



Media Statement

29 December 2024

We have detected a cybersecurity incident impacting parts of our IT environment. Upon discovery, we took immediate action to contain the issue and engaged cybersecurity experts to assist with our investigation.

Our top priority is to protect the integrity of our systems and the confidentiality of customer data. While we continue to assess the full scope of the incident, we believe a limited number of customers' data may have been accessed. We are working to identify the affected information and encourage customers to update passwords and remain vigilant to potential fraud.

We have notified the relevant authorities and are fully cooperating with their investigation. We will keep stakeholders informed as we work to resolve the situation. Cybercrime is increasingly prevalent locally and globally, and we continuously invest in enhancing our cybersecurity measures to mitigate risk. We urge all customers to stay cautious and vigilant.

We remain committed to safeguarding stakeholder privacy and will provide updates as more information becomes available.

END

For inquiries, please contact:

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