



THE POWER IS IN YOUR HANDS  
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## Upgrade your USB Modem with the new desktop connection manager software

*Note: In order to update your USB Modem desktop connection manager software, you will need to make use of a Windows PC. If you are using Apple MAC, please uninstall your current USB Modem desktop connection manager software, find a PC with Windows on and plug in your USB Modem.*

### Step 1: Download the latest desktop connection manager software for your USB Modem

To update your USB Modem desktop connection manager software, scroll down the page and select your Modem type to download the new desktop connection manager software. Please save your downloaded software to your desktop for easy reference.

### Step 2: Disconnect and Close

Disconnect from the Internet and close your USB Modem desktop connection manager program.

**Note: Please select your SpeedStick type by clicking on the SpeedStick name below in order to correctly update your Connection Manager Software.**





## Connection Manager Update guide

### Step 3: Plug in, unzip and install new software

Plug in your USB Modem, cancel any auto run windows that may appear. Unzip the file downloaded that was copied to your desktop in Step 1 (above). Click on the "EXE" file named "Update.exe" to begin the installation process.

### Step 4: Click Next or Start

Follow all on screen prompts in order to successfully install the new software.

### Step 5: Wait for install

Installation could take up to 15min, please be patient and wait for the full installation to complete.

### Step 6: Close, unplug and uninstall existing software

In order to ensure that the installation was successful, please close all open programs, unplug your USB Modem and uninstall the current desktop connection manager software on your PC. Follow the on screen prompts to uninstall the software completely. This software should be called "Connector".

### Step 7: Restart your PC

To make sure the installation of your new software goes smoothly. We recommend that you restart your PC to clear any non-uninstalled files.

### Step 8: Plug USB Modem into PC and reinstall new software

Plug in your newly updated USB Modem and re-install the desktop connection manager software. After the installation is complete, please restart your PC. This will help ensure that the new desktop connection manager software and USB Modem are working correctly.

### Patch update for MAC OS X Yosemite (Version 10.10)

- Step 1: Copy the MF667 patch file "MAC OSX patch.pkg" to the desktop.
- Step 2: Double click on the file and follow the install instructions
- Step 3: Disconnect the dongle and reboot

### Congratulations

Congratulations on successfully updating your USB Modem desktop connection manager software. For any queries or questions please contact 140 – free from a Cell C phone, or 084 140\* – from any other line.

Technical support is available Monday to Friday: 8am - 10pm; Saturday, Sunday and Public Holidays: 8am - 4pm

*\*Standard call rates apply*



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*Note: Switch to "advanced" mode installer (if needed), by clicking on File > Switch to Advanced Mode*

### Step 4: Select files

Ensure that the USB is connected to the PC and has been allocated a Comport. This can be seen in the bottom left corner of the screen

Example: Connected on Com10.

Click Browse. And select the folder where you have unzipped this downloaded software.

### Step 5: Click on FLASH

Click on the button named "Flash" to begin the updating process.

### Step 6: Wait for install

Installation could take up to 15min, please be patient and wait for the full installation to complete.

Once the install is complete, close the window by clicking on the X button (top right hand corner)

*Note: You might encounter some errors, do not worry, close any errors that may appear.*

### Step 7: Close, unplug and uninstall existing software

In order to ensure that the installation was successful, please close all open programs, unplug your USB Modem and uninstall the current desktop connection manager software on your PC. Follow the on screen prompts to uninstall the software completely.

This software should be called "Connector".

### Step 8: Restart your PC

To make sure the installation of your new software goes smoothly. We recommend that you restart your PC to clear any non-uninstalled files.

### Step 9: Plug USB Modem into PC and reinstall new software

Plug in your newly updated USB Modem and re-install the desktop connection manager software.

After the installation is complete, please restart your PC. This will help ensure that the new desktop connection manager software and USB Modem are working correctly.

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