

## MegaBonus Terms and Conditions

1. It is important that you understand and agree to these terms and conditions for the MegaBonus tariff plan.
2. All standard Terms and Conditions of Cell C Limited and Cell C Service Provider Limited apply.
3. All prices and usage rates advertised include VAT, unless otherwise stated.
4. New customers will be required to RICA a Cell C starter pack before activation.
5. New customers (including port-in's) will be defaulted to the UltraBonus tariff plan and are able to migrate to the MegaBonus tariff plan by dialling \*108#.
6. Existing Cell C Prepaid customers can migrate to MegaBonus via USSD \*108#.
7. Customers will be billed on a per second basis (1:1) on the MegaBonus tariff plan.

The rates indicated in the table below are fixed and apply at any time of the day:

Voice calls to any local network (excludes premium rated calls)	R1,55/minute
SMS	R0,51/SMS
MMS	R0,51/MMS
International SMS	R1,72/SMS
Data	R1,11/MB
International calls (i.e. calling internationally from South Africa)	As per International calling tariffs
International roaming (i.e. usage when roaming overseas)	Charged as per roaming tariffs

### 8. Recharge with MegaBonus

- a. Customers on the MegaBonus tariff plan will automatically receive FREE bonus airtime on every recharge of R5 or more.
- b. The R5 is not cumulative and you must recharge with a single R5 voucher to qualify.
- c. The FREE Bonus airtime is made up of 100% airtime to use for Cell C to Cell C calls/SMS or data.
- d. All Flexi/Variable recharges will also receive the 100% FREE bonus airtime value. The bonus is awarded according to the recharge denomination loaded.
- e. Customers on the MegaBonus tariff plan will not receive SUPACHARGE benefits or any other benefits besides those stipulated above when recharging.
- f. Minimum recharge value to receive the MegaBonus airtime benefit is R5.
- g. Customers will receive the face value of the recharge value as well as the FREE bonus airtime.
- h. Variable vouchers above R5 will also receive MegaBonus benefits, e.g. recharge with R14 and get R14 airtime plus R14 MegaBonus.
- i. The FREE MegaBonus airtime value can only be used for local Cell C to Cell C

- calls/SMSs and Data.
9. MegaBonus value i.e. the Bonus Airtime shall deplete at the following rates:
    - a. Voice- R1.72/minute on per-second billing
    - b. SMS- R0,51/SMS
    - c. Data- R1,72/MB
  10. The bonus airtime carries a validity period and all bonus airtime not consumed within that period will be forfeited.
  11. Any non-airtime recharges such as an Airtime Share, Emergency Airtime, All-In-One voucher, R39 SMS voucher, prepaid data package or bundle purchase is specifically excluded from qualifying a customer for the airtime recharge bonus reward. Only airtime recharges qualify for the airtime bonus value.
  12. The MegaBonus airtime value cannot be consumed for any off-net voice or SMS usage, any premium rated usage, content purchases, VAS/Data bundles or any bundle purchases, international call/SMS or any form of roaming usage - the airtime value can only be consumed for Cell C to Cell C Calls and SMS or Data.
  13. Validity/Expiry
    - a. The FREE bonus airtime value is valid for up to 3 days from date of recharge for recharges between R5 and R99.99 and 5 days for recharges of R100 or more.
    - b. Subsequent recharges within the original validity period will consolidate the bonus value (old plus new) and extend the expiry date to the new expiry (latest or longest expiry date).
  14. Migrations
    - a. All customers wanting to migrate either in or out of the MegaBonus tariff plan can do so via \*108#, the following business rules apply to all migrations;
    - b. Migration out:
      - i. Customers will be allowed to migrate to other Prepaid tariff plans e.g. SUPACHARGE; the customer will however lose all the associated benefits that are applicable on the MegaBonus tariff plan thereafter.
      - ii. Any available recharged airtime balances (paid for airtime, data bundles, campaign benefits Emergency Airtime and Airtime Share values) will be migrated as well.
      - iii. The only benefits that are forfeited are the available FREE bonus airtime.
    - c. Migration in:
      - i. Existing Cell C customers wanting to migrate to the MegaBonus tariff plan will be allowed. Current migration rules apply. Customers will lose all bonus benefits that may be applicable on migration.
      - ii. Customers will thereafter receive the FREE bonus airtime on qualifying recharges.
    - d. Migration Fee: The first migration in the month is FREE, any subsequent migrations are charged at R5 per migration.
  15. Exclusions
    - a. The MegaBonus tariff plan is not available to:
      - i. Contract/Postpaid and TopUp Customers
      - ii. CST lines
      - iii. WASP's
      - iv. LCR (Least Cost Routing) products

- b. The bonus airtime value is only available for on-net national local usage only, the following usage types are excluded:
    - i. International and Premium Rated SMSs and MMSs will be charged at out of bundle usage.
    - ii. International Calling and Roaming will be charged at out of bundle rates.
    - iii. Data consumption while roaming internationally will not deplete from the bonus airtime value. Data roaming rates will apply and will be charged as out of bundle usage.
    - iv. SMS/Voice usage while roaming shall be charged as out of bundle usage at applicable roaming rates.
    - v. All premium rated services, content services, WASP services, VASs, Bundle purchases and VAS services cannot be subscribed to using the Bonus Airtime value.
    - vi. Out of bundle usage will be depleted from the Customers airtime account.
    - vii. Calls and SMS's to other local networks will be charged at the applicable out of bundle rates.
  - c. The MegaBonus benefits may not be used in conjunction with any other Promotion included in other Cell C's products to generate additional benefits. Cell C will regard this act as a fraudulent activity and will suspend the service immediately pending an investigation.
  - d. MegaBonus is available to customers for personal usage whether they are individual or belong to a corporate or business account held at Cell on Prepaid. This product is not to be consumed for commercial usage or any form of on-seller usage where the customer uses this product and charges for the service.
  - e. FREE/Bonus value may not be transferred.
16. General
- a. Any valued added services or bundles added to the account will be deducted from the customer's airtime.
  - b. All Premium rated calls, SMSs and MMSs will be charged as out of bundle usage.
  - c. Customers will be allowed to do a SIM swap by using a Cell C starter pack.
  - d. The current SIM swap rules for Cell C customers apply.
  - e. All Prepaid benefits will be transferred to the new SIM when a SIM swap is performed.
  - f. The MegaBonus plan and any benefits can only be used for private and personal use and cannot be used for commercial purposes. The customer agrees that the Product and/or benefits shall not be resold and/or used for purposes of least cost routing, SIM boxes, international bypass, payphones, WASP services or call centres. Failure to adhere to this condition shall be a breach of these product terms and conditions and Cell C shall have the right to immediately suspend the Promotion and all benefits.
  - g. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. Cell C will notify you before Cell C amends or otherwise changes the terms and conditions. By continuing to participate in the product, you agree and understand that you will be bound by the amended terms and conditions.

- h. Cell C and any of its agents, directors, affiliates, members or employees shall not be responsible in any way for claims, loss or damages (either direct, indirect, consequential or otherwise), arising from customers' use of the product.
- i. Cell C has the right to withdraw the product, or shorten the duration of the product in its sole discretion and absolute discretion and will notify customers if it chooses to do so. Customers will not have a claim against Cell C in this event.