mobile App or the Cell C Portal via www.cellc.co.za.

Purchase/Activation

- 8. Customers can purchase the GIG-A-MANIA Deals as follows:
 - 8.1. Prepaid and TopUp/Hybrid customers can buy from their available airtime.
 - 8.2. Postpaid customers can buy a bundle and add the cost to their bill (subject to having a sufficient bill limit).
- 9. Only one bundle purchase will be permitted per MSISDN (mobile number) per Friday.
- 10. Multiple purchases of the data bundles on the Friday will not be allowed.
- 11. The data bundle will be activated immediately upon successful purchase.
- 12. The data bundle value cannot be transferred or gifted to another person.

Cancellation

13. There is no cancellation or refund once a data bundle is purchased in terms of the GIG-A-MANIA Deals.

Migrations

14. Customers migrating within the same product suite will carry over the remaining value of the data bundle and the expiry date. This covers the following scenarios:

- 14.1. From a Prepaid plan to another Prepaid plan;
- 14.2. From a TopUp/Hybrid plan to another TopUp/Hybrid plan;
- 14.3. From a Postpaid plan to another Postpaid plan.
- 15. Customers migrating from prepaid to a TopUp/Hybrid plan will carry over the value of the data bundle. The expiry date of the bundle will be unaffected.
- 16. Customers migrating from prepaid to a Postpaid plan will forfeit their bundle.
- 17. Customers migrating from a Postpaid plan to a TopUp/Hybrid plan or prepaid will forfeit their bundle.
- 18. Customers migrating from a TopUp/Hybrid plan to prepaid will carry over the value of the data bundle. The expiry date of the bundle will be unaffected.
- 19. Customers migrating from a TopUp/Hybrid plan to a Postpaid plan will forfeit their bundle.

Validity/Expiry and carryover of the Data Bundles

- 20. Any data bundle purchased as part of the GIG-A-MANIA Deals is valid from Friday at time of purchase to that Sunday at 23:59.
- 21. The data bundle purchased as part of the GIG-A-MANIA Deals cannot be extended by adding another GIG-A-MANIA data bundle or standard priced data bundle before expiry of the current bundle.
- 22. Any unused data will expire on that Sunday at 23:59.
- 23. There will be no carryover of any unused data.

Depletion

- 24. Should you have any of the following data bundles loaded and active (i.e. with a positive data balance) then they will be depleted for applicable usage before the GIG-A-MANIA data bundle.:
 - **24.1.** ShoutOut bundle:
 - **24.2.** Nite Data bundle;
 - **24.3.** Daily Data bundle;
 - **24.4.** Campaign data;
 - **24.5.** Promotional data;
 - **24.6.** Emergency data;
 - **24.7.** GIG-A-MANIA data bundle.

General

25. Cell C may, at any stage, withdraw the availability of the GIG-A-MANIA Deals.

- 26. Cell C reserves the right to verify, by whatever means necessary, your eligibility to participate in the GIG-A-MANIA Deals.
- 27. It is important that you understand that all participants in the GIG-A-MANIA Deals indemnify Cell C and its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from your participation in the GIG-A-MANIA Deals.
- 28. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. By participating or continuing to participate in the GIG-A-MANIA Deals, you agree and understand that you will be bound by the amended terms and conditions.