



THE POWER IS IN YOUR HANDS

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Reg. no: 1999/007722/07

**Dear Valued Cell C Customer**

### **CELL C PRODUCT AND PRICE CHANGES**

1. As per the notification you have received from Cell C, there are certain pricing and product changes that will come into effect on 1 February 2017.
2. We confirm that in terms of your subscriber agreement with Cell C, as well as the Consumer Protection Act, Cell C has the option of varying any of its charges from time to time, by means of publishing an amended tariff plan and submitting such tariff plan to ICASA, and by informing you before any of these charges are varied.
3. Please note that these charges include applicable connection fees, subscription fees, usage charges, SIM card fees, goods fees and any other charge relating to the provision of Cell C's services to you in terms of your subscriber agreement.
4. Cell C will submit the amended tariff plan information to ICASA as per the current regulations.
5. Cell will also ensure that all our affected customers will receive reasonable notification of these pricing and product changes via one or more of the following methods: SMS, pop up messages on data devices, monthly invoices, or on the Cell C website.
6. To view the details of all changes to our product suite and charges please visit the Cell C website at [www.cellc.co.za/productchanges](http://www.cellc.co.za/productchanges)

Thank you for your continued support as one of our valued and loyal customers.

**Yours sincerely**

**Cell C Service Provider Company (Proprietary) Limited**