

General Rules of the Online competition: November 2014 – January 2015

1. It is important that you understand and agree to these rules. This competition is organised and prizes are sponsored by Cell C (Pty) Limited, registration number 1999/007722/07 ("Cell C") and is open to all new or existing Cell C customers who are active on the Cell C network.
2. Directors, members, partners, employees or agents of or consultants to Cell C, or their sponsorship agency, or spouses, life partners, parents, children, brothers, sisters, business partners or associates of such persons are not eligible to enter the competition and cannot win prizes.
3. The competition period will run from 1 November 2014 until 31 January 2015 ("the competition period").
4. You understand that all information (including these rules) relating to this competition published on any promotional or advertising material or on our website at any time before or during the competition period will form part of the terms and conditions of entry. Cell C also has the right to withdraw this competition before the final draws.

5. Prizes

- 5.1. The total value of the prizes is five million rand (R5 000 000)
- 5.2. The winner will be liable for any taxes, including but not limited to donations tax, payable to the South African Revenue Services as a result of the winner accepting the prize.
- 5.3. Cell C reserves the right to substitute or exchange any prize with another prize of similar commercial value on notice to you, in their sole discretion. You will not have a claim against Cell C if Cell C does this.
- 5.4. It is important that you understand that all participants (and winners) indemnify Cell C, its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from its participation in this competition.
- 5.5. Winners are to provide Cell C/Edenred up to 7 working days to get their prizes delivered to them. Should the stock be unavailable for any reason, Cell C/Edenred will inform the winner's timeously and get the prize to the winner as soon as possible.

6. Online Prizes

- 6.1. The online prizes are split into three (3) tiers. See Addendum 1 for the Tiers.

7. How to enter and awarding of prizes

- 7.1. To participate in this competition, customers must:
 - 7.1.1. be eighteen (18) years or older;
 - 7.1.2. be a new or existing Cell C customer;
 - 7.1.3. have a valid South African bank account;
 - 7.1.4. comply with the provisions of the Regulation of Interception of Communications and Provision of Communication-Related Information Act ("RICA") if you are a new customer and RICA the SIM;
 - 7.1.5. activate the SIM card; and
 - 7.1.6. be active on the Cell C network
 - 7.1.7. for Cell C prepaid customers, have a positive airtime balance
 - 7.1.8. for Cell C Contract or Hybrid customers, have an up to date Cell C account
- 7.2. Once the provisions of clause 7.1 have been met, customers can enter the competition.
- 7.3. Entry to win prizes for tier one and two can only be via the web portal – www.cellc.co.za/epic. A form has to be completed with relevant data inserted.
- 7.4. The prizes for tiers one and two are selected via audited random draws which will take place weekly and biweekly respectively.
- 7.5. Tier three prizes are awarded on a first come, first served basis.
- 7.6. Tier three prizes are awarded instantly. Cell C reserves the right to allocate these data and airtime prizes within twenty-four (24) hours of requesting it.
- 7.7. Prepaid and hybrid winners of tier three will receive the airtime or data in their prepaid 'account'; postpaid winners will have the data bundle or rand value (R500) added to their account, which may reflect the following month, depending on when during the month the prize was requested.
- 7.8. Regarding the data for a year and Infiniti SIMs, the winners may be liable to sign documentation and provide certain information required to activate the data and Infiniti SIM.

- 7.9. Cash winners must supply proof South African bank details and ID in order for the money to be paid into their account. As part of the prize, the winner can donate the same value of cash to one of the four chosen charities. Charity details are found in clause 11.
- 7.10. Sharks jerseys: The following jerseys are available:
 - 7.10.1. MENS: M : 59, L : 59, XL : 59, 2XL : 59 Total : 236.
 - 7.10.2. LADIES: White: S : 59, M : 73, L : 21. Black: M : 56, L : 55. Total : 264. Winners will have to choose the sizes that are available or have to forfeit the prize should they not want a size that is available, if their size is not available.
- 7.11. Sharks season tickets: Winners' details will be sent to Sharks Head Office in Durban, in order for them to contact the winner and have the correct details printed on the tickets and value added vouchers. Sharks Head Office will then make arrangements to dispatch the tickets and vouchers.
- 7.12. Unit trusts: The winners will have to sign relevant documents and submit certain information required by the Broker and financial institution chosen and appointed by Cell C's broker (Bevis Parfitt). The winner will have the option to open the unit trust or surrender the funds immediately and take the cash.
- 7.13. Winners must be prepared to sign indemnity forms for: Helicopter flips, Drive in Lamborghini and private jet flight. Should the winner not be prepared to sign an indemnity form, they will forfeit the prize.
- 7.14. In respect of the Lamborghini drive: should a winner reside outside of Gauteng, the winners and friends will be flown to Gauteng and a minimum of 3 star accommodation arranged for them for one evening only. The winner's friends may be transported in Bently's, as the Lamborghini can only accommodate one person (besides the driver) which will be the winner.
- 7.15. In respect of the private jet flight and lunch at The Oyster Box: Should the winner reside in KZN, a luxury transfer will be arranged for the winners and friends, and the private jet flight will be forfeited.
- 7.16. Helicopter flips are available in the following regions: Johannesburg, Durban and Cape Town. Should a winner reside outside of these main cities, a transfer will be arranged to get the winner and their friends to the point of take-off and return the winner and friends back home.
- 7.17. The lunches with John Smit are available in Johannesburg, Durban and Cape Town. Should a winner reside outside of these main cities, a transfer will be arranged to get the winner and their friends to the lunch and return the winner and friends back home.
- 7.18. Prizes are unlocked at certain times per day. See Addendum 2 for the Schedule.
- 7.19. Cell C has employed a redemption company ('Edenred') to contact the winners and deliver the prizes. This company will attempt to contact the winner two (2) times on the day of the draw after being selected as a winner. If Edenred is unable to get in contact with the winner, the winners understand that the prize will be forfeited and no claim can be made against Cell C in this regard.
- 7.20. If Edenred is unable to contact the winner after calling them two (2) times consecutively in 3 hours, a replacement winner will be drawn and Edenred will attempt to contact that person by calling them two (2) times consecutively. This process will be repeated until such time as a drawn winner answers their phone.
- 7.21. Winners need to provide their bank account details (for the relevant cash prizes), Identity Document and proof of physical address to Cell C in order to claim their prize.
- 7.22. If the winner is a contract customer, the signatory to the subscriber agreement shall be the winner and not the person using the contract. If the winner is a prepaid customer, the person who RICA'd the prepaid SIM shall be the winner.
- 7.23. Any prize that is not claimed for whatever reason will be forfeited.
- 7.24. A prize cannot be won twice by the same number.
- 7.25. 'Physical' prizes will be couriered to the winners via Edenred. Winners must supply a physical address, a contact number and an alternative contact number, and sign for the prizes. When signing for the prizes, the winner must provide a copy of their ID, with the original ID.
- 7.26. Prizes may vary from images shown.
- 7.27. Cell C is not liable for the incorrect mobile number inserted when entering the competition. The prize cannot be reversed to the correct number.

8. For the winner

- 8.1. Prizes are not transferable for cash.
- 8.2. The winner will be required to produce the SIM card and/or proof of identity to Cell C's satisfaction to prove legal ownership of the cell number, and have complied with RICA for a new customer. If proof cannot be provided that all competition conditions have been met to Cell C's satisfaction, the winner agrees that they will not be entitled to the prize and the prize will once again be placed into a separate draw. The winner will have no claim against Cell C if this happens.
- 8.3. Cell C confirms that it will ensure that a chartered accountant, registered auditor, admitted attorney or commissioner of oaths conducts the competition and this will be reported on Cell C's internal audit reporting procedures.
- 8.4. Cell C will confirm with the winner if their name and photograph can be published at no cost to the winner, for any advertising, promotional, print, television show, point of sale or public relations material for a period of 12 (twelve) months from the end of the competition period.
- 8.5. It is important that the winner understands that all participants and winners indemnify Cell C, its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from its participation in this competition. Prior to awarding the prize, Cell C may require the winner to sign such an indemnity.
- 8.6. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to the winner, and the amended version will be displayed in the same media as these terms and conditions. By participating or continuing to participate in the promotion, the winner agrees and understands that they will be bound by the amended terms and conditions.

9. IT number verification rules

- 9.1. Number supplied from supplier in format: +27 xx xxx xxxx
- 9.2. Cell C to run number through internal systems and supply the following back to supplier:
- 9.3. Number supplied for verification
- 9.4. Employee code, not on Cell C code (or if specific codes for other networks in use then "codes")
- 9.5. Cell C prepaid customer code
- 9.6. Cell C hybrid customer code
- 9.7. Must be an active Cell C customer (as per current "Active status" rules)
- 9.8. Can be on any active prepaid, hybrid or postpaid package (including Vitality, EcoNet, Telestream and RBM)
- 9.9. Excludes Cell C employees: Excludes all types of Virgin, VC, MTN, Telkom, 8ta, Mr Price & Seventy2 users

10. Product Prize Redemption rules

- 10.1. Airtime – once-off – R500
 - 10.1.1. Given to contract, prepaid or hybrid active subscribers
- 10.2. CONTRACT redemption (if a contract user wins R500)
 - 10.2.1. User account credited with R500 – once-off (NO SUPACHARGE benefits)
- 10.3. PREPAID / HYBRID redemption (if a prepaid or hybrid user wins R500)
 - 10.3.1. R500 any-net airtime voucher loaded onto user SIM
 - 10.3.2. NO SUPACHARGE benefits
 - 10.3.3. Standard airtime voucher rules apply
 - 10.3.4. Standard airtime voucher depletion rules apply
- 10.4. Data – once-off – 100MB, 1GB & 2GB
 - 10.4.1. Given to contract, prepaid or hybrid active subscribers
 - 10.4.2. Any time data bundles (NOT Nite Data)
 - 10.4.3. Valid for 30 days
 - 10.4.4. Depletes after free data amounts, before purchased data
 - 10.4.5. Data billing increment of 25KB
- 10.5. Data – recurring – 1GB & 10GB pm x 12
 - 10.5.1. Given to contract, prepaid or hybrid active subscribers
 - 10.5.2. Any time data package (NOT Nite Data package)
 - 10.5.3. Data loaded on 1st day of each month for 12 months

10.5.4. Depletes after free data amounts, before purchased data

10.5.5. Data billing increment of 25KB

11. Charities

11.1. The four charities chosen by Cell C are:

11.1.1. The Tomorrow Trust - www.tomorrow.org.za

11.1.2. Stop Hunger Now - www.stophungernowsa.org

11.1.3. SPCA - www.nspca.co.za

11.1.4. SAB Boucher Rhino Conservation - www.castlelager.co.za/castlelagerboucherlegacy

General Rules of the radio competition: Believe & Make it #EPIC: November 2014 – December 2015

1. It is important that you understand and agree to these rules. This competition is organised and prizes are sponsored by Cell C (Pty) Limited, registration number 1999/007722/07 ("Cell C") and is open to all new or existing Cell C customers who are active on the Cell C network.
2. Directors, members, partners, employees or agents of or consultants to Cell C, or their sponsorship agency, or spouses, life partners, parents, children, brothers, sisters, business partners or associates of such persons are not eligible to enter the competition and cannot win prizes.
3. The radio competition period will run from 10 November 2014 until 5 December 2014 ("the competition period").
4. You understand that all information (including these rules) relating to this competition published on any promotional or advertising material or on our website at any time before or during the competition period will form part of the terms and conditions of entry. Cell C also has the right to withdraw this competition before the final draws.

5. Prizes

- 5.1. The total value of the prizes is five million rand (R5 000 000)
- 5.2. The winner will be liable for any taxes, including but not limited to donations tax, payable to the South African Revenue Services as a result of the winner accepting the prize.
- 5.3. Cell C reserves the right to substitute or exchange any prize with another prize of similar commercial value without notice, in their sole discretion. You will not have a claim against Cell C if Cell C does this.
- 5.4. It is important that you understand that all participants (and winners) indemnify Cell C, its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from its participation in this competition.

6. Radio Promotion

- 6.1. Customers who call in to any of the three SABC participating radio stations (Metro FM, Ukhozi and 5FM), stand a chance to win cash prizes ranging from two thousand five hundred (R2 500) up to ten thousand (R10 000) per winner per day.
- 6.2. The caller has to choose an 'envelope', (E, P, I or C) and wins whatever cash prize is in that 'envelope'. The same amount of cash will be donated to a charity of their choice (chosen from the four charities (see clause 9 below) nominated by Cell C).
- 6.3. Customers who call in to Jacaranda or East Coast Radio, stand a chance to win R5 000 for themselves and a chosen charity (chosen from the four charities (see clause 9 below) nominated by Cell C).

7. How to enter and awarding of prizes

- 7.1. To participate in this competition, customers must:
 - 7.1.1. be eighteen (18) years or older;
 - 7.1.2. be a new or existing Cell C customer;
 - 7.1.3. have a valid South African bank account;
 - 7.1.4. comply with the provisions of the Regulation of Interception of Communications and Provision of Communication-Related Information Act ("RICA") if you are a new customer and RICA the SIM;

- 7.1.5. activate the SIM card; and
- 7.1.6. be active on the Cell C network
- 7.1.7. for Cell C prepaid customers, have a positive airtime balance
- 7.1.8. for Cell C Contract or Hybrid customers, have an up to date Cell C account
- 7.1.9. 5FM, Metro FM and Ukhozi FM winners will be paid 4 – 6 weeks after the competition is over (competition ends on the 5th of December)
- 7.1.10. East Coast Radio and Jacaranda winners will be paid directly from the radio stations
- 7.2. Once the provisions of clause 7.1 have been met, customers can enter any of the prizes listed above.

8. For the winner

- 8.1. The winner will be required to produce the SIM card and/or proof of identity to Cell C's satisfaction to prove legal ownership of the cell number, and have complied with RICA for a new customer. If proof cannot be provided that all competition conditions have been met to Cell C's satisfaction, the winner agrees that they will not be entitled to the prize and the prize will once again be placed into a separate draw. The winner will have no claim against Cell C if this happens.
- 8.2. Cell C will deliver the prize. Details of delivery will be confirmed before the prize is delivered.
- 8.3. Cell C confirms that it will ensure that a chartered accountant, registered auditor, admitted attorney or commissioner of oaths conducts the competition and this will be reported on Cell C's internal audit reporting procedures.
- 8.4. Cell C will confirm with the winner if their name and photograph can be published at no cost to the winner, for any advertising, promotional, print, television show, point of sale or public relations material for a period of 12 (twelve) months from the end of the competition period.
- 8.5. It is important that the winner understands that all participants and winners indemnify Cell C, its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from its participation in this competition. Prior to awarding the prize, Cell C may require the winner to sign such an indemnity.
- 8.6. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to the winner, and the amended version will be displayed in the same media as these terms and conditions. By participating or continuing to participate in the promotion, the winner agrees and understands that they will be bound by the amended terms and conditions.

9. Charities

- 9.1. The four charities chosen by Cell C are:
 - 9.1.1. The Tomorrow Trust - www.tomorrow.org.za
 - 9.1.2. Stop Hunger Now - www.stophungernowsa.org
 - 9.1.3. SPCA - www.nspca.co.za
 - 9.1.4. SAB Boucher Rhino Conservation - www.castlelager.co.za/castlelagerboucherlegacy

General Rules of the Charity pledge forms and SMS donation shortcode number: October 2014 – January 2015

1. It is important that you understand and agree to these rules.
2. This charity pledge form and shortcode SMS is organised and sponsored by Cell C (Pty) Limited, registration number 1999/007722/07 ("Cell C") and is open to the South African public.
3. This Charity drive period will run from 1 October 2014 until 31 January 2015 ("the fundraiser period")
4. You understand that all information (including these rules) relating to this fundraiser published on any promotional or advertising material or on our website at any time before or during the fundraiser period will form part of the terms and conditions of pledging. Cell C also has the right to withdraw this fundraiser before the final fundraiser date is reached.

5. Charities

5.1. The four charities chosen by Cell C are:

- 5.1.1. The Tomorrow Trust - www.tomorrow.org.za
- 5.1.2. Stop Hunger Now - www.stophungernowsa.org
- 5.1.3. SPCA - www.nspca.co.za
- 5.1.4. SAB Boucher Rhino Conservation - www.castlelager.co.za/castlelagerboucherlegacy

6. Online mechanics

- 6.1. Each charity has an online pledge form that can be used to make a pledge to a chosen charity.
- 6.2. Upon completion of the charity pledge form, the completed information will be sent to a representative at the chosen charity.
- 6.3. Representatives from each respective charity will contact the individual who completed the online pledge form for their chosen charity to conclude the pledge.
- 6.4. Cell C requests that no donations are given to Cell C for any charities.
- 6.5. Please make donations directly with the chosen charity.
- 6.6. By entering your personal details on this site you agree that Cell C can keep these details for the purposes this campaign
- 6.7. All personal information captured during this online process will only and solely be used for passing onto the selected charity. Information captured during this online pledge form will not be used in any other form and will not be sold to any 3rd party service providers for future communication or marketing.
- 6.8. All information is treated with the strictest confidentiality and utmost security.
- 6.9. 100MB Cell C data awarded once off only, to a single person or donation over the entire campaign duration.
- 6.10. 100MB Cell C data only awarded once confirmation of donation has been received from the donated to charity. Please note that this can take up to 15 working days.

7. SMS mechanics

- 7.1. Persons may SMS a key word to 38822 to donate R5 to their chosen charity
 - 7.1.1. To donate R5 to SPCA, SMS "SPCA" to 38822
 - 7.1.2. To donate R5 to the Rhino fund, SMS "RHINO" to 38822
 - 7.1.3. To donate R5 to the Tomorrow Trust, SMS "TRUST" to 38822
 - 7.1.4. To donate R5 to Stop Hunger Now, SMS "HUNGER" to 38822
- 7.2. The Fundraiser is open to customers on any mobile network.
- 7.3. All proceeds go directly to the charities.
- 7.4. No free SMSs apply.
- 7.5. Customers will have R5 deducted directly from their account.
- 7.6. Entries with incorrect key words will be billed.
- 7.7. Donors can only send one key word per SMS. In the event of more than one key word, the first key word will benefit from the proceeds of the SMS.
- 7.8. 100MB Cell C data awarded once off only, to a single donation over the entire campaign duration.
- 7.9. 100MB Cell C data only awarded once confirmation of donation has been received from the donated to charity. Please note that this can take up to 15 working days.

8. Cell C accepts no responsibility whatsoever for, including without limitation, any error, omission, interruption, defect, delay in operation or transmission, communication line failure when it is not under its direct control and execution.
9. It is important that you understand that all participants indemnify Cell C, its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from its participation in thisFundraiser. Prior to awarding the prize, Cell C may require you to sign such an indemnity.
10. It is important that you understand that all participants take full responsibility for all costs incurred by partaking in theFundraiser.
11. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. By participating or continuing to participate in the Fundraiser, you agree and understand that you will be bound by the amended terms and conditions. Cell C is under no obligation to inform you if you have been disqualified for breach of any condition(s) specified herein.
12. Cell C has in its absolute right to investigate any mobile number or customer that it regards as suspicious.

Deals Terms and Conditions

General Terms and Conditions

1. It is important that the customer understands and agrees to these Terms and Conditions.
2. A new Cell C subscriber agreement in which the customer will accept all Terms and Conditions must be completed.
3. If the customer enters into a subscriber agreement with Cell C during the month, the first month's subscription fee will be pro-rated for that month. Thereafter, the customer will be billed monthly for the service subscription and will receive full allocation of the inclusive value (specific to the package subscribed to) on the first (1st) of each month.
4. Cell C may amend, modify or otherwise change these Terms and Conditions in its sole and absolute discretion and the amended version will be displayed in the same media as these Terms and Conditions.
5. Cell C will notify the customer before Cell C amends or otherwise changes the Terms and Conditions.
6. International calling and roaming is excluded from inclusive benefits.
7. All standard Terms and Conditions of Cell C Service Provider apply.
8. Standard RICA rules and processes apply.
9. All prices and usage rates advertised include VAT, unless otherwise stated.
10. A postpaid customer will be billed for out-of-bundle usage in the month following such usage.
11. Downward migrations and cancellations will attract penalty fees.

Contract Terms and Conditions

SmartChat

1. The SmartChat offering is applicable on Postpaid and Top Up for new and existing customers.
2. A SIM-only deal is available on variable length contracts of 1, 6, 12, 18 and 24 months.
3. Handset plus SIM deals are available on a 24-month contract only.
4. On activation of the SmartChat product, the customer will receive the following inclusive benefits monthly:
 - 4.1. Anytime data can be used at any time.
 - 4.2. Nite data can be used from 12am – 6am.
 - 4.3. Any-net minutes can be used for voice calls to any local network in South Africa.
5. Where the customer has fully depleted the inclusive data and minutes before the end of the month, the following out-of-bundle rates will apply:
 - 5.1. Data – R0.99 per megabyte (MB).
 - 5.2. Minutes – R1.50 per minute on per second billing.

ChatMore

1. The ChatMore offering is available on a SIM-only option and SIM and handset option.
2. There are 3 ChatMore products:
 - 2.1. ChatMore Standard is a SIM-only product with no monthly subscription. This is simply a pay-as-you-use product.
 - 2.1.1. The following rates will apply when this product is activated:
 - 2.1.1.1. Voice (Any-net) – R0.79 per minute on per second billing, which means you can call anyone on any local network for R0.79.
 - 2.1.1.2. SMSs – R0.50 which means you can SMS anyone on any local network for R0.50
 - 2.1.1.3. Data – R0.99 per MB
 - 2.2. ChatMore 200 consists of a monthly subscription inclusive of benefits such as 200 inclusive voice minutes, which can be used to call anyone in South Africa on any local network; 150MB data (on depletion of this 150MB inclusive data, the customer can purchase a data bundle and benefit from paying 15c or less per megabyte (MB) in bundle or prevailing rates at the time).
 - 2.3. ChatMore 400 consists of a monthly subscription inclusive of benefits such as 400 inclusive voice minutes, which can be used to call anyone in South Africa on any local network; 300MB data (on

depletion of the 300MB inclusive Data, the customer can purchase a data bundle and benefit from paying 15c or less per megabyte (MB) in bundle or prevailing rates at the time.)

3. The ChatMore product is available on a month-to-month or 24-month contract.
4. Notwithstanding the provisions of the subscriber agreement, included benefits on the ChatMore 200 and ChatMore 400 will not be carried over and any unused benefits will be forfeited at the end of the applicable month.

Infinity Select

1. The unlimited AnyNet offerings/deals are applicable on Postpaid for new and existing customers over a period of 24 months.
2. The Straight Up Infinity Select offerings are available as SIM-only and Postpaid handset deal.
3. On activation of the Straight Up Infinity Select offering, the customer will receive 3072MB of data, unlimited AnyNet calls and SMSs.
4. The first month's inclusive 3072MB of data will be pro-rated dependent on the date of activation.
5. The inclusive 3072MB of data will be valid for 30 days from activation of the contract. After 30 days the inclusive data will expire.
6. The customer who purchases the R1799 deal will enjoy the benefit of upgrading to the latest high-end device at the end of the 12th month of the existing 24-month contract: A 12-month device upgrade is applicable on progression of device with a retail price of R12 000 (including VAT); subject to rand/dollar exchange rate. Should the customer require a device of higher price, a new contract will apply and the cancellation rules will be implemented – cancellation will attract cancellation fees. A new 24-month contract must be signed by the customer for allocation of the new device. Should the customer prefer not to upgrade on the 12th month, the existing contract will continue until the end of the applicable 24-month period.
7. OBF (out-of-box-failure replacement) will apply as per existing OBF rules.
8. A damaged device will be replaced without any extra cost within 24 hours of claim receipt.
9. Should the device's screen be cracked, a replacement device will be issued at no extra cost within 24 hours of claim receipt.
10. The device replacement benefit will only be applicable within the existing contract period of 24 months.

Cell C reserves the right to impose a fair usage limit on notice to customers if there is abuse of the product. The R1799 deal allows customers to upgrade in the 12th month of their 24 month contract. This deal is also available on various handsets including other Samsung, Nokia, Apple iPhone, Sony and BlackBerry® devices — ask in store for a list of available deals and devices. The handsets available on the 12th month upgrade are only available on deals advertised in the Cell C deal catalogue. The device replacement benefit applies only to Out-Of-Box Failure and damaged devices. A replacement device of the same value will be provided within 24 hours of notifying Cell C. Lost or stolen phones are excluded. The handset + SIM deals are available from 7 September until 6 October 2014 or while stocks last. Cell C reserves the right to terminate at any time on notice to you.

Straight Up

1. The SIM-only option is offered on a month-to-month, 6, 12, 18, or 24-month agreement.
2. The SIM + handset option is offered on a 6, 12, 18 or 24-month agreement.
3. Straight Up tariff plan rates will apply for out-of-bundle usage which is: R0.99 for data, R0.50 for SMS and R0.99 for local voice calls.

Straight Up Standard

1. The Straight Up Standard offerings are applicable on Postpaid for new and existing customers over a period of 24 months.
2. The Straight Up Standard product is available on a SIM-only option that includes a tariff plan (with inclusive benefits) and a Postpaid deal option that is inclusive of the tariff plan and a handset.
3. On activation of the Straight Up Standard product, the customer will not receive any inclusive data, SMSs/MMS and minutes. Data, calls, SMSs and MMS will be charged out of bundle at applicable rates.

SmartData Contract Data

1. The Contract SmartData offerings are available for a monthly fee, which includes: Cell C data-enabled SIM card; data, which shall be equally allocated every month for 12 or 24 months, other than the first month when the data and monthly subscription will be pro-rated according to the number of days remaining in the month; and a device where applicable.
2. The initial data bundle will be valid until the end of that calendar month.
3. New data bundles will be loaded on the first of every month at 00:00:00.
4. Bundles will expire at the end of every calendar month at 23:59:59.
5. Upon expiration there shall be no roll-over of unused data to the following month or year.

SmartData Prepaid Data

1. The Top Up SmartData offerings are available for a monthly fee, which shall include:
 - 1.1. A Cell C data-enabled SIM card
 - 1.2. Data, which shall be equally allocated every month for 12 or 24 months, other than the first month when the data and monthly subscription will be prorated according to the number of days remaining in the month
 - 1.3. The initial data bundle will be valid until the end of that calendar month
 - 1.4. New data bundles will be loaded on the first of every month at 00:00:00
 - 1.5. Bundles will expire at the end of every calendar month at 23:59:59

Smartdata Bundles (30 Days)

1. All Prepaid, Postpaid and Hybrid customers can load the data bundles on offer
2. Customers can load bundles via USSD, by calling Customer Care on 140, or by visiting any store that sells Cell C data and requesting that the data bundle to be added to their account
3. The SmartData bundles will be available as once-off or recurring
4. Data is valid for 30 days for once-off bundles or one calendar month for recurring bundles
5. Unused data does not carry over to the next month

****The 2GB and 3GB Nite Data promotion is valid until 31 October 2014**

Daily Data Bundles

1. The Prepaid and Hybrid Data offering is available for Daily Data bundles and Nite Data bundles
2. The Daily Data bundle will expire at 00:00 midnight on the same day that it was purchased
3. The Nite Data bundle is available from 01:00am until 07:00am
4. Upon expiry of the validity, there shall be no rollover of unused data to the following day
5. Should the customer deplete his/her data allocation before the end of the validity period, the applicable out of data rate will apply

BlackBerry Terms and Conditions

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Android App Compatible

*Android apps can be downloaded directly from the Internet through the BlackBerry® Browser — allowing you to enjoy some of the world's most popular titles. However, not all Android apps are supported and compatibility may vary by smartphone and/or source. Android is a trademark of Google

Inc. which does not sponsor, authorise or endorse this ad. Go to blackberry.com/Z3 for more information on how to download Android Apps.

BlackBerry® Service Plan

BES, BIS, Social & Email Plan and Social Plan are compatible with BlackBerry OS 7 devices. The Lite, Essential and Premium Plans are BlackBerry 10 device compatible. To activate one of these service plans, dial *147# from your BlackBerry® smartphone or contact our customer care centre on 140.

WhatsApp Promotion Terms and Conditions

1. It is important that the customer understands and agrees to these terms and conditions.
2. The free data on the WhatsApp service ("the Promotion") is available to all Cell C Postpaid and Top Up customers as well as all Prepaid customers on the EasyChat All Day Per Second (ADPS) and MegaBonus plans ("selected Prepaid").
3. All other prepaid plans have to migrate to EasyChat ADPS and MegaBonus to benefit from the Promotion.
4. All standard Terms and Conditions of Cell C (Pty) Ltd and Cell C Service Provider (Pty) Ltd apply
5. The Promotion will run from 19 October 2014 to 16 January 2015.
6. On launch of the Promotion on 19 October, all Cell C Postpaid and Top Up contract customers will automatically gain access to the Promotion.
7. Prepaid customers that are on EasyChat ADPS and MegaBonus plans will automatically get access to the Promotion on 19 October.
8. Existing Cell C Prepaid customers on other Prepaid plans that want to benefit from the Promotion, can simply dial *108# to migrate to MegaBonus and get access to the Promotion.
9. BlackBerry internet service plans fair usage policy applies to BlackBerry OS6 and OS7 customers for WhatsApp usage.
 - 9.1. Customers on the BlackBerry 10 handsets will automatically get access to the WhatsApp Promotion if they are activated on the qualifying plans.
10. Any numbers that are hard locked or blacklisted will not be able to access the Promotion.

WICC Exclusive Deals and Competitions Terms and Conditions

1. General Rules of the competition/promotion

- 1.1. It is important that you understand and agree to these terms and conditions in order for you to participate in the WICC Exclusive Deals (the "Deals") and Competition (the "Competition")
- 1.2. This Competition is organised and prizes are sponsored by Cell C (Pty) Limited, registration number 1999/007722/07 ("Cell C") and is open to all active Cell C customers, as well as all individuals who purchase a Cell C SIM card.
- 1.3. All standard terms and conditions of Cell C and Cell C Service Provider apply to this Competition and the Deals. Directors, members, partners, employees or agents of or consultants to Cell C, or their sponsorship agency, or spouses, life partners, parents, children, brothers, sisters, business partners or associates of such persons are not eligible to enter the Competition and cannot win prizes.
- 1.4. The competition will run from 25 October 2014 – 1 December 2014 ("the competition period"). The Deals period will run from 1 November 2014 – 1 December 2014.
- 1.5. You understand that all information (including these terms and conditions) relating to these Deals and the Competition, published on any promotional or advertising material, or on our website at any time before or during the Competition period and Deals period will form part of the terms and conditions of entry and participation.
- 1.6. Cell C also reserves the right to withdraw this competition, change the prizes or amend the terms and conditions of this Competition at any time before the Competition period is over, in its absolute and sole discretion, on notice to you.

2. Prizes for the Competition

- 2.1. The prizes that can be won in this Competition are as follows:
 - 2.1.1. Aerial 7 Over-ear headsets;
 - 2.1.2. JBL speakers; and,
 - 2.1.3. assorted handset devices.
- 2.2. The total value of the prizes is R 40 000 (forty thousand rand).
- 2.3. Gift cards will also be given to certain customers. Gift cards, each to the value of R1000 (one thousand rand) are available to the first 300 (three hundred) customers, or while stocks last. These gift cards can be used at selected retailers. Refer to terms and conditions supplied with the gift card. Gift cards are given on final purchase or upgrade from the store and can be used immediately. Cell C reserves the right to substitute or exchange any prize with another prize of similar commercial value without notice, in their sole discretion. You will not have a claim against Cell C in this instance.
- 2.4. It is important that you understand that all participants in the Deals and winners of the Competition indemnify Cell C, its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from participation in this Competition or Deals.

3. How to enter and awarding of prizes

- 3.1. To participate in this Competition, you must:
 - 3.1.1. Upgrade your Cell C contract or take out a new Cell C contract during the Competition period
- 3.2. Once you have met the conditions stipulated in paragraph 3.1 above, you will be entered into the Competition draw. The draw will take place by 15 February 2015. The winners will be randomly selected from all the automatic entries received.
- 3.3. Cell C assumes no liability for any entry that may be omitted from this Competition, for any reason whatsoever.
- 3.4. Cell C reserves the right, at any time before the Competition draw, to change the date and/or places and/or time of the draw. You will not have a claim against Cell C in this instance.

4. If you are a winner

- 4.1. You will be contacted by a Cell C representative as per the above date – 15 February 2015. We may contact you by SMS.

- 4.2. You will be required to produce the SIM card and/or proof of identity to Cell C's satisfaction to prove that you are the legal owner of the cell number. If you cannot provide proof that you meet all the competition conditions to Cell C's satisfaction, you agree that you will not be entitled to the prize and the prize will once again be placed into a separate draw. You will have no claim against Cell C if this happens.
- 4.3. Cell C reserves the right to verify, by whatever means necessary, your eligibility to participate in this Competition.
- 4.4. The judges' decision as to the winner is final. Cell C confirms that it will ensure that a chartered accountant, registered auditor, admitted attorney or commissioner of oaths conducts the competition and this will be reported on Cell C's internal audit reporting procedures.
- 4.5. Any prize that is not claimed, for whatever reason, will be forfeited.
- 4.6. Should a winner not be available on the contact number provided, or cannot be contacted within [2] days of the first attempt by Cell C, or should a winner reject, forfeit or decline acceptance of the prize, that winner's right to the prize will be deemed to have been waived and the prize will be forfeited. Cell C thereafter reserve the right to award the prize to an alternate winner selected in a subsequent draw
- 4.7. If you are winner in the Competition, Cell C may ask you if we can publish your name and photograph at no cost to you, for any advertising, promotional, print, point of sale or public relations material for a period of 12 (twelve) months from the end of the competition period. You are entitled to decline this request.
- 4.8. It is important that you understand that all participants and winners indemnify Cell C, its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from its participation in this Competition or any of the Deals. Prior to awarding the prizes in the Competition, Cell C may require you to sign such an indemnity.
- 4.9. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion, on notice to you, and the amended version will be displayed in the same media as these terms and conditions. By participating or continuing to participate in the Competition and Deals, you agree and understand that you will be bound by the amended terms and conditions.
- 4.10. Cell C reserves the right to substitute or withdraw any of the Deals, should they be displayed incorrectly, with Deals of similar commercial value, in their sole discretion. You will not have a claim against Cell C in this instance.

ADDENDUM ONE: Prize Details: Believe & Make It #EPIC

Tier One

Drive in a Lamborghini HURACAN (or Bently as the Lambo can only take one person at a time) to lunch at Casalingas for four

Helicopter Flips

Private Jet Flight to the Oyster Box in KZN for lunch, for you and five friends

Tier Two

Lunch with John Smit (three lunches, twelve people per lunch), lunches in CPT, JHB and DBN

Cell C Sharks 2015 Season DOUBLE tickets

Unit Trust start-ups

Memorabilia from the #EPIC TV shoot: Signed Sharks Jerseys

Sharks Super Rugby jerseys

CALL IT SPRING vouchers

INFINITIY SIM card

100GBs data issued per month for a year (Jan - Dec 2015)

12GBs data issued per month for a year (Jan - Dec 2015)

Huawei P7 devices

Nokia Lumia 630 + headset devices

Samsung S5 Mini devices

BlackBerry devices

LG devices

Cell C or Huawei dongle devices (Including 12GB of data. 1GB data per month for 12 months, Jan - Dec 2015)

R3500 airtime voucher or bill credit

R500 Cash Cards

Ster Kinekor DOUBLE movie tickets

Tier Three

2GB Data bundles – Once off

1GB Data bundles – Once off

100MB Data bundles

R500 Airtime voucher or bill credit

ADDENDUM TWO: Prize Schedule Believe & Make It #EPIC

November 2014

| | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|---------------|-------------------------------------|----------------------------|--|---|--|---|-------------------------------------|
| | 26 | 27 | 28 | 29 | 30 | 31 | 1 |
| Tier 1 | | | | | | | Drive in a Lambo |
| Tier 2 | | | | | | | |
| Tier 3 | | | | | | | |
| Week 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Tier 1 | Drive in a Lambo | Drive in a Lambo | Drive in a Lambo | Drive in a Lambo | Drive in a Lambo | Drive in a Lambo | Drive in a Lambo |
| Tier 2 | | Blackberry Q5 | Unit Trust start ups | Kalahari Gobii smartphones | R3500 airtime | Lunches with Jake White & John Smit | Lunches with Jake White & John Smit |
| Tier 3 | | | | | | | |
| Week 2 | 9 | 10 | 11 | 12 | 13 | 14 | 15 |
| Tier 1 | Drive in a Lambo | Drive in a Lambo | Drive in a Lambo | Drive in a Lambo | Drive in a Lambo | Drive in a Lambo | Drive in a Lambo |
| Tier 2 | Lunches with Jake White & John Smit | Sharks Super Rugby jerseys | Draw week 1 Tier 2 and notify winners Nokia Lumia 630 + headsets | Notify winners 120GB data | Notify winners LG G3 Smartphones | Announcement of winners Double Ster Kinekor tickets | Double Ster Kinekor tickets |
| Tier 3 | | | | | | | |
| Week 3 | 16 | 17 | 18 | 19 | 20 | 21 | 22 |
| Tier 1 | Drive in a Lambo | Helicopter flips | Draw Lambo and notify winner Helicopter flips | Helicopter flips | Helicopter flips | Announce Lambo winner Helicopter flips | Helicopter flips |
| Tier 2 | Double Ster Kinekor tickets | Unit Trust start ups | Draw week 2 Tier 2 and notify winners Sharks double-season tickets | Notify winners Blackberry Passports | Notify winners Infinity contract sim cards | Announcement of winners Call It Spring R3000 vchrs | Call It Spring R3000 vchrs |
| Tier 3 | | | | | | | |
| Week 4 | 23 | 24 | 25 | 26 | 27 | 28 | 29 |
| Tier 1 | Helicopter flips | Helicopter flips | Helicopter flips | Helicopter flips | Helicopter flips | Helicopter flips | Helicopter flips |
| Tier 2 | Call It Spring R3000 vchrs | Data dongles 12GB | Draw week 3 Tier 2 and notify winners R500 Cash Cards | Notify winners Sharks Super Rugby jerseys | Notify winners P7 Huawei mobile devices | Announcement of winners Ster Kinekor tickets | Ster Kinekor tickets |
| Tier 3 | | | | | | | |

December 2014

| | | | | | | | |
|---------------|------------------|------------------|-----------------------|------------------|------------------|--------------------------|------------------|
| Week 5 | 30 | 1 | 2 | 3 | 4 | 5 | 6 |
| Tier 1 | Private jet trip | Private jet trip | Draw Helicopter flips | Private jet trip | Private jet trip | Announce jet trip winner | Private jet trip |

| | | | | | | | |
|---------------------|----------------------------|----------------------------|---|--|---|--|----------------------------|
| | | | and notify winners Private jet trip | | | Private jet trip | |
| Tier 2 | Ster Kinekor tickets | Signed Sharks jerseys | Draw week 4 Tier 2 and notify winners Call It Spring R3000 vouchers | Notify winners Samsung S5 minis | Notify winners Double Ster Kinekor tickets | Announcement of winners P7 Huawei mobile devices | P7 Huawei mobile devices |
| Tier 3 | | | | | | | |
| Week 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| Tier 1 | Private jet trip | Private jet trip | Private jet trip | Private jet trip | Private jet trip | Private jet trip | Private jet trip |
| Tier 2 | P7 Huawei mobile devices | Unit Trust start ups | Draw week 5 Tier 2 and notify winners Sharks Super Rugby jerseys | Notify winners Nokia Lumia 630 + headsets | Notify winners Infinity contract sim cards | Announcement of winners LG L80 | LG L80 |
| Tier 3 | | | | | | | |
| Week 7 | 14 | 15 | 16 PUBLIC HOL | 17 | 18 | 19 | 20 |
| Tier 1 | Private jet trip | Helicopter flips | Helicopter flips | Draw and notification of private jet trip winner Helicopter flips | Helicopter flips | Notification and announcement of winners Helicopter flips | Helicopter flips |
| Tier 2 | LG L80 | Data dongles 12GB | Data dongles 12GB | Draw week 6 Tier 2 and notify winners Data dongles 12GB | Notify winners Data dongles 12GB | Announcement of winners Sharks Super Rugby jerseys | Sharks Super Rugby jerseys |
| Tier 3 | | | | | | | |
| Week 8 | 21 | 22 | 23 | 24 | 25 PUBLIC HOL | 26 PUBLIC HOL | 27 |
| Tier 1 | Helicopter flips | Helicopter flips | Helicopter flips | Helicopter flips | Helicopter flips | Helicopter flips | Helicopter flips |
| Tier 2 | Sharks Super Rugby jerseys | Sharks Super Rugby jerseys | Draw week 7 Tier 2 and notify winners R10K cash card + R10K charity donations | Notify winners R10K cash card + R10K charity donations | R10K cash card + R10K charity donations | Announcement of winners Blackberry Q10 | Blackberry Q10 |
| | | | | | | | |
| January 2015 | | | | | | | |
| Week 9 | 28 | 29 | 30 | 31 | 1 PUBLIC HOL | 2 | 3 |
| Tier 1 | Helicopter flips | Helicopter flips | Helicopter flips | Helicopter flips | Helicopter flips | Helicopter flips | Helicopter flips |

| | | | | | | | |
|----------------|-----------------------------|--|---|---|---|--|-----------------------------|
| Tier 2 | Blackberry Q10 | Blackberry Q10 | Draw week 8 Tier 2 and notify winners | Notify winners | | Announcement of winners | |
| Week 10 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Tier 1 | Helicopter flips | Helicopter flips | Draw of Helicopter flips winners | Tier 1 closed | | | |
| Tier 2 | | | Draw week 9 Tier 2 and notify winners R500 Takealot vchrs | Notify winners R500 Cash cards | Notify winners R500 Cash cards | Announcement of winners LG L80 | LG L80 |
| Week 11 | 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| Tier 2 | LG L80 | Sharks double-season tickets | Draw week 10 Tier 2 and notify winners Sharks double-season tickets | Notify winners Sharks double-season tickets | Notify winners Sharks double-season tickets | Announcement of winners Kalahari Gobii smartphones | Kalahari Gobii smartphones |
| Week 12 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| Tier 2 | Kalahari Gobii smartphones | R10K cash cards + R10K charity donations | Draw week 11 Tier 2 and notify winners R10K cash cards + R10K charity donations | Notify winners R10K cash cards + R10K charity donations | Notify winners R10K cash cards + R10K charity donations | Announcement of winners Double Ster Kinekor tickets | Double Ster Kinekor tickets |
| Week 13 | 25 | 26 | 27 | 28 | 29 | 30 | 31 |
| Tier 2 | Double Ster Kinekor tickets | Blackberry Curve 9720 | Draw week 12 Tier 2 and notify winners Blackberry Curve 9720 | Notify winners Blackberry Curve 9720 | Notify winners Blackberry Curve 9720 | Announcement of winners Blackberry Curve 9720 COMPETITION CLOSES 12:00 | Competition closed |
| Week 14 | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| Tier 2 | Competition closed | Competition closed | Draw week 13 Tier 2 and notify winners Competition closed | Competition closed | Competition closed | Announcement of winners Competition closed | Competition closed |