



General

- It is important that you understand and agree to these terms and conditions in order for you to make use of the Shap Bundles.
- All standard Terms and Conditions of Cell C Limited and Cell C Service Provider Company (Pty) Ltd apply to the Shap Bundles.
- All prices and usage rates advertised include VAT, unless otherwise stated.
- Standard RICA rules and processes apply.

Bundle	Price	Data	Social Data	Local Any-net minutes	Local Any-net SMS	Validity
		Any use Data	WhatsApp and Facebook			
Shap 1	R 49	250MB	250MB	45	300	30 days
Shap 2	R 79	500MB	500MB	60	300	30 days

Availability

- The Cell C Shap Bundles will be launched as a permanent product offering to all Umoya Manje registered Cell C prepaid customers from 01 May 2018.
- Net1 customers registered on Umoya Manje on all Cell C Prepaid tariff plans/packages shall be able to purchase these Shap Bundles.

Activation

- The Shap Bundles can be purchased via Net1 stores only through the Umoya Manje platform and will be available to active Cell C prepaid customers only.
- The Shap Bundles are available as once-off purchases ONLY, i.e. setting up a recurring purchase option is not available. A customer can however purchase multiple bundles in a month up to their monthly advance limit.
- Customers will purchase the Shap Bundles via the USSD string *130*4444# using the Umoya Manje platform owned and managed by Net1.
- The inclusive benefits of the Shap Bundles are valid for 30 days from date of activation.

- The inclusive benefits on the Shap Bundles are non-transferable and cannot be converted to Rand value.
- Once a Bundle has expired the customer needs to purchase another Shap Bundles if they wish to continue to receive the benefits of the Shap Bundles.
- A customer can activate more than one Shap Bundle. Where the existing Shap Bundles is still valid, the new Shap Bundles will extend the validity period on any remaining value on the old bundle to the validity period of the new bundle. i.e. Older, valid, active (unexpired) Shap Bundle values remaining will carry the expiry date of the latest Shap Bundle loaded.

Allocation and Expiry

- All the inclusive benefits of the Shap Bundles will be loaded immediately and in full on the date and at the time of a successful purchase. There will be no pro-rated value.
- All once-off Shap Bundles will expire at 23:59:59 on the 30th day post the Shap Bundle being activated, however should a customer purchase a new Shap Bundle before the expiry of the current one:
 - a. all inclusive value remaining (data / Social data / minutes and SMS's) will carry over to the expiry date of the new Shap Bundle;
 - b. the new expiry date will be the expiry date of the newly activated Shap Bundles (30 days from activation);
 - c. customer can purchase any Shap Bundle to carry over the remaining value (it does not have to be the same bundle as before); and
 - d. carried over value will be depleted first.
- All-inclusive value (Data / Minutes / SMS's) in terms of the offer shall have a validity period as per table above.
- All included value (Data / Minutes / SMS / Access to games) that is not used during the applicable validity period (as set out in the table above) will expire permanently. There is no carryover of the unused inclusive value(s) unless another Shap Bundle is purchased prior to expiry of the current Shap Bundle.

Usage & Depletion

- The values received in terms of the Shap Bundle (Data / Minutes / SMS) are available for national/local usage only and for use to any local network, with the following usage types being excluded:
 - a. Data / Minutes / SMS consumption while roaming internationally will not deplete from the inclusive Shap Bundles values. International roaming rates will apply and will be charged as out of bundle usage.
 - b. Minutes / SMS consumption for premium rated services will not deplete from the inclusive values. The applicable charges as advertised by the provider of the service will apply and all such usage will be charged as out of bundle usage.
 - c. Calls to 080 (toll free) numbers are not charged for and do not deplete from the inclusive minutes and are not billed from airtime.

- d. Calls to 086X numbers will not deplete from inclusive minutes and will be billed for from airtime.
- The inclusive value (Data / Minutes / SMS) cannot be consumed for any International/Roaming usage. All values are for local usage within South Africa only.
- International calling and roaming will be billed for as per the rates published on the Cell C website for these services.
- When inclusive values (minutes / SMS / Data) are depleted, the customer will be charged for additional usage as per their current tariff plan rates.
- All Out of Bundle usage - either not applicable to the Shap Bundle or when the included Shap Bundle value has been depleted - will be charged as per the current tariff plan that the customer is on.
- National roaming on the Vodacom network is allowed.
- Customers with Wi-Fi calling enabled phones can make use of the inclusive minutes of the Shap Bundles to make local calls as defined above.
- **Social Data applies to WhatsApp, Facebook and Bonang by Cell C usage only (This specifically excludes viewing of any video content on these applications).**
- MMS is not included and will be billed for as per the customer's current tariff plan
- If you deplete the Shap Bundle before the end of your validity period, then out of bundle data rates will apply, depending on the applicable tariff plan the customer is on.
- The allocation for any-net local minutes is as per the table above.
- Should a customer exceed their monthly allocation limit while on a call, the call will not be cut and the customer will automatically be charged Out of Bundle rates according to their applicable tariff plan.
- A notification SMS will be sent to the customer stating that their monthly allocation has been depleted and that they will be charged out of bundle rates.

Migrations

- The following rules will apply to Shap Bundles on migration

Migration type	Rule
Prepaid to Prepaid	Value is carried over
Prepaid to TopUp	Value is carried over
Prepaid to Postpaid	Value is not carried over

SIM Swops

- Should the customer have an active Shap Bundle, the remaining balances and validity will be transferred to the new SIM when a SIM swop is performed.

Exclusions

- The Shap Bundles are not available to customers who are on any CST, WASP and/or LCR

(least cost routing) products/services.

- The benefits in terms of the Shap Bundles may not be used in conjunction with any other promotion included in other Cell C products to generate additional benefits. Cell C will regard this act as a fraudulent activity and will suspend the service immediately pending an investigation.

General

- Cell C reserves the right to suspend the Shap Bundles and its benefits in its sole discretion, including when any fraudulent activity is suspected, and if the outcome of an investigation proves that fraudulent activity did occur, Cell C shall be entitled to terminate the Shap Bundles and/or benefits.
- Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. By continuing to make use of the Shap Bundles you agree and understand that you will be bound by the amended terms and conditions.
- It is important that you understand that all customers who make use of the Shap Bundles indemnify Cell C, its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from their use of the Shap Bundles.
- Cell C has the right to withdraw or shorten the duration of availability of the Shap Bundles in its sole and absolute discretion and will notify customers if it chooses to do so. Customers will not have a claim against Cell C in this event.
- The Shap Bundles are not to be consumed for commercial usage or any form of on-seller usage where the customer uses this product and charges for the service.
- Cell C will not refund customers for erroneous purchases of Shap Bundles; customers are requested to select the Shap Bundles they wish to purchase carefully before effecting the actual purchase.
- Cell C will not be held liable for charges incurred where the customer uses non-qualifying services, including but not limited to calls to non-qualifying numbers, SMS's to non-qualifying numbers, international data usage.