

## **Cell C On Us! Discount Data Bundles – Terms and Conditions**

### **General:**

The discount at which a bundle is offered will be selected based on the time of day, network cell and segment which a subscriber falls into.

### **Applicable (who):**

Bundles will be offered to all prepaid subscribers base on subscriber segment

Bundles will not be available to any post-paid or top-up subscribers.

### **Channels (where):**

USSD \*147# menu and \*128# shortcode only (no app, portal etc)

### **Purchase Rules:**

List of bundles and price point of bundle offered to a subscriber will depend on the subscribers segment, location and the current time.

On Us bundle can be purchased even if the subscribe has other active bundle products.

Only one On Us bundle can be active at a time. Subscriber will be presented with a message informing him/her that a On Us bundle is already active if he/she tries to purchase a second one.

### **Payment (how) and provisioning (when):**

Payment will be from main account airtime.

### **Usage (what used for):**

On Us Data Bundles can be used for data on Cell C network and local roaming partners

### **Depletion priority:**

As per depletion list.

Bundle will be consumed in order of soonest expiry. In majority of cases with the hourly bundles, this will mean that the On Us bundle will be consumed first.

**Validity (how long):**

Bundle validity time starts ticking from the moment of purchase.

On Us hourly bundles will be valid for 1 hour from purchase.

On Us daily bundles will be valid for 24 hours from purchase

**Rollover:**

N/A (promotion offer)

**Transfer:**

Transfer of the On Us bundle data is not available

**Gifting (can I buy for someone else):**

Customers will not be able to buy a Snapi data bundle for another Cell C customer

**Cancellation and refund:**

N/A

**Migrations (value will be carried over on prepaid to prepaid or top up BUT not prepaid to contract postpaid):**

Migration on prepaid to prepaid or top up will result in transfer of wallets. Migration from prepaid to contract postpaid will result in loss of wallet

**Notifications (ICASA depletion and message sent on successful purchase):**

Depletion notifications at 50%, 80%, 100%

**Self-service for balance enquiry (which channels):**

USSD, app, portal - balance and validity

**Bundle name (as will display to customer):**

On Us Discount Bundles

**Exclusions:**

International roaming is excluded