- 1. The SwitchaWina, Recharge, Buy a R35 All-In-One bundle and stand a chance to Win a Shoprite/Checkers Voucher ("the Competition") is presented by Cell C Limited (Registration number: 1999/007722/06) and/or its agencies ("Organizer"). All persons entering the Competition ("the Participants") agree that the Competition rules as set out in these terms and conditions ("the Terms and Conditions") are binding on them. A copy of these Terms and Conditions is available at www.cellc.co.za
- 1.1 It is important that participants understand and agree to these Terms and Conditions in order for you to participate in the Competition.
- 1.2 All standard terms and conditions of Cell C Limited and Cell C Service Provider Company Proprietary Limited apply to this Competition.
- 1.3 This Competition is open to all persons who are over the age of 18 years and who are new or existing Cell C prepaid or hybrid customers that recharge and purchase the R35 and All-In-One Bundle.
- 1.4 Directors, members, partners, employees or agents of or consultants to Cell C, or their marketing agencies, or spouses, life partners, parents, children, brothers, sisters, business partners or associates of such persons are not eligible to enter the Competition and cannot win prizes.
- 1.5 The Competition will run from [1 August to 30 September 2020 ("the Competition Period").
- 1.6 You understand that all information (including these Terms and Conditions) relating to this Competition published on any promotional or advertising material or on our website at any time before or during the Competition Period will form part of the Terms and Conditions of entry. Cell C also has the right to withdraw this Competition before the final draw.

#### 2. Prizes

- 2.1 The prizes that can be won in this Competition are as follows:
- 2.1.1 Shoprite/Checkers vouchers for the duration of the Competition Period.
- 2.2 Each prize is valued at R200 (Two Hundred Rand).

- 2.3 Shoprite/Checkers prize vouchers are valid for a period 12 (twelve) months from date of issue.
- 2.4 The prize voucher is provided at the sole discretion of the Organizer.

# Shoprite/Checkers Vouchers:

- Shoprite/Checkers vouchers relevant terms and conditions will be applicable
  to all vouchers. This virtual voucher can only be used in-store and cannot be
  used online.
- The SMS should be kept until the voucher has been redeemed.
- Vouchers can be redeemed only once.
- Vouchers cannot be redeemed at Usave mobile stores, MediRite Pharmacies or at Money Market counters.
- No change will be given if the value of the purchase for which the voucher is used is less than the value of the voucher.
- If the full value of the voucher is not going to be redeemed in one transaction, the remaining value will be loaded onto a gift card in store.
- Vouchers cannot be exchanged for cash.
- Should the voucher be lost or stolen, neither Shoprite & Checkers nor its agents will be liable for any reimbursement of any kind.

#### To redeem:

- Participants to provide the 16 digit voucher code at till point in store only.
- Vouchers are redeemable at any Checkers, Shoprite or Usave store nationwide.
- 2.5 Please note that no prize may be exchanged for cash. Cell C reserve the right to substitute, change or exchange any prize with another prize of similar commercial value without notice, in their sole discretion. You will not have a claim against Cell C in this event.
- 2.6 It is important that you understand that all Participants (and winners) of the Competition indemnify Cell C, its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and/or sponsors against any loss and/or damages, either direct, indirect, consequential or otherwise, arising from its participation in this Competition.

## 3. How to enter and awarding of prizes:

- 3.1 To participate in this Competition, you must:
- 3.1.1 Be over the age of 18 years and be in possession of a valid South African ID book, or passport with a valid permit
- 3.1.2 Be an active prepaid or top up, Cell C customer.
- 3.1.3 Must recharge and buy a R35 All-In-One Bundle.
- 3.1.4 The Competition is open to existing and new Cell C Customers who meet the above criteria.
- 3.2 Once you have met all the conditions set out in paragraph 3.1 above, you will automatically be entered into the Competition draw.
- 3.3 The winners will be drawn [once a week]. The winners will receive an SMS containing a USSD string and unique code.
- 3.4 Winners dial into the dedicated USSD string (USSD costs 20c per 20 seconds. Free SMSes or minutes do not apply), with their unique code to redeem their prize. The Shoprite/Checkers voucher will be sent to winner via SMS.
- Cell C assumes no liability for any entry that may be omitted from this Competition, for any reason whatsoever.
- 3.6 Cell C has the right at any time before the final draw to change the dates and/or places of the draws. You will not have a claim against Cell C or [the Organizer] in this event.
- 3.7 Any prize that is not claimed via the dedicated USSD within the 30 (thirty) days once the SMS with USSD string and unique code is issued, for whatever reason will be forfeited.

### 4. If you are a winner:

4.1 You will be contacted by Cell C or Cell C's authorised agent, within seven (7) days of the draw. Cell C may contact you by SMS. You agree that should Cell C be unable to contact you in this time frame, you will forfeit the prize, and shall have no claim against Cell C in this event.

- 4.2 If you cannot meet all the Competition conditions to Cell C's satisfaction, you agree that you will not be entitled to the prize and the prize will once again be placed into a separate draw. You will have no claim against Cell C in this event.
- 4.3 Should a winner not be available on the contact number provided, or should a winner reject, forfeit or decline acceptance of the prize, that winner's right to the prize will be deemed to have been waived and the prize will be forfeited. Cell C and/or [the Organizer] thereafter reserve the right to award the prize to an alternate winner selected in a subsequent draw.
- 4.4 If a winner has opted out or blocked permissions of receiving marketing communication, they will not receive the winning SMS sent by Cell C.
- 4.5 The judges' decision is final. Cell C confirms that it will ensure that a chartered accountant, registered auditor, admitted attorney or commissioner of oaths conducts the Competition and this will be reported on Cell C's internal audit reporting procedures.
- 4.6 Cell C reserves the right to verify, by whatever means necessary, your eligibility to participate in this Competition.
- 4.7 If you are winner, Cell C may ask you if we can publish your name and photograph at no cost to you, for any advertising, promotional, print, point of sale or public relations material for a period of 12 (twelve) months from the end of the Competition Period. You are entitled to say no to this request.
- 4.8 Cell C cannot be held liable for the interception or loss of your personal information while transmitted, stored or processed across the internet, including social media sites and assumes no liability for any such interception or loss.
- 4.9 It is important that you understand that all Participants and winners indemnify Cell C and/or its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from its participation in this Competition. Prior to awarding the prize, Cell C may require you to sign such an indemnity.
- 4.10 Cell C may amend, modify and/or otherwise change these terms and

conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. By participating or continuing to participate in the Competition, you agree and understand that you will be bound by the amended terms and conditions.