

## OPERA BUNDLE GIFTING PROMOTION OFFER: TERMS AND CONDITIONS JUNE 2021

PLEASE READ AND UNDERSTAND THESE TERMS AND CONDITIONS.

**IN THE EVENT THAT YOU DO NOT UNDERSTAND ANY OF TERMS AND CONDITIONS, PLEASE GET IN TOUCH WITH US AND WE WILL EXPLAIN THEM TO YOU. IF YOU DO NOT UNDERSTAND OR AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT CONTINUE PARTICIPATING IN THIS OFFER. YOUR CONTINUED PARTICIPATION IN THE OFFER WILL CONSTITUTE YOUR AGREEMENT TO BE BOUND BY AND COMPLY WITH THESE AND OTHER APPLICABLE TERMS AND CONDITIONS.**

1. Please note the following:
  - 1.1. It is important that you read these terms and conditions carefully and understand them as participation in this offering will constitute your agreement to be bound by and comply with these terms and conditions for the Opera bundle gifting.
  - 1.2. If you do not understand or agree to these terms and conditions, please do not continue participating in this offering.
  - 1.3. Collectively, Cell C Limited and Cell C Service Provider Company Proprietary Limited shall be referred to as "**Cell C**" in these terms and conditions.
  - 1.4. All standard terms and conditions of Cell C apply. These can be found at <http://www.cellc.co.za/terms-andconditions>.
  - 1.5. Important terms and conditions which may limit Cell C's responsibility or involve some risk for you may be in **bold**, including provisions which may limit Cell C's risk and/or liability, create risk or liability to you, compel you to indemnify Cell C and/or serve as an acknowledgement by you of a fact. You must pay special attention to and carefully note these terms and conditions.
  - 1.6. Opera bundle gifting Promotion Offer will be available from 4 June 2021 to 31 August 2021.
  - 1.7. The Opera bundle gifting Promotion will form part of the Cell C CVM campaign and will be referred to as the Opera bundle gifting Campaign.
  - 1.8. Opera bundle gifting Promotion Offer are available for personal use only and the on-sell of Opera bundles gifting is strictly prohibited. Cell C reserves the right to suspend the service if, at Cell C's sole discretion any abuse or misuse of the service is identified. This means that if Cell C suspects that Opera bundle gifting Promotion Offer are being on-sold by you, Cell C reserves its right to immediately suspend the service to you.
  - 1.9. **Where required Customers need to sign up and accept the terms and conditions for each platform, this will constitute an agreement between the customer and the platform provider.**
  - 1.10. Cell C is not liable for any issues experiences with regards to technical issues, faults and availability of the platforms for which Opera bundles gifting are available.
  - 1.11. Standard RICA processes and business rules apply. These processes and business rules can be found at <http://www.cellc.co.za/about/rica>. New customers will be required to RICA a Cell C starter pack before activation. To RICA the following documentation is required:
    - 1.11.1. A South African Identity Book or Card or Valid Passport; and
    - 1.11.2. Proof of address, as may be acceptable in accordance with the applicable laws.

### **Applicability / Availability**

- 1.12. Opera bundle gifting campaign will be available to all new and existing Cell C Prepaid, Hybrid and Postpaid customers.
- 1.13. Opera bundle will be gifted for FREE to customers where Cell C identifies usage on the Opera mini browser from the customer's usage.
- 1.14. The gifted Opera bundle is unique to Opera Mini browser.

### **Activation**

- 1.15. The gifted Opera bundle will be activated on the customer's account automatically. The customers will be sent an SMS to be notified once the bundle has been loaded
- 1.16. The customer will not be required to do any action for the free Opera bundle to be activated
- 1.17. The gifted Opera bundle will be available immediately after the customers has been sent confirmation of the loaded free bundle.
- 1.18. The customer will be gifted with 1 (One) bundle per day for the duration of the Opera bundle gifting campaign.
- 1.19. Customers that are identified by Cell C with Opera mini usage will be allocated a **FREE** 25MB bundle daily for the duration of the Opera bundle gifting campaign.
- 1.20. Customers will not be able to purchase the Opera bundle from any Cell C purchasing, the Opera can only be gifted by Cell C during the Opera bundle gifting campaign.

### **Payment Method**

- 1.21. The gifted Opera bundle will be allocated for **FREE** to the customer during the Opera bundle gifting campaign.
- 1.22. Cell C will identify users daily that have usage on the Opera mini browser and gift them with a **FREE** Opera bundle.

### **Usage**

- 1.23. The **FREE** gifted Opera bundle is exclusively for usage on the Opera mini browser
- 1.24. The gifted Opera bundle will allow for free browsing and news content (no downloads or streaming video) up to 25MB per day with Opera Mini browser only.
- 1.25. Note that downloads, streaming, video or Facebook (for some users) will redirect to the users data bundle automatically.
- 1.26. Users must have a positive data balance to get free browsing on Facebook via Opera bundle gifting campaign.
- 1.27. The inclusive data cannot be converted into Rand value.

### **Validity and Expiry**

- 1.28. The gifted Opera bundle will valid to the customer until midnight from the time bundle is loaded and the customer receives a confirmation SMS.
- 1.29. Data not used on expiry of the bundle will be forfeited

**Depletion**

- 1.30. Where a customer has more than one data bundle available, The gifted Opera bundle will deplete first and only after the Opera bundle has depleted usage will deplete from any other available data.

**Migration**

- 1.31. The impact of Migration between plans / products is as defined below.

Current plan	New plan	Impact
Prepaid	Prepaid / TopUp	Carried over
Prepaid	Postpaid	Carried over
TopUp	TopUp / Prepaid	Carried over
TopUp	Postpaid	Carried over
Postpaid	Postpaid	Carried over
Postpaid	Prepaid / TopUp	Carried over

**Cancellation**

- 1.32. The gifted Opera bundle cannot be cancelled.

**Transfer**

- 1.33. The gifted Opera bundle cannot be transferred to another Cell C user.

**Rollover**

- 1.34. The gifted Opera bundle cannot be rolled over and any remaining balance at expiry will be forfeited.

**Gifting**

- 1.35. Customers will NOT be able to purchase the FREE Opera bundle for another customer on Cell C.

**Exclusion**

- 1.36. MVNO (Mobile Virtual Network Operator) lines will not qualify for the Opera bundle gifting campaign.
- 1.37. Customers who have selected to opt out of Cell C Direct Marketing SMSs will not form part of the Opera bundle gifting campaign and will not be allocated the free 25MB daily Opera bundle.

## **General**

- 1.38. **Cell C has the right to withdraw or change this offer at any stage, in its absolute and sole discretion.**
- 1.39. **It is important that you understand that all participants in the Opera bundle gifting Promotion Offer indemnify Cell and its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss and/or damages, either direct, indirect, consequential or otherwise, arising from its participation in this offer.**
- 1.40. **CELL C MAY AMEND, MODIFY OR OTHERWISE CHANGE THESE TERMS AND CONDITIONS IN ITS SOLE AND ABSOLUTE DISCRETION ON NOTICE TO YOU AND THE AMENDED VERSION WILL BE DISPLAYED IN THE SAME MEDIA AS THESE TERMS AND CONDITIONS. BY PARTICIPATING OR CONTINUING TO PARTICIPATE IN THIS OFFER, YOU AGREE AND UNDERSTAND THAT YOU WILL BE BOUND BY THE AMENDED TERMS AND CONDITIONS.**