

SmartSelect Tariff Plan

Terms and Conditions

1. It is important that you understand and agree to these terms and conditions in order for you to get access to the SmartSelect Tariff Plan ("SmartSelect").
2. All standard Terms and Conditions of Cell C (Pty) Ltd and Cell C Service Provider Company (Pty) Ltd apply to SmartSelect.
3. All prices and usage rates advertised include VAT, unless otherwise stated. Standard RICA rules and processes apply.

Availability

1. SmartSelect will be available from 19 July 2017

Activation/Tariff Plan

1. SmartSelect is only available to Cell C Prepaid customers.
2. To get access to SmartSelect:
 - a. Customers can simply purchase a SmartSelect sim when collecting their welfare or pension payout;
 - b. OR customers on other networks can be ported to Cell C on the SmartSelect Tariff Plan.
3. Customers will not be allowed to migrate into SmartSelect.

The SmartSelect Tariff Plan is structured as follows:

SMARTSELECT TARIFF PLAN	
BILLING INCREMENTS	1:1 (Per Second Billing)
VOICE CALL CHARGES	
PEAK	
ON-NET	R1.52
OFF-NET / FIXED LINES	R1.52
OFF PEAK	
ON-NET	R1.52
OFF-NET / FIXED LINES	R1.52
MESSAGING	
SMS Local	R0.51
SMS INTERNATIONAL	R1.72
MMS	R0.51
DATA	
DATA (PAY PER USE PER MB)	R1.11
INTERNATIONAL/ROAMING CALLS	
INTERNATIONAL CALLS	As per international calling zones
ROAMING CALLS	As per roaming zones

Bonus Airtime Value on Recharges

1. Qualifying Recharge Offer

- a. Only a qualifying R50 pinless recharge (recharge done at a participating Net1 store) will give you the face value of your recharge. i.e. R50 PLUS FREE **R25 (twenty-five Rand) bonus airtime plus 100MB (one hundred MB) of data**
 - b. Non-qualifying recharges do not attract any bonus values
2. The original recharge airtime value i.e. R50 can be depleted for any usage.
 3. Non-qualifying recharges will not attract any bonus'.
 4. The bonus airtime value can be used for local calls and SMSs to any local network anytime; and standard Data usage. **The bonus airtime value also has an applicable validity period of 7 (seven) days.**
 5. The bonus Data may be used for standard data usage (within South Africa) and has an applicable **validity period of 7 (seven) days.**
 6. Qualifying Customers will receive the original recharge value as well as the bonus values as displayed in the table below.

Recharge with		Free Value		Total Value	Validity
R 50	+	R 25 & 100MB	=	R 75 + 100MB	7 (seven) days
Only a qualifying recharge of R50 will attract bonus values					

7. All bonus airtime and data value will deplete as per the SmartSelect tariff plan rates as mentioned above.
8. For the avoidance of doubt, the following example provides clarity on the validity period:

Example

The customer recharges with R50 through the DNI Retail/SmartSelect process performed at a Net1 store, the customer will receive R25 bonus airtime (that can be used for local calls and SMSs to any local network anytime, and standard Data usage). The customer will also receive 100MB of bonus Data for standard Data usage. The bonus airtime and bonus data is valid for 7 (seven) days only. If the recharge was performed on 20th May, the day of recharge (being 20th of May) is counted as Day 1, thereafter 21st May is counted as Day 2, 22nd of May is regarded as Day 3, 23rd May is counted as Day 4, 24th May is counted as Day 5, 25th May is counted as Day 6 and 26th May is counted as Day 7. At midnight of Day 7 all unused bonus airtime value will be forfeited.

9. Any bonus airtime or bonus data value not used during the applicable validity period will expire permanently.

Migrations

1. Migrations Out

Prepaid to Prepaid

Customers migrating from the SmartSelect Tariff Plan to any other prepaid tariff plan will immediately forfeit any benefits and bonus values obtained through the SmartSelect Tariff Plan

Prepaid to Hybrid/TopUp

Customers migrating from the SmartSelect Tariff Plan to any Hybrid/TopUp package will immediately forfeit any benefits and bonus values obtained through the SmartSelect Tariff Plan

Prepaid to Contract

Customers migrating from the SmartSelect Tariff Plan to any Contract package will immediately forfeit any benefits and bonus values obtained through the SmartSelect Tariff Plan

2. Migrations In

Existing Cell C Customers will not be allowed to migrate into the SmartSelect tariff Plan.

3. Migration Fee

The first prepaid migration in the month is FREE, any subsequent prepaid migrations are charged at R5 (five rand) per migration.

SIM Swaps

1. Customers shall be allowed to do a SIM swap by using a new Cell C starter pack. The current SIM swap rules for Cell C customers apply.
2. All Valid Inclusive Value available shall be transferred to the new SIM when a SIM swap is performed.

Validity and Expiry

1. SmartSelect shall be available from 19 July 2017.
2. Any bonus airtime or data allocated will be valid for 7 (seven) days including the day of allocation and will expire at midnight on the 7th day.
3. The calculation of days is based on calendar days and is inclusive of the day on which the bonus airtime and data is allocated.
4. No carry over of bonus airtime and data is allowed- All bonus airtime and bonus data will expire permanently after the 7 (seven) day validity period.
5. Bonus airtime and data values may not be shared or transferred

Exclusions

1. The SmartSelect tariff plan is not available to Hybrid (TopUp) & Postpaid Customers.
2. The bonus airtime value can only be used for local calls and SMSs to any local network anytime; and standard Data usage within South Africa. It cannot be used for any International Calling, SMS, MMS and/or International Roaming, and these fees will be charged at the applicable international roaming rates and will be for the customer's own account.
3. Premium Rated Calls/IVRs, SMS, MMS, Data, Toll Free or Special Numbers are excluded and will be charged at the applicable rates;
4. Bonus Data may only be used for standard data usage and has an applicable validity period of 7 days.
 - a. Premium Rated Data, MMS and International Roaming will be charged at the applicable rates and will be for the customer's own account.
5. Emergency Airtime and Airtime Transfer transactions do not qualify as recharges.
6. Bonus airtime and data values may not be shared or transferred
7. Non-airtime recharges, i.e. recharges with inclusive value are not included as qualifying recharges, example, All-in-One Vouchers, StraightUp Prepaid
8. The SmartSelect Tariff Plan is not available to customers who are on any CST, WASP and/or LCR (least cost routing) products/services.
9. The SmartSelect Tariff Plan benefits may not be used in conjunction with any other promotion included in other Cell C's products to generate additional benefits. Cell C will regard this act as a fraudulent activity and will suspend the service immediately pending an investigation.
10. The SmartSelect Tariff Plan is available to customers for personal usage whether they are individual or belong to a corporate or business account held at Cell on Prepaid. This product is not to be consumed for commercial usage or any form of on-seller usage where the customer uses this product and charges for the service.
11. In cases of abuse Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. By continuing to participate in the SmartSelect Tariff Plan you agree and understand that you will be bound by the amended terms and conditions.

General Rules

1. Any valued added services added to the account will be deducted from the customer's airtime account.
2. All Premium rated or special numbers calls/ SMSs and MMSs will be charged as out of bundle usage.
3. Cell C reserves the right to suspend the SmartSelect Tariff Plan and its benefits in its sole discretion, including when any fraudulent activity is suspected, and if the outcome of an investigation proves that fraudulent activity did occur, Cell C shall be entitled to terminate SmartSelect and/or benefits.
4. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. By continuing to make use of SmartSelect you agree and understand that you will be bound by the amended terms and conditions.
5. It is important that you understand that all customers who make use of SmartSelect indemnify Cell C, its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from its use thereof.

6. Cell C has the right to withdraw, or shorten the duration of SmartSelect availability in its sole and absolute discretion and **will notify customers if it chooses to do so**. Customers will not have a claim against Cell C in this event.